



ADVOCACY ★ COMRADERY ★ COMPASSION

After a Claim has been Submitted

What to expect? After the VA reviews your disability claim and supporting evidence, the VA may ask you to have a claim exam (also known as a C&P exam) if the VA needs more information to decide your claim. You might receive a phone call from an unfamiliar number to schedule your exam. You'll receive a phone call from a VA third-party vendor or from the VA to schedule your exam. It's important that you answer any calls you receive after you file a disability claim.

At this time, the VA partners with 3 vendors:

- QTC Medical Services (QTC)
- Veterans Evaluation Services (VES)
- Logistics Health, Inc. (LHI)

What happens if I miss a phone call? If the VA can't reach you by phone, they'll schedule an appointment for you. You will receive a letter from the VA with the date and time of your exam. Please call the number on your appointment letter to confirm your exam time and location. If you can't make your appointment, please let the VA know right away. You can most likely reschedule, but this may delay your claim.

Why do I need a claim? Not everyone who files a disability claim will need an exam. The VA will ask you to have an exam only if the VA needs more information to decide your claim and to help the VA rate your disability.

Issues Claimed: _____

Claims submitted by VSO: _____

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