

LIVINGSTON COUNTY VETERANS' COMMITTEE

AGENDA

August 18, 2021

6:00 p.m.

2300 E. Grand River, Conference Room B, Howell, MI

Due to limited seating and MDHHS social distancing requirements, public participation is encouraged via Zoom.

1. CALL TO ORDER

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

4. CONSENT AGENDA

(Agenda, Minutes, Bills and other voted topics that are deemed house keeping)

4.1. May 19, 2020 Meeting Minutes

4.2. June 2, 2021 Meeting Minutes

4.3. July 14, 2021 Meeting Minutes

5. CALL TO THE PUBLIC

6. APPLICATIONS FOR RELIEF

7. BUSINESS

7.1. Purchase Van Once 2022 Grant is Executed

7.2. Increasing County Burial Claim reimbursement

8. DIRECTOR REPORTS

8.1. Finance

8.2. Office

9. COMMITTEE DISCUSSION
10. ADJOURNMENT

LIVINGSTON COUNTY VETERANS' COMMITTEE

MEETING MINUTES

May 19, 2021
6:00 p.m.

Members Present	Joe Riker James Wallace Kevin Nagle Bruce Hundley
Members Absent	Robert J. Bezotte
Staff Present	Mary Durst

1. CALL TO ORDER

Chairman Joe Riker calls meeting to order at 6:00 p.m.

2. PLEDGE OF ALLEGIENCE

Chairman leads meeting in the Pledge of Allegiance

3. ROLL CALL

Roll call by Chairman indicates presence of quorum.

4. CONSENT AGENDA

(Agenda, Minutes, Bills and other voted topics that are deemed house keeping)

4.1 April 21, 2021 Meeting Minutes

Motion to approve as presented.

Moved By James Wallace

Seconded By B. Hundley

Yes (4): Joe Riker, James Wallace, K. Nagle, and B. Hundley

Absent (1): Robert J. Bezotte

Motion Carried (4 to 0)

5. CALL TO THE PUBLIC

None.

6. APPLICATIONS FOR RELIEF

None.

7. BUSINESS

7.1 2022 Millage

Motion to maintain millage at same rate (.1127)

Moved By Joe Riker

Seconded By James Wallace

Yes (4): Joe Riker, James Wallace, K. Nagle, and B. Hundley

Absent (1): Robert J. Bezotte

Motion Carried (4 to 0)

7.2 Proposed VINA and Victor for Veterans Program

Motion Veteran Services to pay VINA's cost for cleaning with proof of Veterans Honorable Discharge and proof of residency showing Livingston County resident for past 6 months. Veterans Services will pay for dental work under \$1,000 with proof of income, honorable discharge and resident of Livingston County for past 6 months.

Moved By B. Hundley

Seconded By K. Nagle

Yes (4): Joe Riker, James Wallace, K. Nagle, and B. Hundley

Absent (1): Robert J. Bezotte

Motion Carried (4 to 0)

8. DIRECTOR REPORTS

8.1 2020 Work Program Report

Report presented.

8.2 New Office Progress Report

Report presented.

9. COMMITTEE DISCUSSION

Pinkney will have a Memorial Day Parade starting at 1:00 p.m.

VetLife will have their annual VetFest on August 7th at the Fowlerville fairgrounds.

Director exploring option to merge transportation scheduling with LETS. More information to come.

April Townsend will be meeting minute keeper when relief applications are presented.

10. ADJOURNMENT

Motion to adjourn at 7:00 p.m.

Moved By James Wallace

Seconded By K. Nagle

Yes (4): Joe Riker, James Wallace, K. Nagle, and B. Hundley

Absent (1): Robert J. Bezotte

Motion Carried (4 to 0)

Mary Durst, Recorder

LIVINGSTON COUNTY VETERANS' SERVICES COMMITTEE

SPECIAL MEETING MINUTES

June 2, 2021
6:00 p.m.

Members Present Joe Riker
 James Wallace
 Robert J. Bezotte
 Bruce Hundley

Members Absent Kevin Nagle

Staff Present Mary Durst

1. CALL TO ORDER

Chairman Joe Riker calls meeting to order at 6:00pm.

