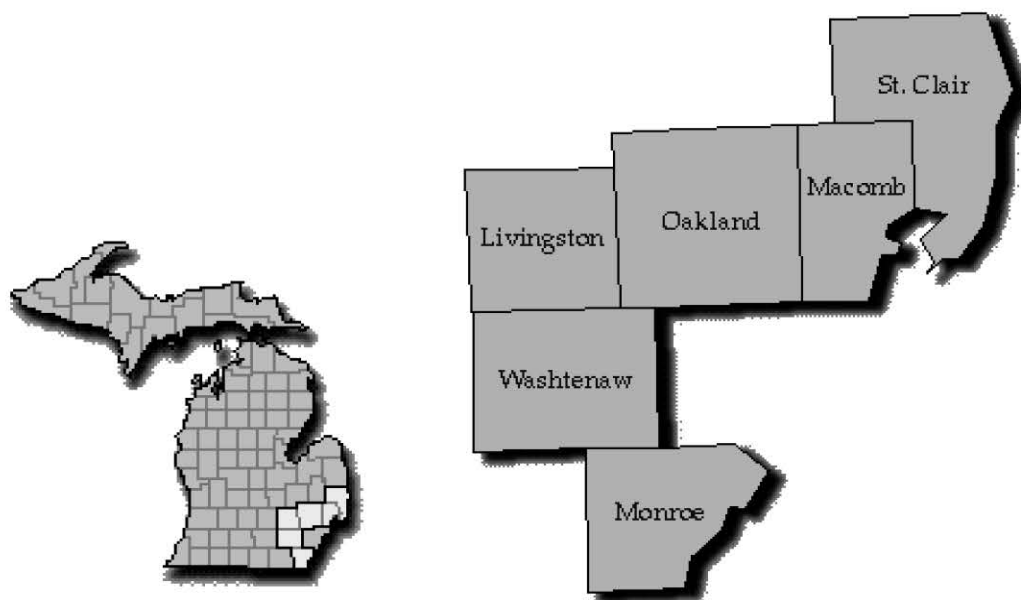


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**AREA AGENCY ON AGING 1-B**



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**Planning and Service Area**

Livingston, Macomb,  
Monroe, Oakland,  
St. Clair, Washtenaw

**Area Agency on Aging 1-B**

29100 Northwestern Hwy.  
Suite 400  
Southfield, MI 48034  
248-357-2255 • 1-800-852-7795  
248-948-9691 (fax)  
Michael Karson, CEO & President  
[www.aaa1b.com](http://www.aaa1b.com)

**Field Representative Cindy Albrecht**

[albrechtc@michigan.gov](mailto:albrechtc@michigan.gov)  
517-284-0162

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**Executive Summary**

The executive summary provides a succinct description of the priorities set by the area agency for the use of Older Americans Act (OAA) and state funding during FY 2023-2025. Please include a summary of your agency that touches on each of the items listed below.

1. A brief history of the area agency and respective PSA that provides a context for the MYP/AIP. It is appropriate to include the area agency's vision and/or mission statements and a brief description of the PSA. Include information on the service population, agency strengths, challenges, opportunities, and primary focus for the upcoming three-year period.
2. A description of planned special projects and partnerships.
3. A description of specific management initiatives the area agency plans to undertake to achieve increased efficiency in service delivery, including any relevant certifications or accreditations the area agency has received or is pursuing.
4. Address the agency's response to the COVID-19 pandemic emergency, including a description of the challenges and continuing needs due to this emergency.
5. Any significant new priorities, plans or objectives set by the area agency for the use of OAA and state funding during the MYP. If there are no new activities or changes, note that in your response.
6. A description of the area agency's assessment of the needs of their service population. See *Operating Standard for AAAs C-2, 4.*

1. The Area Agency on Aging 1-B (AAA 1-B) is a nonprofit 501(c)3 organization with a rich history of supporting older adults, people with disabilities and family caregivers in southeast Michigan. More than 29% of the state's older adult population resides in Region 1-B, with SEMCOG estimating that in 2022, 800,000 persons age 60 and older are living in our six-county region that includes Livingston, Macomb, Monroe, Oakland, St. Clair, and Washtenaw counties. (SEMCOG 2045 Regional Forecast).

The mission of the AAA 1-B is to enhance the lives of older adults and adults with disabilities in the communities we serve. Our vision is independence and well-being for those we serve. We are dedicated to: 1) ensuring access to a network of long term care services; 2) allocating federal and state funds for social and nutrition services; 3) advocating on issues of concern; 4) developing new older adult and independent living services; 5) coordinating activities with other public and private organizations; and 6) assessing needs of older adults and adults with disabilities and linking them with home and community-based long term care services. We prioritize activities that allow people to maintain their independence with dignity and place a special emphasis on assistance to frail, low income, disadvantaged, cultural/minority elders and adults with disabilities.

