



GENERAL GOVERNMENT AND HEALTH AND HUMAN SERVICES COMMITTEE MEETING AGENDA

June 7, 2021, 5:30 p.m.

Board of Commissioners Hybrid Meeting

Zoom Virtual Meeting ID: 399-700-0062 / Password: LCBOC

<https://zoom.us/j/3997000062?pwd=SUdLYVFFcmozWnFxbm0vcHRjWkVIZz09>

304 E. Grand River Ave., Board Chambers, Howell, Michigan

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GENERAL GOVERNMENT & HEALTH AND HUMAN SERVICES COMMITTEE

MEETING MINUTES

May 3, 2021, 5:30 p.m.

Board of Commissioners Hybrid Meeting

Zoom Virtual Meeting ID: 399-700-0062 / Password: LCBOC

<https://zoom.us/j/3997000062?pwd=SUdLYVFFcmozWnFxbm0vcHRjWkVIZz09>

304 E. Grand River Ave., Board Chambers, Howell, Michigan

Members Present: Mitchell Zajac, Kate Lawrence , Douglas Helzerman, Brenda Plank

1. CALL TO ORDER

The meeting was called to order by Commissioner Zajac at 5:30.

2. ROLL CALL

Indicated the presence of a quorum.

3. APPROVAL OF MINUTES

Minutes of Meeting Dated: April 5, 2021

Motion to approve the minutes as presented.

Moved by: D. Helzerman

Seconded by: K. Lawrence

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

4. APPROVAL OF AGENDA

Motion to approve the Agenda as presented.

Moved by: B. Plank

Seconded by: D. Helzerman

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

5. REPORTS

None.

6. CALL TO THE PUBLIC

None.

7. RESOLUTIONS FOR CONSIDERATION

7.1 Facility Services

Resolution Authorizing Reorganization of the Facility Services Department

Christ Folts, Facility Services Department Director, presented the resolution and answered questions from Commissioners.

Recommend Motion to the Finance Committee.

Moved by: D. Helzerman

Seconded by: K. Lawrence

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

7.2 Information Technology

Resolution Authorizing a Master Agreement Contract Renewal with Windstream for Telephone Service and Internet Services

Kris Tobbe, IT Department Director, presented the resolution and answered questions from Commissioners. Jennifer Nash, County Treasurer, also answered questions from Commissioners.

Recommend Motion to the Finance Committee.

Moved by: D. Helzerman

Seconded by: B. Plank

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

7.3 Board of Commissioners

Resolution Authorizing the Issuance of FOIA Requests for documents supporting an extension of the MIOSHA COVID-19 Emergency Rules

Commissioner Nakagiri, Board of Commissioners Chairman, presented the resolution and answered questions from Commissioners.

Recommend Motion to the Finance Committee.

Moved by: D. Helzerman

Seconded by: B. Plank

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

7.4 County Administration

Resolution Authorizing Livingston County to Host a Cooperative Contract for Covid-19 Relief Consulting Services for Michigan Counties and Other Municipalities through the Michigan Association of Counties CoPro+ Program

Cindy Catanach, Financial Officer, presented the resolution and answered questions from Commissioners. Steve Currie, MAC Executive Director, also presented information and answered questions from Commissioners. Penny Saïtes, CoPro+, was also present and answered questions from Commissioners.

Recommend Motion to the Finance Committee.

Moved by: D. Helzerman

Seconded by: B. Plank

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)

8. CALL TO THE PUBLIC

None.

9. ADJOURNMENT

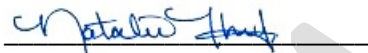
Motion to adjourn the meeting at 6:18 p.m.

Moved by: K. Lawrence

Seconded by: B. Plank

Yes (4): M. Zajac, K. Lawrence , D. Helzerman, and B. Plank

Motion Carried (4 to 0)



Natalie Hunt, Recording Secretary

RESOLUTION

NO: [Title]

LIVINGSTON COUNTY

DATE: Click or tap to enter a date.

Resolution Authorizing Asphalt Replacement at the West Complex - Facility Services

WHEREAS, the Facility Services Department has recognized a need for asphalt replacement at the West Complex; and

WHEREAS, this project was identified in the 2021-2016 Capital Improvement Plan and included in the 2021 budget in the amount of \$125,000; and

WHEREAS, Facility Services, working with Co-Pro+, developed a scope of services and advertised for bids; and

WHEREAS, 15 companies attended a mandatory site visit and 10 companies responded to the bid request; and

WHEREAS, Allied Construction was the lowest bidder for the replacement of the asphalt at a cost of \$232,540; and

WHEREAS, the Facility Services department recommends a standard 10 % contingency, or \$23,254, for unforeseen site related conditions as well as an additional 10% contingency of \$23,254 for any poor sub grade conditions found, for a total project amount not too exceed \$279,048.

