COMMITTEE MEMBER PRIORITY SURVEY

PRIORITIES		COMMITTEE MEMBER				
	Joe	Jim	Bruce	Kevin	Bob	
<u>CLIENT</u>						
Veteran		1	1			
Dependent Children		4	2			
Spouses		3	2			
Widow(er)		2	3			
Chartered Veteran Organizations		5	4			
BASIC NEEDS						
Financial Stability		3	2			
Mental Health		2	3			
Family Unit Health/Stability		1	1			
Physical Health		4	3			
Having Veteran Community Support/Involvement		5	4			
<u>SERVICES</u>						
Emergency Indigent Services		1	2			
VA Healthcare Transportation Services		2	4			
Non-VA Healthcare Transportation Services		3	5			
Veteran Comp & Pen Benefits		4	1			
VA Survivors Benefits		6	3			
County Burial Benefits		5	9			
Non-Emergent County Programs		7	8			
Veteran Specific Office Outreach/Advertising		9	6			
Non-Veteran Specific Outreach (Community Connect, Walk for Warmth, etc.		10	10			
Veteran Community Center Space		8	7			
DIRECTOR PRIORITIES						
Immediate Veteran Satisfaction		1	1			
Long Term Veteran Satisfaction		2	2			
	*	* <1 wk				

How many weeks from calling to getting an office appointment do you consider to be acceptable? Is it the same or different depending on the client category or service? If so, what are acceptable waits for those?

* Depends.. Emergent relief should be seen within a couple days or a week depending on the emergency. Compensation can wait a week or 2. But if your busy your busy. That's out of the office control.