The AAA 1-B's strengths include our staff's knowledge, skill sets and commitment to our agency mission, high customer satisfaction, and partnerships with local organizations. Weaknesses include our heavy reliance on state and federal funding. In the next three years, the AAA 1-B will focus on opportunities to expand on business

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development opportunities with healthcare entities to diversify our funding.

2. The AAA 1-B is involved in a variety of collaborations and development activities aimed at achieving its mission, identifying opportunities for increased efficiencies, diversifying funding sources, reducing wait lists, and filling the gaps resulting from the aging of the population without commensurate increases in funding. The AAA 1-B plans to strengthen exiting partnerships with MI Health Link health plans, Veterans Administration, the region's transit authorities to support the myride2 program, and other key partnerships in the healthcare industry, including McLaren and Priority Health. By collaborating with our network of aging services providers and contractors, we plan to increase participation in social services, nutrition, and adult day programs.

The pandemic highlighted key gaps in aging services including family caregiver strain, health promotion, disease prevention, and disease management. We are focusing on family caregivers by providing training, education, and resources through a caregiver training & resource portal, caregiver coaching, and other supports. We are expanding the reach of health and wellness workshops to promote health and disease prevention, which will be achieved by offering in-person and virtual programming. The AAA 1-B will continue to provide leadership to the Silver Key Coalition, resulting in significant increases in state funding to support the highest priority services: in-home care and home delivered meals. The development of entrepreneurial activities that generate resources for services provided by AAA 1-B vendors and contractors will incorporate input from service provider agencies.

3. Management initiatives the agency plans to undertake to achieve increased efficiency in service delivery include:

- The AAA 1-B will work with its provider network to identify service delivery techniques to minimize waitlists.
- Implementation of a new electronic medical record system (EMR) will increase efficiency in service delivery.
- The AAA 1-B will maintain National Committee for Quality Assurance (NCQA) accreditation.
- The AAA 1-B will maintain Alliance of Information and Referral Systems (AIRS) certification for all Resource Center staff who provide Information and Assistance services.
- The AAA 1-B will work to continuously identify ways to optimize impact and efficiency through service delivery.

4. COVID-19 continues to have an impact on Region 1-B. At the start of the COVID-19 pandemic, the AAA 1-B quickly implemented a virtual work environment by providing current employees with additional equipment and adjusted processes to maintain operations. We also worked on several initiatives centered around employee engagement and reminded employees of our Employee Assistance Program (EAP) support services. We are now facing considerable staff turnover due to the COVID-19 pandemic. To sustain personnel numbers, the AAA 1-B has developed additional recruiting strategies and is working on engagement and retention initiatives.

Throughout the pandemic, the AAA 1-B collaborated with local service providers to ensure older adults throughout Region 1-B had access to food and other necessities. The aging network response to COVID-19 in Region 1-B was successful thanks to the strong service providers that work with and alongside the AAA 1-B. A summary of key challenges and AAA 1-B operational changes, including challenges and ongoing needs, is provided below.

**VACCINATIONS-** In partnership with county health departments and local community organizations, the AAA 1-B connected older adults, caregivers, and direct care workers with information about the COVID-19 vaccine, including how to access in-home vaccination. Community partners offered targeted COVID-19 vaccine



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outreach to the various communities they serve. Vaccination information is updated regularly and is available from the AAA 1-B Resource Center, website, and social media platforms. The AAA 1-B clinical team contacted all of its in-home service participants and residents at adult foster care and homes for the aged in Region 1-B to provide support to register for vaccine and booster appointments and assistance in arranging transportation to and from vaccination sites. Outreach efforts attempt to address challenges related to misinformation about the COVID-19 vaccine and reaching individuals who are hesitant to receive the COVID-19 vaccine.

**DIRECT CARE WORKFORCE-** Region 1-B continues to experience severe shortages in the direct care workforce due to COVID-19. Several factors, including fear of contracting COVID-19, lack of childcare options, and low wages, led to a shortage of workers. Premium pay was implemented for direct care workers providing approved services through September 2022. The AAA 1-B is working with colleagues across Michigan to address the challenges related to the direct care workforce.

**SOCIAL ISOLATION-** Social isolation has been a challenge throughout the COVID-19 pandemic as older adults have followed quarantine and social distancing guidelines and reduced contact with people outside of their households. Social distancing requirements necessitated the closure of many programs that seniors rely on, including adult day centers, congregate meal sites, and senior centers. Many programs shifted to online formats, which posed additional issues for older adults who may not have access to technology or reliable internet connectivity. In addition to program closures and shift to online formats, many other facilities, including assisted living facilities, licensed care facilities, and nursing homes prohibited outside visitors, further limiting socialization. Social isolation has many negative health implications and can be especially difficult for individuals with dementia.

The AAA 1-B is evaluating the impact of technology to lessen social isolation among older adults through a grant from Michigan Health Endowment Fund and a private/public partnership with Oakland County, Amazon, and American House Senior Living Residences to connect quarantined residents virtually with family and friends utilizing ECHO Show devices.