THEREFORE BE IT RESOLVED that the Livingston County Board of Commissioners hereby approve the asphalt replacement at the West complex and to enter into contract with Allied Construction at a base cost of \$232,540 and include a 10% contingency for the project and additional 10% contingency to cover the cost of poor sub grade and unforeseen site conditions if necessary, for a total project amount not to exceed \$279,048.

BE IT FURTHER RESOLVED that the Livingston County Board of Commissioners approve any budget amendment necessary to effectuate the above.

BE IT FURTHER RESOLVED that the Livingston County Board of Commissioners authorizes the Treasurer to transfer funds from F403 Capital Improvement in an amount not too exceed \$279,048 to F631 Facility Services.

BE IT FURTHER RESOLVED that the Chairman of the Livingston County Board of Commissioners is authorized to sign all forms, assurances, contracts/agreements, renewals and future amendments for monetary and contract language adjustments related to the above upon review and/or preparation of Civil Counsel.

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MOVED:
SECONDED:
CARRIED:

DATE: May 28, 2021
TO: Livingston County Board of Commissioners
FROM: Chris Folts
RE: Resolution authorizing a contract to replace asphalt at the West Complex – Facility Services Department

The West Complex has several parking lots and a main road that are deteriorating and are in need of replacing.

Because of the uncertainty of funding due to the pandemic a scaled back budget for replacement was listed in the capital replacement plan and approved in the 2021 budget at a cost of \$120,000.

With the uncertainty of the cost of petroleum products and the economy of scale it only makes sense to reintroduce other failing asphalt lots at the West Complex at this time.

The reason for the two contingency funds is there is no accurate historical data of the lots from 40 years ago so there is no telling what the sub base consist of. Also I'm not confident of other unforeseen conditions under the existing lots.

Therefore, Facility Services is requesting that the attached resolution be approved that authorizes a contract with Allied Construction in the amount of \$232,540 and a contingency of \$46,544 and any budget transfers necessary to effectuate this project. If you have any questions or concerns, please feel free to contact me.

RESOLUTION

NO: [Title]

LIVINGSTON COUNTY

DATE: Click or tap to enter a date.

Resolution Authorizing an Agreement with Ecolane to Upgrade to the Agency-branded App and to Purchase the Customer Service and Feedback Module – LETS

WHEREAS, LETS successfully launched the Ecolane DRT software in March 2021 and is preparing to launch the associated smartphone app that allows customers to schedule and pay for their rides using their smart phone; and

WHEREAS, LETS was recently offered the option to upgrade to the Agency-branded App, which will allow users to search and download a LETS-branded app rather than the standard Ecolane-branded app, making the customer experience more intuitive and increasing the visibility of the app; and

WHEREAS, Ecolane recently released a Customer Service and Feedback Module which provides an electronic database for individual customer “files” containing incidents, complaints, and other feedback to replace the traditional paper filing system which is cumbersome to search and maintain; and

WHEREAS, the cost to upgrade to the Agency-branded App is \$20,985 for the first year and \$3,999 per year for years 2-5, and the cost of the Customer Service and Feedback Module is \$7,985 for the first year and \$1,399 per year for years 2-5, with the option to discontinue either feature at any time; and

WHEREAS, all costs associated with both features are eligible capital expenses and will be reimbursed at 100% by Federal and State grants; and

WHEREAS, LETS implemented the Ecolane software via a sub-contract with Doublemap, Inc., due to favorable pricing terms; however, LETS desires to enter into a direct contract with Ecolane for these additional features to simplify implementation and ongoing support; and

WHEREAS, the contract term will begin upon approval of this resolution and will renew annually for a period of five (5) years from the date of execution unless the County exercises its option to terminate early for any reason.

THEREFORE BE IT RESOLVED that the Livingston County Board of Commissioners hereby authorizes an agreement with Ecolane to upgrade to the Agency-branded App at a cost not to exceed \$20,985 for the first year and \$3,999 for years 2-5, and to purchase the Customer Service and Feedback Module at a cost not to exceed \$7,985 for the first year and \$1,399 for years 2-5.

BE IT FURTHER RESOLVED that the contract term will begin upon approval of this resolution and will renew annually for a period of five (5) years from the date of execution unless the County exercises its option to terminate early for any reason.

BE IT FURTHER RESOLVED that the Livingston County Board of Commissioners authorizes any budget amendments necessary to effectuate the above.

BE IT FURTHER RESOLVED that the Board Chair is authorized to sign the agreement and future renewals upon review and/or preparation by Mark Koerner, LETS Transit Attorney.

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MOVED:

SECONDED:

CARRIED:



Memorandum

To: Livingston County Board of Commissioners
From: Greg Kellogg, Transportation Director
Date: 06/01/2021
Re: Resolution Authorizing an Agreement with Ecolane to Upgrade to the Agency-branded App and to Purchase the Customer Service and Feedback Module – LETS

LETS successfully launched the Ecolane DRT software in March 2021 and is preparing to launch the associated smartphone app that allows customers to schedule and pay for their ride using their smart phone, as well as view past and upcoming ride activity.