2. PLEDGE OF ALLEGIENCE

Chairman led Pledge of Allegiance.

3. ROLL CALL

Roll call by chair indicates a quorum.

4. CONSENT AGENDA

Motion to accept agenda as presented.

Moved By Robert J. Bezotte

Seconded By Joe Riker

Yes (4): Joe Riker, James Wallace, Robert J. Bezotte, and B. Hundley

Absent (1): K. Nagle

Motion Carried (4 to 0)

5. CALL TO THE PUBLIC

None.

6. APPLICATIONS FOR RELIEF

6.1 21-57

Moved By Robert J. Bezotte

Seconded By James Wallace

Motion to pay \$1,784.07 to DTE and up to \$3,000 for a onetime payment to Flagship Credit Acceptance. For a total of \$4,784.07.

Yes (2): James Wallace, and Robert J. Bezotte

No (2): Joe Riker, and B. Hundley

Absent (1): K. Nagle

Motion Failed (2 to 2)

Moved By B. Hundley

Seconded By Joe Riker

Motion to pay \$1,784.07 to DTE.

Yes (4): Joe Riker, James Wallace, Robert J. Bezotte, and B. Hundley

Absent (1): K. Nagle

Motion Carried (4 to 0)

Moved By Robert J. Bezotte

Seconded By James Wallace

Motion to approve up to \$3,000 for a onetime payment to Flagship Credit Acceptance.

Yes (3): James Wallace, Robert J. Bezotte, and B. Hundley

No (1): Joe Riker

Absent (1): K. Nagle

Motion Carried (3 to 1)

7. BUSINESS

None.

8. DIRECTOR REPORTS

None.

9. COMMITTEE DISCUSSION

None.

10. ADJOURNMENT

Motion to adjourn at 7:02pm.

Moved By Robert J. Bezotte

Seconded By B. Hundley

Yes (4): Joe Riker, James Wallace, Robert J. Bezotte, and B. Hundley

Absent (1): K. Nagle

Motion Carried (4 to 0)

LIVINGSTON COUNTY VETERANS' SERVICES COMMITTEE

SPECIAL MEETING MINUTES

July 14, 2021
6:00 p.m.

Members Present Joe Riker
 James Wallace
 Robert J. Bezotte
 Kevin Nagle
 Bruce Hundley

Staff Present Mary Durst

1. CALL TO ORDER

Vice Chair Bob Bezotte calls meeting to order at 6:00 p.m.

2. PLEDGE OF ALLEGIANCE

Vice Chair leads meeting in Pledge of Allegiance

3. ROLL CALL

Roll Call by Vice Chair indicates a quorum. Chairman Joe Riker enters meeting at 6:05 p.m. and Vice Chair Bezotte yields control of the meeting to Chairman.

4. CONSENT AGENDA

Motion to approve the consent agenda as presented.

Moved By James Wallace

Seconded By B. Hundley

Yes (5): Joe Riker, Robert Bezotte, James Wallace, K. Nagle, and B. Hundley

Motion Carried (5 to 0)

5. CALL TO THE PUBLIC

None.

6. APPLICATIONS FOR RELIEF

None.

7. BUSINESS

7.1 2022 Grant

Motion to approve 2022 Grant as presented in the amount of \$141,402.

Moved By James Wallace

Seconded By Robert Bezotte

Yes (5): Joe Riker, Robert Bezotte, James Wallace, K. Nagle, and B. Hundley

Motion Carried (5 to 0)

8. DIRECTOR REPORTS

None.

9. COMMITTEE DISCUSSION

VetFest is on August 7th from 11 a.m. to 3 p.m.

10. ADJOURNMENT

Motion to adjourn at 6:38 p.m.