**DIGITAL DIVIDE-** Difficulty using and obtaining technology is a significant challenge for older adults during the pandemic. Older adults without internet access face added difficulties registering for COVID-19 vaccines, obtaining health care services, and have fewer outlets to combat isolation during quarantine.

**ACCESS TO CARE/CARE REFUSAL-** In Region 1-B, some older adults have declined to seek care and canceled appointments out of fear of contracting the virus. This placed some older adults at risk who otherwise depend on in-home services. This issue was especially prevalent in the early phases of the pandemic; the agency has seen requests from participants to reinstate services that they had previously cancelled.

**RISING COSTS-** Service providers have reported that increasing costs due to inflation have made it more difficult to provide services on a fixed budget. Increased food costs, gas prices and labor costs have created difficulties for aging network service providers.

**5.** The AAA 1-B anticipates that it will be necessary to focus significant resources to continue responding to the COVID-19 pandemic outbreak and recovery in FY 2023 and beyond. The AAA 1-B will prioritize developing new business opportunities to diversify our revenue to support our mission. The AAA 1-B plans to shift funding for contracted Outreach services, which is known locally as Community Liaison, to American Rescue Plan Act

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funding for FY 2023.

6. The AAA 1-B hosted virtual listening sessions in November 2021 to obtain feedback from service providers and community members on their top priorities and needs of older adults, caregivers, and service providers. Participants identified additional priorities for seniors and caregivers in the community such as prevention of elder abuse and financial exploitation, kinship care support, housing, mental health and social isolation, and transportation. The AAA 1-B developed and administered a service prioritization survey which is used to develop our service priority ranking. Respondents identified installation of home safety devices, minor home repair, public education about resources, and transportation for in-home service participants as top priorities.

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**County/Local Unit of Government Review**

Area Agencies on Aging must send a letter, with delivery and signature confirmation, requesting approval of the final MYP/AIP by no later than June 24, 2022, to the chairperson of each County Board of Commissioners within the Planning and Service Area (PSA), requesting their approval by July 12, 2022. For a PSA comprised of a single county or portion of the county, approval of the MYP/AIP is to be requested from each local unit of government within the PSA. If the area agency does not receive a response from the county or local unit of government by July 14, 2022, the MYP/AIP is deemed passively approved. The area agency must notify their Bureau of Aging and Community Living Supports (ACLS Bureau) field representative by July 18, 2022, whether their counties or local units of government formally approved, passively approved, or disapproved the MYP/AIP. The area agency may use electronic communication, including email and website-based documents, as an option for acquiring local government review and approval of the MYP/AIP. To employ this option, the area agency must:

Send a letter through the US Mail with delivery and signature confirmation or an email requiring a response confirming receipt to the chief elected official of each appropriate local government advising them of the availability of the final draft MYP/AIP on the area agency's website. Instructions for how to view and print the document must be included. Offer to provide a printed copy of the MYP/AIP via US Mail or an electronic copy via email, if requested. Be available to discuss the MYP/AIP with local government officials, if requested. Request email notification from the local unit of government of their approval of the MYP/AIP, or their related concerns. Please describe the efforts, including the use of electronic communication, made to distribute the MYP/AIP and to gain support from the appropriate county and/or local units of government.

In May, the AAA 1-B contacts each Region 1-B county Board of Commissioners (BOC) to determine their June and July meeting dates and deadlines for submission of materials. The AAA 1-B Advisory Council and Board of Directors approve the Multi Year Plan (MYP) during their June meetings. Upon Board of Directors approval, the AAA 1-B mails with delivery receipt, a copy of the final draft MYP and a draft resolution to the chairperson of each county BOC, with a letter requesting BOC action prior to July 14. A copy of the materials is also emailed to each of the BOC's clerk/administrative assistant who is asked to ensure approval of the MYP is placed on the meeting agenda. To accommodate the July 14, 2022 approval deadline, counties were provided with a draft MYP for review and approval, and then are sent the final MYP after the AAA 1-B Board of Directors final approval on June 24. No action by a BOC is considered passive approval. The AAA 1-B notifies AASA by July 18 of the status of county level action on the MYP.

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**Public Hearings**

The area agency must employ a strategy for gaining MYP/AIP input directly from the planned service population of older adults, caregivers, and persons with disabilities, along with elected officials, partners, providers and the general public, throughout the PSA. The strategy should involve multiple methods and may include a series of input sessions, use of social media, on-line surveys, etc.

At least two public hearings on the FY 2023-2025 MYP/AIP must be held in the PSA. In-person hearings are preferred, but virtual hearings are acceptable if they follow Michigan's Open Meetings Act and the requirements of the area agency's governing authorities. The hearings must be accessible. When deciding between online and in-person meetings, consider limitations to internet access and other accessibility issues with the relevant populations in your region. In person, e-mail, and written testimony must also be accepted for at least thirty days beginning when the summary of the MYP/AIP is made available.