LETS was recently offered the option to upgrade to the Agency-branded App option, which will allow users to search and download a LETS-branded app rather than the standard Ecolane-branded app, making the customer experience more intuitive and increasing the visibility of the app in the Apple and Android app stores. It will therefore be a valuable addition from both a customer service and marketing standpoint.

In addition, Ecolane recently released a Customer Service and Feedback Module which provides an electronic database for individual customer “files” containing incidents, complaints, and other feedback to replace the traditional paper filing system which is cumbersome to search and maintain.

The cost to upgrade to the Agency-branded App is \$20,985 for the first year and \$3,999 per year for years 2-5, and the cost of the Customer Service and Feedback Module is \$7,985 for the first year and \$1,399 per year for years 2-5, with the option to discontinue either feature at any time. All costs associated with both features are eligible capital expenses and will be reimbursed at 100% by Federal and State grants.

LETS implemented the Ecolane software via a sub-contract with Doublemap, Inc., due to favorable pricing terms; however, LETS desires to enter into a direct contract with Ecolane for these additional features to simplify implementation and ongoing support.

The contract term will begin upon approval of this resolution and will renew annually for a period of five (5) years from the date of execution unless the County exercises its option to terminate early for any reason.

Please find the attached information on the Agency-branded App and Customer Service/Feedback Module, and contact me with any questions at 517-540-7843.



Price Quote

Ecolane | 940 W Valley Rd, Suite 1400 | Wayne, PA 19087
844-ECO-LANE | 610-312-0033 | SALES@ECOLANE.COM

DATE 6/1/2021	TRANSIT AGENCY NAME LETS	ADDRESS	CITY, STATE ZIP
PROJECT	ATTENTION Greg Kellogg	PHONE 517-540-7843	E-MAIL gkellogg@livgov.com
ACCOUNT MANAGER Susan Starwalt	E-MAIL Susan.Starwalt@Ecolane.com	PHONE 217-962-0415	PRICING TERMS 75% due at system set up, 20% due at completion of training, 5% due at system acceptance. Annual due 1 yr. from contract signing.
DAYS PRICING IS VALID FOR 60	DATE PRICE EXPIRES 7/31/2021		

Initial Licenses

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Upgrade to Agency Branded Mobile App (price added to Ecolane mobile app cost) (flat rate)	\$19,995.00	\$19,995.00
1	Customer Service and Feedback module (flat rate)	\$6,995.00	\$6,995.00
Initial licenses subtotal			\$26,990.00

Services

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
2	Remote set up of Ecolane DRT and MDT software (8 hr. work days), includes remote training and project management	\$990.00	\$1,980.00
Services subtotal			\$1,980.00

Annual Licensing Year 1

QUANTITY	DESCRIPTION	UNIT PRICE	AMOUNT
1	All Inclusive Annual Licensing plan includes support for all licenses listed above and all items below	Included	Included
	Hosting Costs		Included
	Server Maintenance		Included
	24/7/365 Support via web, email and phone		Included
	Map Updates		Included
	Upgrades** and Updates		Included
	Free monthly webinar training and access to Aha! Idea portal to help drive functionality for new development for Ecolane and its customers		Included
	Access to Learning Management System (LMS), Ecolane University for all staff for self-paced web-based training		Included
Annual licensing year 1 subtotal			Included

SUBTOTAL \$28,970.00

Annual licensing for years 2-5 includes all services listed above in Annual Licensing for year 1. Costs for years 2-5 are indicated below.

OPTION 1: TOTAL
SYSTEM PURCHASE
COSTS FOR YEAR 1 \$28,970.00

Annual licensing will be held at this rate for as long as your agency is an Ecolane customer. (Based on originally purchased solution. Does not include changes to 3rd party charges or data plans)

ANNUAL COST FOR
OPTION 1 FOR YEARS 2-5
(per year) \$5,398.00

6/1/2021

Date

James Steg, Vice President, Business Development

THIS PROPOSAL INCLUDES THE CONDITIONS NOTED:

Implementation/Training assumes 8 hrs. per day on-site excluding weekends and holidays.

All prices are in US dollars. All applicable sales/use taxes are additional and payment of such is the sole responsibility of the purchaser.

Customer may purchase Android tablets and airtime for Tablets through cellular provider. Prices for tablets range from \$0 to \$499 depending on carrier. Please coordinate your cellular provider/tablets with Ecolane prior to ordering hardware.

*Data plan does not include web browsing, etc. 2GB data plan is more than sufficient for the Ecolane Touchscreen MDT Software and Navigation. Agency is responsible for data plan and any overages unless otherwise noted.