Moved By James Wallace

Seconded By K. Nagle

Yes (5): Joe Riker, Robert Bezotte, James Wallace, K. Nagle, and B. Hundley

Motion Carried (5 to 0)

mdeacon@lafontaine.com

QUOTATION

Name: Livingston County

Address:

City: _____ State: _____ Zip: _____

Contact: Greg Kellogg

Phone: 517.540.7843

Email: gkellogg@livgov.com

Date: 8/2/2021

Quote: 080221

State of Michigan		
	2022 Chrysler Voyager LX	\$28,032.00
PW7	Bright White	
H7G2	Cognac/Alloy Cloth Bucket Seats	
XRR	Mopar Single Overhead DVD System	\$896.00
AC5	Safety Tec	\$806.00
MRL	Running Boards/Splash guards	\$770.00
Note per contract delivery is available @ \$2.00 per one way mileage.		
Total Cost:		\$30,504.00

Signed: *Michelle Deacon*

Request to increase County Burial Benefits from \$300 to \$800

Livingston County Veteran Services will reimburse up to \$800 for veteran burial to surviving spouses only. The \$300 reimbursement will remain for all others seeking burial reimbursements for veteran burial related expenses.

Livingston County Veteran Services Veteran Burial Benefits will now expand these benefits for the burial reimbursement of peace time veterans as well.

VA REIMBURSEMENT ALLOTMENTS FOR EASE OF REFERENCE

Service-related Death

VA will pay up to \$2,000 toward burial expenses for deaths on or after September 11, 2001, or up to \$1,500 for deaths prior to September 11, 2001. If the Veteran is buried in a VA national cemetery, some or all of the cost of transporting the deceased may be reimbursed.

Non-service-related Death

VA will pay up to \$796 toward burial and funeral expenses for deaths on or after October 1, 2019 (if hospitalized by VA at time of death), or \$300 toward burial and funeral expenses (if not hospitalized by VA at time of death), and a \$796 plot-interment allowance (if not buried in a national cemetery). For deaths on or after December 1, 2001, but before October 1, 2011, VA will pay up to \$300 toward burial and funeral expenses and a \$300 plot-interment allowance. For deaths on or after April 1, 1988 but before October 1, 2011, VA will pay \$300 toward burial and funeral expenses (for Veterans hospitalized by VA at the time of death).

An annual increase in burial and plot allowances for deaths occurring after October 1, 2011 began in fiscal year 2013 based on the Consumer Price Index for the preceding 12-month period.

Eligibility Requirements

- You paid for a Veteran's burial or funeral, AND
- You have not been reimbursed by another government agency or some other source, such as the deceased Veteran's employer, AND

- The Veteran was discharged under conditions other than dishonorable, AND
 - The Veteran died because of a service-related disability, OR
 - The Veteran was receiving VA pension or compensation at the time of death, OR
 - The Veteran was entitled to receive VA pension or compensation, but decided not to reduce his/her military retirement or disability pay, OR
 - The Veteran died while hospitalized by VA, or while receiving care under VA contract at a non-VA facility, OR
 - The Veteran died while traveling under proper authorization and at VA expense to or from a specified place for the purpose of examination, treatment, or care, OR
 - The Veteran had an original or reopened claim pending at the time of death and has been found entitled to compensation or pension from a date prior to the date of death, OR
 - The Veteran died on or after October 9, 1996, while a patient at a VA-approved state nursing home.

NOTE: VA does not pay burial benefits if the deceased:

- Died during active military service, OR
- Was a member of Congress who died while holding office, OR
- Was a Federal prisoner
-