The area agency must post a notice of the public hearing(s) in a manner that can reasonably be expected to inform the public about the hearing(s). Acceptable posting methods include but are not limited to: paid notice in at least one newspaper or newsletter with broad circulation throughout the PSA, as well as news sources geared toward communities of color, people who are lesbian, gay, bisexual, transgender queer or other (LGBTQ+), immigrant communities and/or other underrepresented groups; presentation on the area agency's website, along with communication via email and social media referring to the notice; press releases and public service announcements; and a mailed notice to area agency partners, service provider agencies, Native American organizations, older adult organizations and local units of government. See *Operating Standards for Area Agencies on Aging*, Section B-2 #3. The public hearing notice should be available at least thirty days before the scheduled hearing. This notice must indicate the availability of a summary of the MYP/AIP at least fourteen days prior to the hearing, and information on how to obtain the summary. All components of the MYP/AIP should be available for the public hearings.

Complete the chart below regarding your public hearing(s). Include the date, time, number of attendees and the location and accessibility of each public hearing. Please scan any written testimony (including emails received) as a PDF and upload on this tab.

A narrative description of the hearings and the public input strategy is also required. Please describe the strategy/approach employed to encourage public attendance and testimony on the MYP/AIP. Tell us the strategy used specifically to inform communities of color, LGBTQ+, immigrant communities and/or other underrepresented groups. Describe all methods used to gain public input and the resultant impact on the MYP/AIP. Indicate whether the meeting(s) complied with the Michigan Open Meetings Act.

Date	Location	Time	Barrier Free?	No. of Attendees
05/05/2022	Virtual- Zoom	11:00 AM	Yes	19

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05/06/2022	28600 W Eleven Mile Rd, Farr	02:00 PM	Yes	4
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The AAA 1-B held two virtual listening sessions in November 2021 at which over 66 members of the public provided testimony on priorities for the AAA 1-B to focus on over the next three years. In addition to the in-person listening sessions, the AAA 1-B encouraged the public to complete a service prioritization survey, which was provided through a link during the virtual listening sessions and distributed online throughout each of the six counties in Region 1-B. The service prioritization survey received 277 responses. Testimony at listening sessions and results from service prioritization surveys were used to inform the development of the AAA 1-B FY 2023-2025 Multi-Year Plan. Listening sessions and completion of the service prioritization survey were promoted on social media, the AAA 1-B website, by email through community partners, and through The Advocate newsletter. Attached are the 2022 services priority ranking and summaries of the two listening sessions.

The AAA 1-B held public hearings on May 5, 2022, virtually hosted through Zoom, at which 19 members of the public were in attendance, and May 6, 2022, at the Costick Center in Farmington Hills with 4 members of the public in attendance. The public hearings complied with the Open Meetings Act. The AAA 1-B provided a draft of the FY 2023-2025 Multi-Year Plan and a one-page snapshot of the plan information prior to both meetings. The AAA 1-B encouraged feedback from participants by directly calling upon them at the hearings to request they provide comments on areas in which they had particular interest or concern. The AAA 1-B also encouraged those who couldn't attend the hearings to email comments.

The AAA 1-B encouraged participation by placing notices in a variety of resources including the Michigan Chronicle, which has a large African American readership; Pridesource, a publication targeted to LGBTQ+ audience; and La Presna, a local paper serving the Hispanic community. Emails were distributed to minority-serving organizations including SAGE Metro Detroit, Association of Chinese Americans, Asian Center Southeast Michigan, Centro Multicultural La Familia, and Chaldean American Ladies of Charity. Hearing notices were also shared through the AAA 1-B social media platforms and website and advertised to community partners through email and a press release. Notices were sent to Region 1-B contractors and shared through The Advocate newsletter.

Two changes were made to the plan in response to comments provided by the public at the hearings. The rising costs of service provision, especially related to food costs was brought up as a concern by community members. This challenge was added to the MYP as a continuing need due to the COVID-19 emergency. Several Kinship caregivers discussed the challenges they face when caring for both minor children and their aging parents. To better support this population, we added a recommendation to explore the expansion of the caregiver coaching program to kinship caregivers as part of our program development objectives.

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**Regional Service Definitions**

If the area agency is proposing to fund a service category that is not included in the *Operating Standards for Service Programs*, then information about the proposed service category must be included under this section. Enter the service name, identify the service category and fund source, unit of service, minimum standards, and rationale for why activities cannot be funded under an existing service definition.

**Service Name/Definition**

Rationale (Explain why activities cannot be funded under an existing service definition.)

Service Category	Fund Source			Unit of Service
Access	Title III PartB	Title III PartD	Title III PartE	
In-Home	Title VII	State Alternative Care	State Access	
Community	State In-home	State Respite		
	Other _____			

**Minimum Standards**

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**Access Services**

Access services may be provided to older adults directly by the area agency without a Direct Service Provision Request. Approved access services are Care Management, Case Coordination and Support, Options Counseling, Disaster Advocacy and Outreach Programs, Information and Assistance, Outreach, and Merit Award Trust Fund (MATF)/State-Caregiver-Support-Program-funded Transportation with specific attention to outreach with underserved populations. If the area agency is planning to provide any access services directly during FY 2023-2025, complete this section.