**Upgrade and webinar training is included for upgrades, additional on site or new employee training is charged at Refresher Training rate plus travel as applicable.

*** All license costs include annual hosting, support & licensing fees due 1 year from contract signing set at: 20%

Optional Items | Please ask your Biz Dev Director for more info about these great options to help your agency grow!

QUANTITY	DESCRIPTION	UNIT PRICE	ANNUAL COST
1	Fixed Route/Flex (Deviated) Route software license (Initial license cost, per route, includes MDT software license cost) ***	\$4,000.00	\$800.00
1	Business Intelligence tool *** (Initial License cost, flat rate)	\$59,995.00	\$11,999.00
1	GTFS Interface for Public Transportation *** (Initial License cost, flat rate)	\$19,995.00	\$3,999.00
1	Self Service Trip Bookings Website *** (Initial License cost, flat rate)	\$19,995.00	\$3,999.00
1	SMS Text message credit bundle (10,000/bundle) (Never expires until used up completely)	\$1,500.00	
1	Centers Management Portal *** (Initial License cost, flat rate)	\$19,995.00	\$3,999.00
1	Ecolane DRT Brokerage (Primary) *** (Initial License cost, flat rate)	\$12,995.00	\$2,599.00
1	Subcontractor Portal *** (Initial License cost, flat rate)	\$9,995.00	\$1,999.00
1	Subcontractor Reporting Portal *** (Initial License cost, flat rate)	\$6,995.00	\$1,399.00
1	Order Importer module *** (Initial License cost, flat rate)	\$19,995.00	\$3,999.00
1	Vehicle Mounting Hardware (RAM-101U, Otter box type case, and vehicle charger) (additional \$100 per for locking mount hardware)	\$200.00	
1	8" Android Tablet, similar to a Samsung Galaxy Tab A, 8" (+\$200 per for 10" tablet)	\$300.00	
1	Test Server including hosting, maintenance and support needed (per year)	\$6,000.00	\$6,000.00
1	Each additional Week onsite over standard 2 weeks Training/Go-live Support (includes travel)	\$8,700.00	
1	Annual Review - Up to 10 days of remote review of your system by a Ecolane Professional Services member and 3 days onsite training (includes travel)	\$6,300.00	



PLANNING YOUR TRIP JUST GOT EASIER

Download the Ecolane
Mobile App



Download on the
App Store



GET IT ON
Google Play



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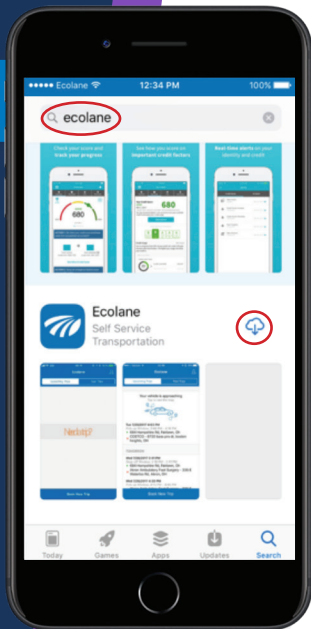
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Introduction

Welcome to the Ecolane mobile app!

Riding with us just keeps getting better. Our innovative mobile app is designed to meet industry standards and exceed your expectations. It is fully integrated with our vehicle dispatch software, putting you in the driver's seat. You will experience ease of use, flexibility to manage your trips, and the ability to view trip details all with the click of a button. Because the vehicles use GPS, you will be able to plan your schedule conveniently and get real-time updates about your scheduled trips. Traveling has never been faster or simpler, so come ride with us.

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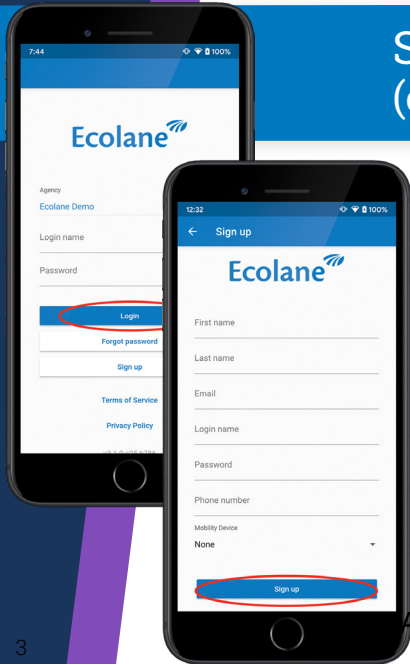


Setup, Download, & Login

Open iTunes if you have an iPhone or open the GooglePlay store if you have an Android. Search **Ecolane** by clicking on the magnifying glass icon. Click on the cloud-shaped icon on an Apple device or Install on an Android device to download.

The LETS-branded app will allow customers to search "LETS" rather than "Ecolane."