Livingston County, Michigan



Livingston County YEAR-TO-DATE BUDGET REPORT

FOR 2021 99

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
29568900 VETERANS SERVICES FUND							
29568900 702000 OTHER PAY	1,800	0	1,800	598.15	.00	1,201.85	33.2%
29568900 704000 SALARY RG	256,545	0	256,545	127,679.56	.00	128,865.44	49.8%
29568900 705000 SALARY TMP	0	0	0	.00	.00	.00	.0%
29568900 706000 SALARY PT	0	0	0	.00	.00	.00	.0%
29568900 706001 PT 20HRS	55,907	0	55,907	26,965.47	.00	28,941.53	48.2%
29568900 707000 SALARY OT	2,000	0	2,000	438.82	.00	1,561.18	21.9%
29568900 715000 FICA ER	24,041	0	24,041	11,174.66	.00	12,866.34	46.5%
29568900 716000 HLTH INS E	64,885	0	64,885	43,256.64	21,628.32	.04	100.0%
29568900 717000 LIFE INS	562	0	562	262.14	.00	299.86	46.6%
29568900 718000 MERS ER	49,590	0	49,590	25,135.97	.00	24,454.03	50.7%
29568900 719000 WRKS COMP	4,356	0	4,356	2,100.57	.00	2,255.43	48.2%
29568900 722000 UNEMP INS	0	0	0	.00	.00	.00	.0%
29568900 723000 LT&ST DIS.	3,139	0	3,139	1,473.30	.00	1,665.70	46.9%
29568900 725000 RHS ER	0	0	0	.00	.00	.00	.0%
29568900 726000 OFFICE SUP	3,000	0	3,000	614.08	66.86	2,319.06	22.7%
29568900 729000 PUB./SUB	0	0	0	.00	.00	.00	.0%
29568900 730000 POST/MTR	200	0	200	.00	2.90	197.10	1.5%
29568900 743000 UNIFORMS	500	0	500	.00	254.78	245.22	51.0%
29568900 747000 OP EQ/SPLY	0	26,173	26,173	2,762.45	15,025.90	8,384.65	68.0%
29568900 747015 COPIER	0	0	0	.00	.00	.00	.0%
29568900 800000 PER DIEM	4,140	-400	3,740	1,111.90	.00	2,628.10	29.7%
29568900 803000 LEGAL SRV	5,000	0	5,000	.00	.00	5,000.00	.0%
29568900 815000 DOC. FILM	0	0	0	.00	.00	.00	.0%
29568900 817000 MEM DUES	425	400	825	75.00	.00	750.00	9.1%
29568900 819000 OTHER CONT	2,000	1,000	3,000	.00	.00	3,000.00	.0%
29568900 847000 VET EMERG.	135,000	-13,685	121,315	45,771.71	.00	75,543.29	37.7%
29568900 847003 ER - PEACE	10,000	-1,728	8,272	1,380.08	.00	6,891.92	16.7%
29568900 847004 VED ID	1,500	0	1,500	190.00	.00	1,310.00	12.7%
29568900 850000 COMM/MARKE	0	0	0	.00	.00	.00	.0%
29568900 851000 TELEPHONE	3,846	0	3,846	2,564.00	1,282.00	.00	100.0%
29568900 860000 IN-ST TRV	375	0	375	.00	.00	375.00	.0%
29568900 860010 TRAV REIMB	1,000	0	1,000	120.96	.00	879.04	12.1%
29568900 860015 DAILY MEAL	125	0	125	.00	.00	125.00	.0%
29568900 860500 OUT-ST TRV	0	0	0	.00	.00	.00	.0%
29568900 861000 AUTO LEASE	26,816	0	26,816	15,407.99	.00	11,408.01	57.5%
29568900 880000 COMMUNITY	44,080	-2,576	41,504	16,398.23	19,027.93	6,077.84	85.4%
29568900 903000 PRINT/PUBL	0	0	0	.00	.00	.00	.0%
29568900 920000 UTILITIES	1,885	0	1,885	1,080.16	.00	804.84	57.3%
29568900 933000 OFF EQ R&M	1,000	0	1,000	.00	.00	1,000.00	.0%
29568900 940000 FS CHARGES	8,919	0	8,919	5,946.00	2,973.00	.00	100.0%