Select from the list of all access services the ones the area agency plans to provide directly during FY 2023-2025, and provide the information requested. Specify, in the appropriate text box for each service category, the planned goals and activities that will be undertaken to provide the service.

Direct service budget details for FY 2023 are to be included under the appropriate tab in the Area Plan Grant Budget. The funding identified in this tab should correspond to the funding (Federal OAA Title III or VII and State funds) identified in the Area Plan Grant Budget, Direct Service Budget details.

**Care Management**

<u>Starting Date</u>	10/01/2022	<u>Ending Date</u>	09/30/2023
Total of Federal Dollars	\$563,063.00	Total of State Dollars	\$370,000.00

Geographic area to be served

Region 1-B

**Specify the planned goals and activities that will be undertaken to provide the service.**

Objective:

Utilize the Service Coordination Continuum to move participants from the Community Living Program or the Community Living Program waitlist into the Care Management program as they are determined to need this level of services and supports coordination. Provide Care Management services to MI Choice participants whose Medicaid becomes temporarily inactive.

Expected Outcome:

Older adults at the greatest risk for unnecessary nursing home placement or hospitalization will receive Aging, Community Living and Supports (ACLS) funded Care Management services.

Objective:

Review the wait list prioritization processes, advocating with the state, to assure wait list best practices align with the state's objectives.

Expected Outcome:

Older adults with the highest level of need who are requesting in-home and other ACLS Bureau-funded services will receive them faster.

Objective:

Conduct at least four trainings for Care Management supports coordinators on topics such as diversity, equity,



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and inclusion (DEI), current practice guidelines, elder abuse, and caregiver resources. All new staff will complete person-centered thinking online training within their first year of hire.

Expected Outcome:

Care Management supports coordinators will keep their knowledge and skill levels current to the agency and state priorities and models of provision of care to participants.

Number of client pre-screenings:	Current Year:	11	Planned Next Year:	72
Number of initial client assessments:	Current Year:	10	Planned Next Year:	60
Number of initial client care plans:	Current Year:	10	Planned Next Year:	60
Total number of clients (carry over plus new):	Current Year:	41	Planned Next Year:	200
Staff to client ratio (Active and maintenance per Full time care	Current Year:	1:14	Planned Next Year:	1:50

**Case Coordination and Support**

<u>Starting Date</u>	10/01/2022	<u>Ending Date</u>	09/30/2023
Total of Federal Dollars	\$463,258.00	Total of State Dollars	\$759,653.00

Geographic area to be served

Region 1-B

**Specify the planned goals and activities that will be undertaken to provide the service.**

Objective:

Review the wait list prioritization processes, advocating with the state, to assure wait list best practices align with the state's objectives.

Expected Outcome:

Older adults with the highest level of need who are requesting in-home and other ACLS Bureau-funded services will receive them faster.

Objective:

Conduct at least four trainings for Community Living Program supports coordinators on topics such as diversity, equity, and inclusion (DEI), current practice guidelines, elder abuse, and caregiver resources. All new staff will complete person-centered thinking online training within their first year of hire.

Expected Outcome:

Community Living Program supports coordinators will keep their knowledge and skill levels current to the agency and state priorities and models of provision of care to participants

**Information and Assistance**

<u>Starting Date</u>	10/01/2022	<u>Ending Date</u>	09/30/2023
Total of Federal Dollars	\$702,107.00	Total of State Dollars	\$45,000.00

Geographic area to be served

Region 1-B

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**Specify the planned goals and activities that will be undertaken to provide the service.**

Goal: Reduce the barriers to accessing programs and services by providing additional support to and follow up with higher-risk older adults and family caregivers.

Activities:

1. Establish a baseline of the percentage of higher-risk older adults and family caregivers who have not connected with referrals provided by the Information and Assistance department.
2. Implement strategies to help higher-risk older adults and family caregivers connect with local programs and services.
3. Track the percentage of higher risk older adults and family caregivers who connect with the referral and compare to the baseline data.

Expected Outcomes: An increase in the percentage of higher risk older adults and family caregivers who connect with local programs and services.

Activities:

1. Establish a baseline of the percentage of higher-risk older adults and family caregivers who have not connected with referrals provided by the Information and Assistance department.
2. Implement strategies to help higher-risk older adults and family caregivers connect with local programs and services.
3. Track the percentage of higher risk older adults and family caregivers who connect with the referral and compare to the baseline data.

Expected Outcomes: An increase in the percentage of higher risk older adults and family caregivers who connect with local programs and services.