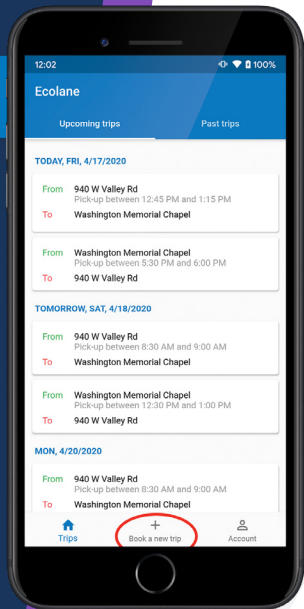
Setup, Download, & Login (cont'd)



Note: Depending on the agency, you will either receive login information from them or have the option to self-register. If you're unsure about registration, contact your agency to find out.

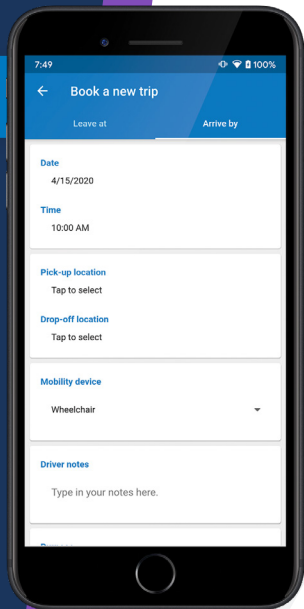
If your agency provides you with registration information, enter your username, password, and select the agency that provides your transportation. Next, click **Login**.

If you have the option to self-register, enter your information and then click



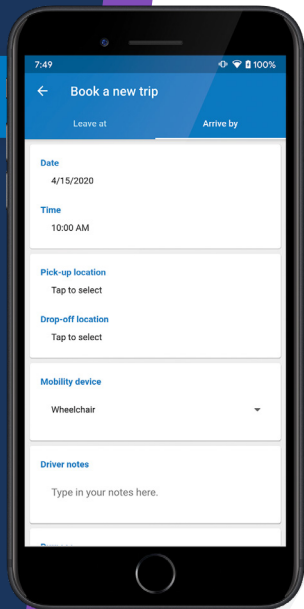
Booking a New Trip

Click **Book New Trip** on the bottom.



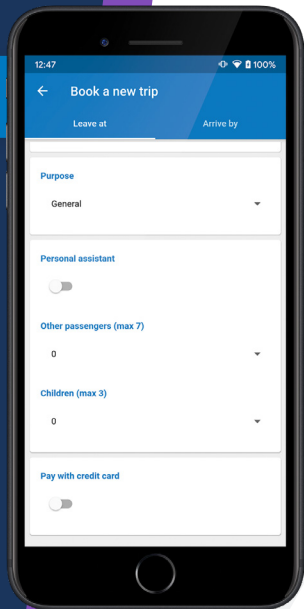
Booking a New Trip (cont'd)

Choose options to **Leave At** or **Arrive By** a certain time. Select the travel **date and time** for either the pick-up or drop-off selection. Enter **pick-up and drop-off** locations.



Booking a New Trip (cont'd)

If you will be using a mobility device during your trip, select it on the menu. You can also leave any notes your driver may need to help in picking you up, such as if you'll be waiting by a side door.



Booking a New Trip (cont'd)

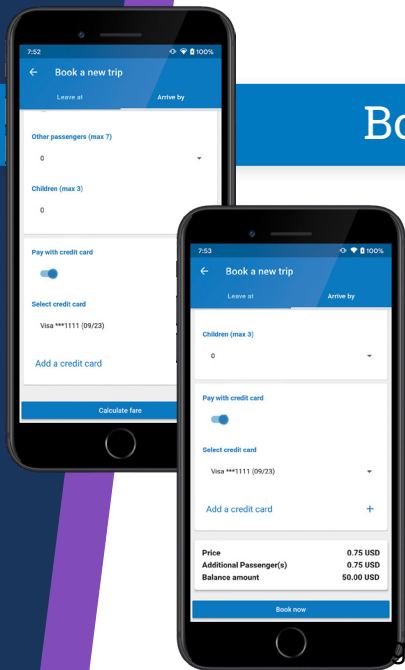
Next, select the **Purpose** for your trip from the list of options available from your agency. If you only have one purpose available, it will be auto selected for you. If you have anyone travelling with you add them to your trip. Note that fares may apply for each additional passenger.

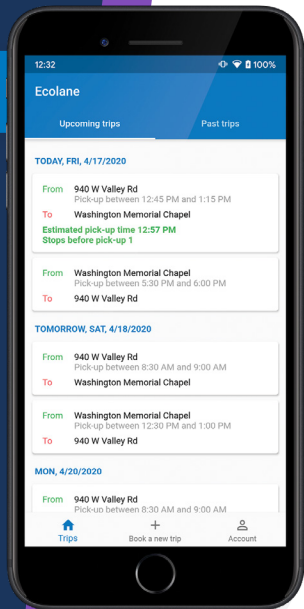
Last, you can select to pay by credit card if it's offered by your agency

Booking a New Trip (cont'd)

Once you've filled out your trip, you can calculate your fare. If everything looks good, click the book trip button and your reservation will be sent to our dispatching system.

