PROJECT: Epi Lab Capacity Contact Tracing and Wraparound Services

Beginning Date: 10/1/2021
End Date: 9/30/2022

Project Synopsis: For COVID-19 funding from ELC Supplemental for Case Investigations, Contact Tracing and wraparound services. The inability to meet the following metrics will elicit the following response from MDHHS related to this funding:

- Technical assistance
- Corrective action/performance improvement plans with MDHHS
- Required support from MDHHS

Any single procurement of over $4,000 should be vetted with MDHHS prior to purchase.

Reporting Requirements (if different than contract language)

Related to Case Investigation Quality:
LHD's will meet the following objectives for COVID-19 Case Investigations including on weekends and holidays:
COVID 19 Case Interview Attempted on 90% of COVID-19 cases within 1 calendar day of referral to MDSS
COVID 19 Cases Interviewed Completed on 75% of COVID-19 cases with 1 calendar day of referral to MDSS
At least 1 contact elicited on 50% of COVID-19 cases within 1 calendar day of referral to MDSS

Race and Ethnicity Documented on 75% of COVID-19 cases reported to MDSS within 7 days of referral date

LHD's will procure at least one tool to increase case investigation quality (people finding software, communications, printed materials for testing events, EMR access, etc.)

This data will be reported in MDSS.   Allowable expenses include staffing, IT, communications, computers and or phones or other office needs, access to people finding software or EMR, supports to cases for isolation and quarantine. Funding cannot be used for clinical care or research.

Related to Contact Tracing:
If the LHD elects to have MDHHS through its staff, contractors, or volunteers to conduct contract tracing or to conduct case investigations on the LHD's behalf, then:

1. The LHD will provide to MDHHS quality data on contacts especially related to age, phone number, and name;
2. The LHD will follow-up on high-risk contacts;
3. The LHD will follow-up on contacts who report symptoms consistent with COVID-19; and
4. The LHD will follow-up on escalations from MDHHS staff on contacts with high-acuity needs or specific language barriers.
5. MDHHS will provide the LHD contact information for people with high-acuity needs or specific language barriers;
6. MDHHS will move contacts from MDHHS CRF to Traceforce;
7. MDHHS will attempt to eliminate duplicate contact information using name, phone number, and age;

8. MDHHS will contact contacts and cases within 1 calendar day of the contacts entry into the CRF
9. MDHHS will provide the LHD with the outcomes of all call attempts each day
10. MDHHS will discuss with the LHD specific barriers to contact tracing such as a high-refusal rate
11. MDHHS or its delegate will attempt an contact all contacts with 1 calendar day

For local health departments:
- Contacts to confirmed and probable COVID cases will be documented in the MDSS case report form
- 90% of newly elicited contacts have attempted outreach within 1 day
- 90% of all contacts in active monitoring have outreach attempted for the contact's exposure period
- 50% of contacts will receive active monitoring
- LHD's will assess contacts needs for basic needs required for quarantine and isolation (food, etc.). LHD's will provide education to contacts on COVID public health recommendations

This data will be reported in Traceforce, OMS, or on the LHD Sit Rep. Allowable expenses include staffing, IT, communications, computers and or phones or other office needs, access to people finding software or EMR, supports to cases for isolation and quarantine. Funding cannot be used for clinical care or research.

This funding can be used to staff testing events or assure testing strategies are completed.

Wraparound Services

This funding only may be used to support Isolation/Quarantine for families including rent, mortgage, utilities, groceries, etc.

Any additional requirements (if applicable)