**Outreach**

<u>Starting Date</u>	10/01/2022	<u>Ending Date</u>	09/30/2023
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Total of Federal Dollars	\$540,739.00	Total of State Dollars	\$15,000.00
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Geographic area to be served

Region 1-B

**Specify the planned goals and activities that will be undertaken to provide the service.**

Goal: Increase the awareness of first responders on how the Area Agency on Aging 1-B can help older adults and family caregivers.

Activities: Provide an in-person or video presentation to first responders about the Agency and how we help older adults and family caregivers.

Expected Outcome: To increase the number of referrals made by first responders to older adults and/or family members to the Agency.

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**Options Counseling**

<u>Starting Date</u>	10/01/2022	<u>Ending Date</u>	09/30/2023
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Total of Federal Dollars	\$60,000.00	Total of State Dollars	\$0.00
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Geographic area to be served

Region 1-B

**Specify the planned goals and activities that will be undertaken to provide the service.**

·Goal: Increase the number of older adults and family caregivers receiving unbiased, person-centered Options Counseling.

Activities:

1. Through staff training and new EMR efficiencies grow the number of older adults and family caregivers who receive Options Counseling.

Expected Outcomes: A 5% annual increase, year or year, for three years of the number of older adults and family caregivers who receive Options Counseling through the AAA 1-B.

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**Direct Service Request**

It is expected that in-home, community, and nutrition services will be provided under contracts with community-based service providers. However, when appropriate, area agencies may ask to provide these services directly. Direct Service Provision Requests must be approved by the Commission on Services to the Aging (CSA). Direct service provision by the area agency may be appropriate when, in the judgment of the ACLS Bureau: A) provision is necessary to ensure an adequate supply; B) the service is directly related to the area agency's administrative functions; or C) a service can be provided by the area agency more economically than any available contractor and with comparable quality. Area agencies requesting approval to provide an in-home, community, and/or a nutrition service must complete the section below for each service category.

Select the service from the list and enter the information requested pertaining to basis, justification, and public hearing discussion for any Direct Service Provision Request for FY 2023-2025. Specify in the appropriate text box for each service category the planned goals and activities that will be undertaken to provide the service.

Direct service budget details for FY 2023 are to be included under the Services Summary tab and Direct Service Budget tabs in the Area Plan Grant Budget. The funding identified should correspond to the funding (Federal OAA Title III or VII and state funds) identified in the Area Plan Grant Budget.

Skip this section if the area agency is not planning on providing any in-home, community, or nutrition services directly during FY 2023.

**Disease Prevention/Health Promotion**

Total of Federal Dollars      \$101,380.00                      Total of State Dollars      \$0.00

Geographic Area Served      Region 1-B

**Planned goals, objectives, and activities that will be undertaken to provide the service in the appropriate text box for each service category.**

The AAA 1-B requests approval to continue providing direct services in the category of Disease Prevention/Health Promotion. The AAA 1-B will provide regional leadership for these programs, add new programs as demand and health trends warrant, train subcontractors, and ensure that older adults and caregivers who live throughout the region have access to these programs when they not provided locally by one of our subcontracted partners.

The AAA 1-B plans to deliver either direct training to older adults or trainer training to leaders or staff and in partner organizations. The programs include: PATH, Diabetes PATH, Chronic Pain, A Matter of Balance, Aging Mastery, and Powerful Tools for Caregivers. AAA 1-B is exploring the opportunity of adding two additional programs, including PEARLS (Reduce symptoms of depression and improve health-related quality of life) and Eat Smart, Move More, Weigh Less (Weight Loss, Weight Management, Healthy Eating, Physical Activity, Wellness, Social Engagement.).

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The AAA 1-B has over 30 permanent and contingent staff members trained in one or more of these programs. ACLS funding will be used to pay contingent staff trainers for workshop facilitation, purchase supplies and materials needed to conduct workshops, coordinate all trainings delivered directly, and pay mileage expenses for travel to workshop locations. The AAA 1-B also maintains a pool of Master Trainers who provide program fidelity assessments on trainers and facilitate workshops themselves to maintain certification in the programs they deliver. Funding will be used to pay these Master Trainers.

The AAA 1-B commits one staff person to lead the wellness training program operations. The manager will supervise all contingent staff trainers, is also certified to provide leader/coach training in several of the programs and will provide technical assistance to subcontractors who provide these services as well.

The AAA 1-B plans to supplement public funding for direct DP/HP services through grants, corporate sponsorships, Medicare, and private pay.