You'll receive a confirmation and have the opportunity to book your return trip.





Your New Trip

After you're done booking you'll see it displayed in your upcoming trip list.

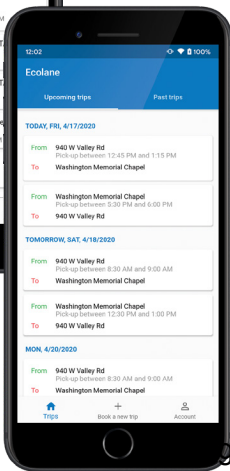
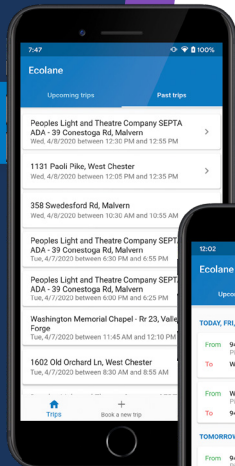
You'll get a window during which you'll be picked up for your trip. On the day of your trip we'll add additional information about when we expect the vehicle to arrive.

Viewing Your Trips

You will see two tabs: **Upcoming Trips** and **Past Trips**. When you click on **Upcoming Trips**, you see future trips, which include the following details for each:

- Trip Date
- Pick-up Window
- Pick-up Location
- Drop-off Location

*If you see an icon of a phone next to the trip, you **must** call the agency to confirm pick-up before making the appointment.*

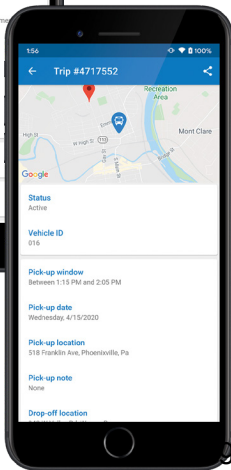
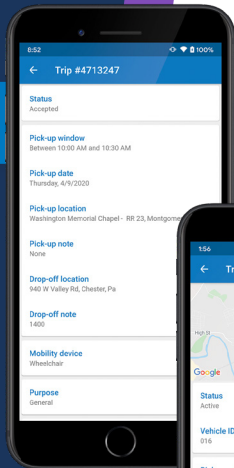


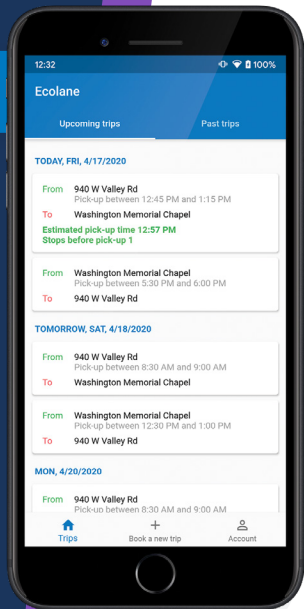
Viewing Your Trips (cont'd)

You can click on any trip on your trip list to get additional details such as:

- Fare
- Mobility Device
- Additional passenger information
- Vehicle location when you're about to be picked up

Additionally, you can cancel a trip you no longer need (subject to agency rules) or copy a trip you want to take again.





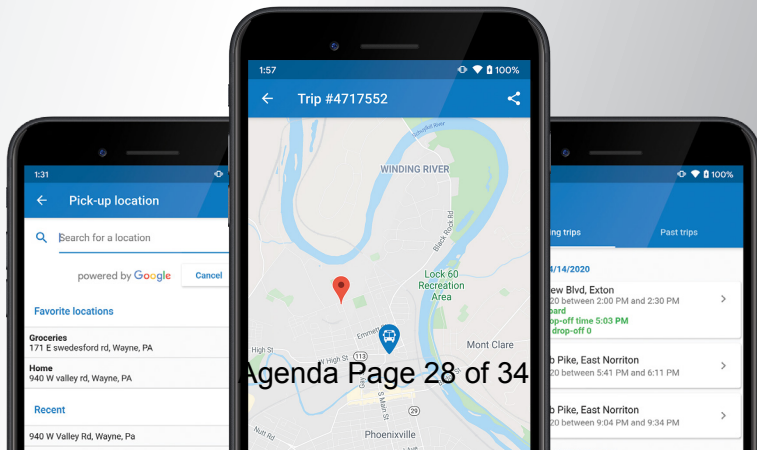
Your User Account

View your user account by clicking on the account button at the bottom of the page.

In the account you can:

- View your profile
- Contact your agency
- Manage your credit cards

Thank you and we hope you enjoy the flexibility, convenience, and independence of the Ecolane mobile app.