Livingston County, Michigan



Livingston County YEAR-TO-DATE BUDGET REPORT

FOR 2021 99

	ORIGINAL APPROP	TRANFRS/ ADJSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
29568900 940001 FS-DEPT	0	0	0	.00	.00	.00	.0%
29568900 940010 RENT	0	16,875	16,875	.00	16,875.00	.00	100.0%
29568900 943010 HRDWR CHRG	13,890	0	13,890	9,260.00	4,630.00	.00	100.0%
29568900 943012 NEW IT H/S	2,999	0	2,999	1,033.51	.00	1,965.49	34.5%
29568900 943020 SFTWR CHRG	5,461	0	5,461	3,640.64	1,820.32	.04	100.0%
29568900 956000 MISC. EXP	1,000	-1,000	0	.00	.00	.00	.0%
29568900 956002 MISC DONAT	2,836	0	2,836	2,044.05	.00	791.95	72.1%
29568900 957000 EE TRAIN/S	2,000	0	2,000	57.00	.00	1,943.00	2.9%
29568900 959000 TUIT. REIM	0	5,501	5,501	5,500.25	.00	.75	100.0%
29568900 963000 MTT CHG IN	100	0	100	.98	.00	99.02	1.0%
29568900 964000 COST ALLOC	46,834	0	46,834	31,222.64	15,611.32	.04	100.0%
29568900 969999 UNALL PCAR	0	0	0	.00	.00	.00	.0%
29568900 975000 VEH PURC	0	0	0	.00	.00	.00	.0%
29568900 977000 HARD PURC	0	0	0	.00	.00	.00	.0%
29568900 999000 TR OUT	0	0	0	.00	.00	.00	.0%
29568900 999297 TRFOUT 297	0	787,919	787,919	.00	.00	787,919.00	.0%
TOTAL VETERANS SERVICES FUND	787,756	818,479	1,606,235	385,266.91	99,198.33	1,121,769.76	30.2%
TOTAL EXPENSES	787,756	818,479	1,606,235	385,266.91	99,198.33	1,121,769.76	
GRAND TOTAL	787,756	818,479	1,606,235	385,266.91	99,198.33	1,121,769.76	30.2%

** END OF REPORT - Generated by Elizabeth Young **

Livingston County, Michigan



Livingston County YEAR-TO-DATE BUDGET REPORT

FOR 2021 99

	ORIGINAL APPROP	TRANSFRS/ ADJUSTMTS	REVISED BUDGET	YTD EXPENDED	ENCUMBRANCES	AVAILABLE BUDGET	PCT USED
29768900 CO VETERANS SVS FUND GRANT							
29768900 747000 OP EQ/SPLY	0	23,657	23,657	20,880.21	.00	2,776.79	88.3%
29768900 747020 OP SUPPLY	35,326	1	35,327	.00	.00	35,327.00	.0%
29768900 940010 RENT	29,194	0	29,194	22,500.00	6,693.36	.64	100.0%
29768900 977000 HARD PURC	0	56,317	56,317	37,289.22	.00	19,027.78	66.2%
29768900 977001 SOFT PURC	0	0	0	.00	.00	.00	.0%
29768900 983001 LA - BLDG	0	707,945	707,945	94,889.89	613,054.71	.40	100.0%
TOTAL CO VETERANS SVS FUND GRANT	64,520	787,920	852,440	175,559.32	619,748.07	57,132.61	93.3%
TOTAL EXPENSES	64,520	787,920	852,440	175,559.32	619,748.07	57,132.61	
GRAND TOTAL	64,520	787,920	852,440	175,559.32	619,748.07	57,132.61	93.3%

** END OF REPORT - Generated by Elizabeth Young **

OFFICE STATS

MONTH	TRANSPORTS	APPOINTMENTS	RELIEF APPLICATIONS	COMP/PEN CLAIMS SUBMITTED	VA BURIAL CLAIM	COUNTY BURIAL	PACKETS SUBMITTED
January	70	154	12	19	3	6	67
February	60	109	11	25	2	10	84
March	71	147	30	20	5	5	109
April	85	99	9	20	3	3	90
May	75	102	14	11	4	6	57
June	61	208	8	35	6	4	101
July	64	275	9	27	4	9	114