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**(A) Provision of such services by the Area Agency is necessary to assure an adequate supply of such services.**

**(B) Such services are directly related to the Area Agency's administrative functions.**

**(C) Such services can be provided more economically and with comparable quality by the Area Agency.**

A & C

**Provide a detailed justification for the direct service provision request. The justification should address pertinent factors that may include: a cost analysis; needs assessment; a description of the area agency's efforts to secure services from an available provider of such services; or a description of the area agency's efforts to develop additional capacity among existing providers of such services. If the service is considered part of administrative activity, describe the rationale and authority for such a determination.**

Increasingly, public sentiment, state and federal authorities, and health care systems all point to the economic necessity of consumers guiding and managing their own behaviors to maintain or improve their health outcomes. Evidence-based programs approved by CMS and CDC provide consumers the tools to effectively self-manage, and the AAA 1-B has the capacity and capability to offer a wide variety of programs delivered by certified trainers. Contract providers deliver some programs, but do not have the infrastructure to meet the growing demand that will result as health care providers make referrals for their patients. Each subcontractor may provide one out of twenty plus programs allowable under this service definition and have its separate coordination and administrative costs. The AAA 1-B will provide regional leadership for these programs, add new programs as demand and health trends warrant, train subcontractors, and will ensure that older adults and caregivers who live throughout the region have access to these programs when they not provided locally by one of our subcontracted partners.

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**Describe the discussion, if any, at the public hearings related to this request. Include the date of the hearing(s).**

There was no discussion of this service at the public hearings.

**Long Term Care Ombudsman**

Total of Federal Dollars      \$156,612.00

Total of State Dollars      \$100,343.00

Geographic Area Served      Region 1-B

**Planned goals, objectives, and activities that will be undertaken to provide the service in the appropriate text box for each service category.**

Certified long-term care ombudsman will provide assistance, advocacy and complaint resolution to individuals in long-term care facilities. Program staff will maintain participant confidentiality as required by the state long-term care ombudsman.

Trained long-term care ombudsman will make visits to long-term care facilities throughout the region quarterly, or more frequently as necessary.

AAA 1-B will work closely with and make referrals to legal service providers, elder abuse prevention providers and the Medicare Medicaid Assistance Program (MMAP) as necessary to assist individuals with accessing services.

Designated program staff will be trained and participate in ongoing continuing education /training as required by the State Long Term Care Ombudsman and AAA 1-B. Staff will complete and submit all reports, including but not limited to, activity reports, through the state electronic OmbudsManager database and any other required reporting platform for compliance.

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A & C

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**Provide a detailed justification for the direct service provision request. The justification should address pertinent factors that may include: a cost analysis; needs assessment; a description of the area agency's efforts to secure services from an available provider of such services; or a description of the area agency's efforts to develop additional capacity among existing providers of such services. If the service is considered part of administrative activity, describe the rationale and authority for such a determination.**

AAA 1-B is requesting a direct service waiver for long-term care Ombudsman due to notification of termination of service from the previous Ombudsman contractor effective September 30, 2020. AAA 1-B recognizes the importance of this service and successfully transitioned the program to AAA 1-B beginning on October 1, 2020 and has retained all program staff. The agency has made the decision to continue directly providing the Ombudsman program to ensure continuity of services and staffing. LTC Ombudsman staff must be certified by the State to provide services and participate in ongoing training as required.

**Describe the discussion, if any, at the public hearings related to this request. Include the date of the hearing(s).**

There was no discussion of this service at the public hearings.

**Caregiver Education, Support and Training**

<u>Total of Federal Dollars</u>	\$90,000.00	<u>Total of State Dollars</u>	\$0.00
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Geographic Area Served    Region 1-B

**Planned goals, objectives, and activities that will be undertaken to provide the service in the appropriate text box for each service category.**

The AAA 1-B requests approval to continue to provide Care Academy as a direct service. Care Academy is an innovative eLearning program for professional direct care workers and family caregivers of a care recipient with dementia or older adult. This program offers skill-based training delivered through an online learning system built specifically for a direct care worker and family caregiver audience. Each caregiver receives a personalized learning journey based on the caregiving topics that are most relevant to their care situation. Caregivers will gain practical knowledge of the basics of personal care (e.g., tips for showering and toileting), dementia care for managing difficult situations (e.g., wandering agitation), safety and injury prevention, and caregiver wellness (e.g., balancing work and caregiving) from the comfort of their home.

The AAA 1-B provides regional leadership for the Care Academy program by providing at least 100 caregivers a year access to this program, either through current programs offered or through sign-up by AAA 1-B staff at Caregiver Trainings in the community. AAA 1-B staff will add increased access as demand warrants and funding allows, ensuring that 100 family caregivers who live throughout the region will have access to this program in FY 2023. This program will be provided in partnership with Care Academy.

Dementia Friends

The AAA 1-B will continue to provide Dementia Friends as a direct service. The Dementia Friends informational session aims to help community members understand dementia and the small things they can do to make a difference for people living with dementia throughout our networks and communities in Region 1-B in Southeastern Michigan.



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Caregiver Coaching Program

The AAA 1-B will provide Caregiver Coaching as a direct service. The Caregiver Coaching program is based on a curriculum developed by the Westchester County Department of Senior Programs and Services (WCDSPPS) and Fordham University Ravazzin Center on Aging. Caregiver Coaches are volunteers who are required to make a one-year commitment to the program. The volunteer coaches are trained on the Caregiver Coaching curriculum, which covers caregiver challenges, the aging process, and coaching techniques. Once trained, Caregiver Coaches are matched with a family caregiver in need of support.