Customer Feedback

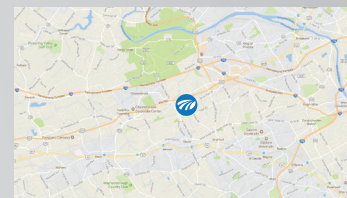


The integrated customer feedback module provides tools for collecting and tracking issues reported to customer service directly inside the Ecolane DRT platform.

- ✓ Provide tools for collecting and tracking issues reported to customer service
- ✓ Link feedback issues to trips, drivers, vehicles, reservation agents, incidents and more
- ✓ Attach files as supporting data directly to the system to speed up support process
- ✓ Track log data for follow-up action
- ✓ Search through feedback issues, grouped by definable categories
- ✓ Track both positive and negative feedback in easy-to-use interface



www.ecolane.com
info@ecolane.com



Map data: Google

Ecolane North America
940 W Valley Road, Suite 1400
Wayne, Pennsylvania 19087

(844) ECOLANE

RESOLUTION

NO: [Title]

LIVINGSTON COUNTY

DATE: Click or tap to enter a date.

Resolution Authorizing LETS to Apply for Capital Funding under the FY 2021 Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Grant Program – LETS

WHEREAS, LETS is requesting authorization to apply for capital grant funding under the FY 2021 Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Discretionary Grant program; and

WHEREAS, RAISE grants are for capital investments in surface transportation that will have a significant local or regional impact, including public transportation infrastructure projects; and

WHEREAS, the application will include funding for a new facility located in the Brighton area that will serve as a satellite operations facility for LETS as well as a transit hub for Michigan Flyer and other regional transit connections, as recommended by the 2019 Transit Master Plan; and

WHEREAS, the application will include Federal funding in the amount of \$8 million with a State match of \$2 million, for a total application amount of \$10 million; and

WHEREAS, if awarded funding from the RAISE Grant program, LETS will seek Board approval for acceptance of the funds and any subsequent activities.

THEREFORE, BE IT RESOLVED that the Livingston County Board of Commissioners hereby authorizes LETS to apply for capital grant funding in the amount of \$10 million under the FY 2021 Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Discretionary Grant program.

BE IT FURTHER RESOLVED that the Livingston County Board of Commissioners authorize the Board chair to sign any application documents upon review and approval by Mark T. Koerner, LETS Transit Attorney.

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MOVED:
SECONDED:
CARRIED:



Memorandum

To: Livingston County Board of Commissioners
From: Greg Kellogg, Transportation Director
Date: 06/01/2021
Re: Resolution Authorizing LETS to Apply for Capital Funding under the FY 2021 Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Grant Program – LETS

LETS is requesting authorization to apply for capital grant funding under the FY 2021 Rebuilding American Infrastructure with Sustainability and Equity (RAISE) Discretionary Grant program. RAISE grants are for capital investments in surface transportation that will have a significant local or regional impact, including public transportation infrastructure projects.

The application will include funding for a new facility located in the Brighton area that will serve as a satellite operations facility for LETS as well as a transit hub for Michigan Flyer and other regional transit connections, as recommended by the 2019 Transit Master Plan.