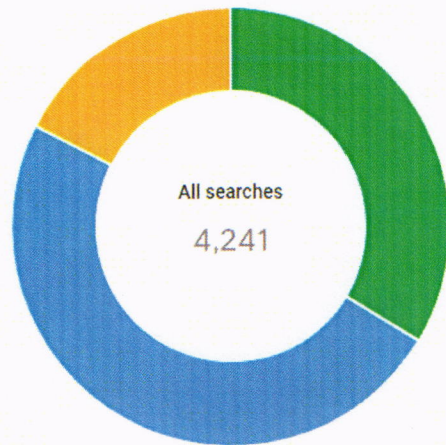
GOOGLE STATISTICS

Report Run 8/13/2021

How customers search for your business



1 quarter



Direct

People who find your Business Profile searching for your business name or address



Discovery

People who find your Business Profile searching for a category, product, or service



Branded

Customers who find your listing searching for a brand related to your business



Mike Beller

★★★★★ 6 weeks ago

The staff is truly remarkable in their knowledge and helpfulness. The process to get benefits approved was long and arduous, without the help from Dena and Mary we would have never succeeded. Thank you very much.



Livingston County Veterans Services (owner)

6 weeks ago

Thanks Mike! You did all the hard work! Thank you for being such a good advocate!

Edit

Delete



Nicholas Bellinger

★★★★★ 13 weeks ago

Mary is incredibly helpful and a very nice person. She went above and beyond to help me and was very quick and on top of things. Do not hesitate to let her help you.



Livingston County Veterans Services (owner)

13 weeks ago

Thanks Nicholas! It is always my pleasure helping our vets!

Edit

Delete



Randall Soubliere

★★★★★ 16 weeks ago

Very thorough and friendly they make you feel very confident that the system might be working for you. I was very pleased with my meeting with veteran services.



Livingston County Veterans Services (owner)

16 weeks ago

Hi Randall, Thank you for your feedback and review. We understand it can be daunting and overwhelming dealing with all of the VA paperwork. Any time you start feeling that way, give us a call and we will assist any way we can. We will talk again soon!

GOOGLE STATISTICS

Report Run 8/13/2021

MONTH	PROFILE INTERACTIONS		PROFILE VIEWS		GOOGLE CALLS		WEBSITE CLICKS	
March	236	(+153.8%)	645	(+18.1%)	78	(+122.9%)	70	(+150%)
April	212	(+168.4%)	627	(+51.4%)	64	(+113.3%)	67	(+179.2%)
May	185	(+24.2%)	607	(+55.6%)	51	(+37.8%)	49	(+104.2%)
June	165	(-2.9%)	808	(+61.6%)	65	(+22.6%)	54	(+35.0%)
July	231	(+22.2%)	840	(+63.4%)	87	(+42.6%)	63	(+80.0%)



8/13/2021

To: Livingston County Department of Health & Human Services
RE: Adult Protective Services/[REDACTED]

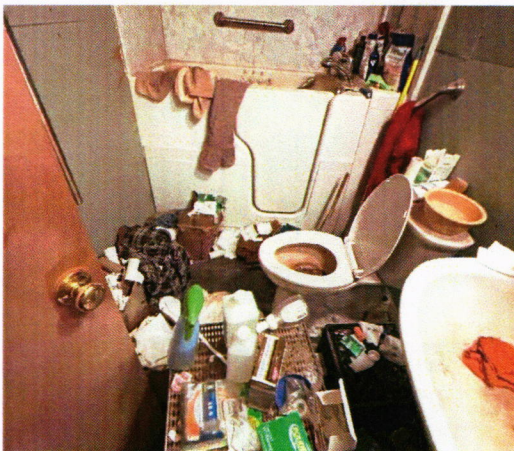
To whom it may concern,

This letter is being written to express the deep concern for the safety and wellbeing of [REDACTED]
[REDACTED] Myself, April Townsend, as well as two other staff members, Mary Durst and Elizabeth Young, visited the home on Wednesday, August 11th as a part of United Way Day of Caring to assist the couple as much as we could. We were there for about 6 hours. Below are pictures of the home:

First Floor:

