RESOLUTION NO: 2018-02-018

LIVINGSTON COUNTY

Resolution Authorizing a Three-Year Maintenance Agreement with Service Express, Inc. for Hardware Service and Support

DATE:

February 5, 2018

WHEREAS, the Livingston County Information Technology Department has the responsibility of providing the highest level of technology possible; and

WHEREAS, the Livingston County Information Technology Department has server and networking hardware warranties expiring from the original manufacturer; and

WHEREAS, Service Express, Inc. provides maintenance agreements for hardware support and maintenance that ranges from 30% to 60% lower than the original equipment manufacturer's provided service; and

WHEREAS, Gartner recommends entering into hardware maintenance agreements as a low-cost and low-risk alternative to a manufacturer provided support that is not cost effective postwarranty and post end of service life; and

WHEREAS, Service Express, Inc. is offering to hold pricing for three years for maintenance and support at a cost not to exceed \$34,812. This is available in the 2018 Information Technology budget.

THEREFORE BE IT RESOLVED that the Livingston County Board of Commissioners hereby authorizes a purchase order to be issued to Service Express, Inc. in the amount of \$34,812 for a three year maintenance agreement for service and support of the County's hardware.

THEREFORE BE IT RESOLVED that the Chair of the Livingston County Board of Commissioners is hereby authorized to sign the above-referenced agreement upon review and approval by Civil Counsel.

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MOVED: Commissioner Childs SECONDED: Commissioner Griffith

CARRIED: Roll Call Vote: Yes: Childs, Lawrence, Green, Helzerman, Parker, Bezotte,

Griffith, Dolan. No: None; Absent: Domas. 8 yes; 0 no; 1 absent