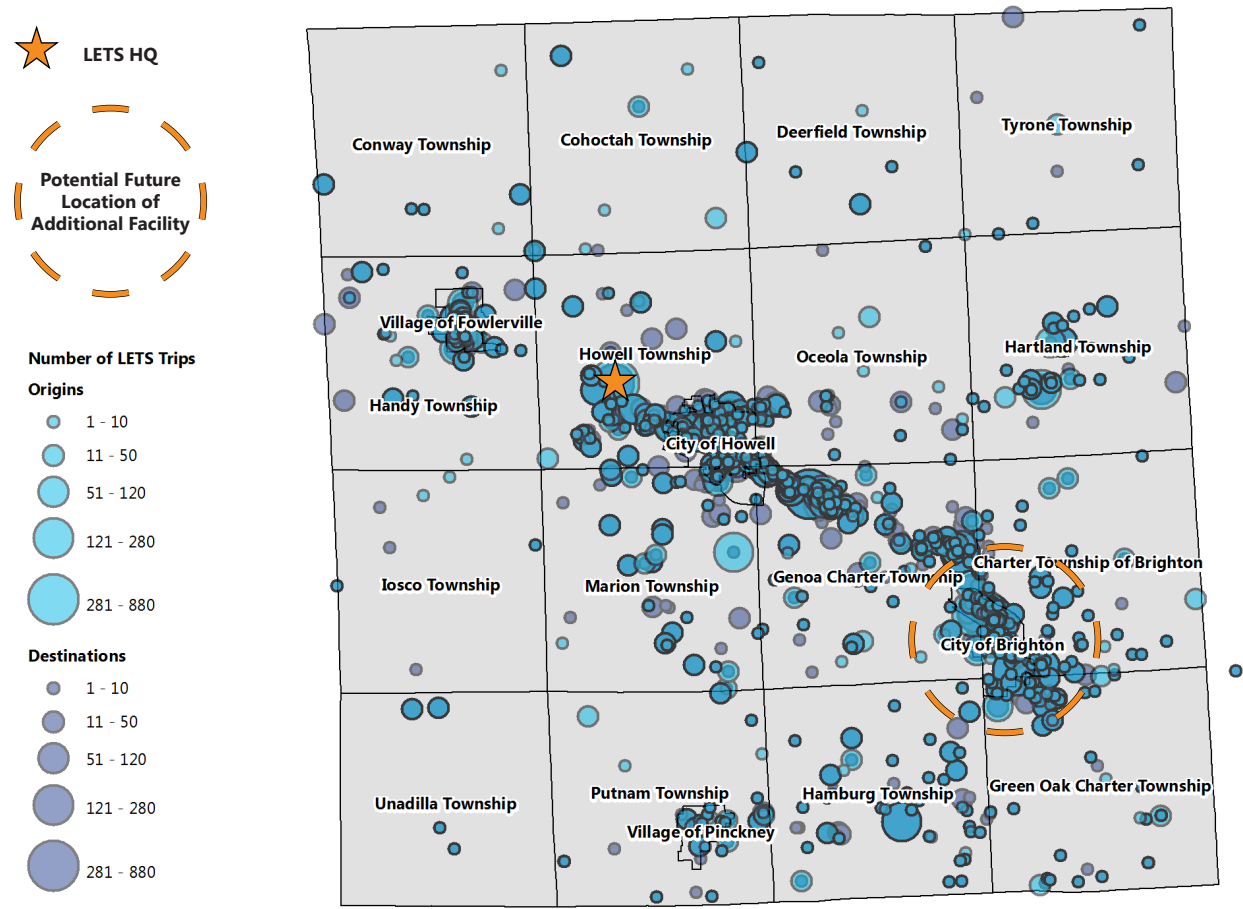
The application will include Federal funding in the amount of \$8 million with a State match of \$2 million, for a total application amount of \$10 million.

This application is the initial step in securing funding and planning for the facility. If awarded funding from the RAISE Grant program LETS will seek Board approval for acceptance of the funds and any subsequent activities, including architecture & engineering, environmental review, and property acquisition.

The Notice of Funding Opportunity (NOFO) for the RAISE Grant program can be viewed [here](#). The relevant pages from the 2019 Transit Master Plan are attached.

Please do not hesitate to contact me with any questions at 517-540-7843.

ACTION:
3. NEW OPERATIONS CENTER



LETS is currently headquartered west of Howell, but the bulk of its pick-ups and drop-offs occur further east in the Grand River Avenue / I-96 corridor from Howell to Brighton. While LETS should plan to maintain the current facility, having a second facility located closer to these locations would decrease dead-head time for drivers and ride time for passengers, and would enable buses to be more readily dispatched to serve ride requests that come in throughout the day. The new facility would include a fueling station, bathroom, secured parking for LETS vehicles, 10 to 15 parking spots for visitors, and space for dispatch staff.

TIMELINE		
1-2 years	3-5 years	5+ years
Identify & design site	Develop new facility	

COST \$6 million - \$7 million

LOCAL SHARE \$56,000 per year

- Bus garage
- Dispatch, driver support, and training
- Restrooms / locker rooms
- Break area / conference space
- Propane fueling station
- Lighting

ACTION:
13. PASSENGER HUB



Ann Arbor Area Transportation Authority
Plymouth Rd Park & Ride

Creating a centrally-located, designated space for passengers to get on and off buses and to transfer between different services would help facilitate connections both within and outside the County. A potential location for this hub would be near the I-96 / Grand River Avenue interchange, within the City of Brighton. Connections to LETS, Flint MTA, airport service, Ann Arbor commuter service, and a potential future Grand River Avenue bus route could all be made available from this location, provided that ADA accessibility and adequate parking are incorporated. Connections to the hub via sidewalks and bike paths, and amenities like bike storage would also foster greater interconnectivity between non-motorized transportation and transit. In the future, other mobility options including Uber/Lyft-type services and autonomous vehicles could also use the passenger hub.

TIMELINE			COST \$2 million - \$2.2 million LOCAL SHARE \$17,000 per year <ul style="list-style-type: none">• Bus shelters• Site improvement / landscaping• Parking / site circulation• Lighting• Restrooms
1-2 years	3-5 years	5+ years	
Implementation is dependent on other Plan elements, community support, and funding. See related: Grand River Ave Bus Route on page 14, Detroit Metro Airport Service on page 16, Commuter Service to Ann Arbor on page 17, Connections to Out-of-County Transit Providers on page 18			