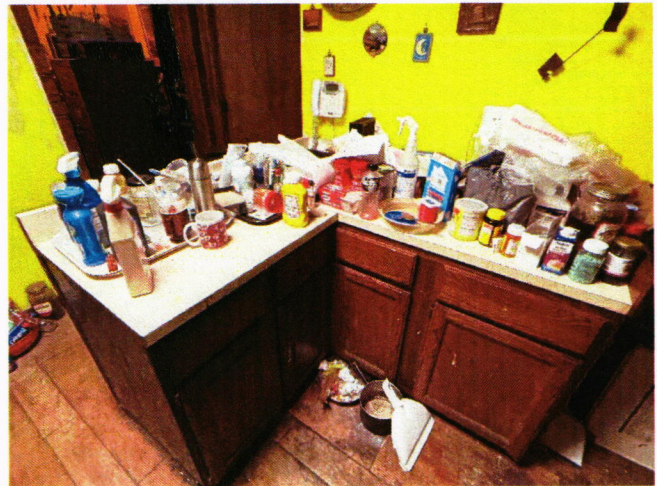


Bathroom:



Livingston County Veteran Services | 2300 E Grand River Ave, Suite 109, Howell, MI 488431 (517) 546-6338

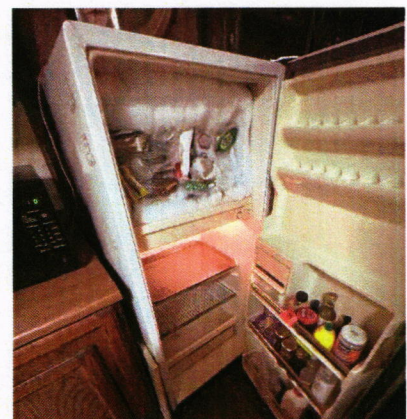
Kitchen (before we cleaned):



The picture on the bottom right shows one of the counters with mouse feces on it. Please note that this was EVERYWHERE...on all of the counters, in dishes, containers, in the fridge, all over the floor, etc.

After evaluating, we decided to tackle the kitchen while we were there as that area poses the most safety and health hazard risk. Below are picture of the kitchen after we attempted to clean. We ended up renting a dumpster and had it delivered. We filled upwards of 12+ large 45 gallon trash bags while there.

The biggest safety risks in the kitchen were obviously the cleanliness, but also an abundant amount of expired food. The refrigerator and stove are



also broken. Above is a picture of the fridge after we removed expired food and cleaned what we could. As far as the oven goes, the gas stove top burners do not ignite with the switches, so when they use it, they use a match to light the burner and then throw the match into the stove top. When lifting up the stove top to clean it, there were piles of matches under there. They do not use the oven because Angie states that they found a dead mouse in it not too long ago and are too afraid to use it. They somehow got the mouse out as it wasn't in there anymore.

Another major safety concern- there was expired medication all throughout the house. We found medication from as far back as 2007. A lot of the medication was unopened, it was prescribed but never taken. We filled bags of expired medication that we found and with the couple's permission, dropped them off at the red barrel medication disposal site at the Howell Police Department.

Kitchen (after we cleaned):



Although we are very happy that we were able to assist like this as a part of United Way's Day of Caring, we want to make it clear that we do not have the ability or capacity to clean the rest of the [REDACTED] home or keep up with it. What we did on the 11th was part of a one day service project, it is not a normal service

that we offer.

We are VERY concerned for the safety of [REDACTED] and [REDACTED]. What we find very disheartening about this situation is the fact that the couple has the money to aid their situation. They have quite a significant amount of money in assets and as far as we know, they have a decent monthly income. The couple could purchase themselves a new fridge, oven, and likely would be able to afford regular cleaning services if their place obtained a baseline.

The real issue, in our opinion, lies in the fact that [REDACTED] are not capable of caring for themselves or managing their finances. They are extremely vulnerable to financial exploitation in the position that they are in.

Our office will assist as much as we can with this situation, especially with coordinating with the VA in regard to [REDACTED], however, this situation goes far beyond the scope in which we are capable of assisting in many ways.

We do not believe that [REDACTED] should be living on their own. Both of them have demonstrated that they do not have the capacity to care for themselves. Please assist them as much as you can in improving their situation and in turn their quality of life.

Thank you,

A handwritten signature in cursive script that reads "April Townsend".

April Townsend, CVSO