After coaches and caregivers are matched, there is no specific length of time for the coaching relationship. In some instances, it will be a longer-term relationship spanning months or possibly years, while other times it will be only a couple of contacts while the caregiver needs assistance with something time-limited. Coaches act as mentors, referral sources, and valuable resources for caregivers with whom they work. Caregiver Coaches work with AAA 1-B employees, including Project Manager and Caregiver Resource Specialist, to receive ongoing education and support. Caregiver Coaches report to the AAA 1-B on their contacts with caregivers to track hours spent supporting caregivers and the types of support provided.

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A & C

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Care Academy

The AAA 1-B is the first area agency on aging in Michigan to use Care Academy online training for family caregivers. Costs include access to the software platform for AAA 1-B staff trainings, creation of 100 unique user profiles, data analytics, printed manuals, and platform maintenance/assistance.

Dementia Friends

The AAA 1-B is one of only four area agencies on aging in Michigan, and the only organization in Region 1-B, to provide Dementia Friends informational sessions for families, colleagues, and the wider community. The AAA 1-B has several employees who are master trained Dementia Friends Champions, who can train other Dementia Friends Champions and conduct Dementia Friends informational sessions. Costs include purchase

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of handouts and admin costs for coordination of the program.

Caregiver Coaching Program

The AAA 1-B is the only area agency on aging in Michigan to provide the Caregiver Coaching program. One other organization recently launched the program in northern Michigan. Following a successful pilot in select Region 1-B counties, the AAA 1-B expanded the program throughout Region 1-B in FY 2022. Caregiver Coaching is a cost-effective program that serves family caregivers using a one-on-one method that utilizes volunteers and serves as the next step for caregivers after attending traditional support groups and caregiver trainings and workshops. Costs include training volunteer Caregiver Coaches, volunteer management, staffing for the Program Manager, and administrative expenses for coordination of the program.

**Describe the discussion, if any, at the public hearings related to this request. Include the date of the hearing(s).**

There was no discussion of this service at the public hearings.

**Nutrition Education**

<u>Total of Federal Dollars</u>	\$164,835.00	<u>Total of State Dollars</u>	\$0.00
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Geographic Area Served    Region 1-B

**Planned goals, objectives, and activities that will be undertaken to provide the service in the appropriate text box for each service category.**

Throughout the COVID-19 pandemic, proper nutrition was a highlighted need among older adults. The AAA 1-B met the need by increasing its home-delivered meals, established grab-n-go meals, and delivered shelf-stable foods in food boxes to older adults' homes as well as at pop-up distribution sites. An additional service gap observed during this time was the need for nutrition education which is vital to maintaining health. The need for nutrition education was also noted during public listening sessions. AAA 1-B requests the approval to provide Nutrition Education services to older adults residing in our six (6) county service region. Nutrition Education is a learning program which promotes better health by providing culturally sensitive nutrition information (which may also address physical fitness and related health issues) and instruction to older adults, and/or caregivers, in group or individual settings.

AAA 1-B plans to directly employ 1-2 Registered Dietitians who will perform nutrition education in our communities. The nutrition education program will be focused at locations such as congregate meal sites, senior centers, churches, and local health departments.

AAA 1-B's goal is to host at least one nutrition education per county to offer older adults the comfort of attending based on the county in which they reside. The agency hopes to expand its nutritional program in years two and three of the multi-year plan.

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C

**Provide a detailed justification for the direct service provision request. The justification should address pertinent factors that may include: a cost analysis; needs assessment; a description of the area agency's efforts to secure services from an available provider of such services; or a description of the area agency's efforts to develop additional capacity among existing providers of such services. If the service is considered part of administrative activity, describe the rationale and authority for such a determination.**

According to the National Council on Aging, 80% of older adults have at least one chronic condition, and 68% have 2 or more chronic conditions. Of the top 10 chronic conditions hypertension (58%), high cholesterol (47%), and diabetes (27%) all ranked within the top 5. All three (3) of these chronic conditions mentioned can be prevented or self-managed through proper nutrition, and proper nutrition begins with nutrition education. By providing nutritional education to the growing population of older adults, seniors can benefit from better health and proper self-management activities to reduce the occurrence of unnecessary exacerbations as well as prevent the progression of their chronic disease. This in turn, also reduces health care costs for the senior as well as cost savings in healthcare.

**Describe the discussion, if any, at the public hearings related to this request. Include the date of the hearing(s).**

A brief discussion was held during the May 5th public hearing session related to the need of additional nutrition services for older adults, especially as the older adult population continues to rise at a rapid rate in southeast Michigan.

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**Regional Direct Service Request**

It is expected that regionally defined services will be provided under contracts with community-based service providers, but when appropriate, a provision to provide such regional services directly by the area agency may be approved by the CSA. Regional direct-service provision by the area agency may be appropriate when, in the judgment of the ACLS Bureau: A) provision is necessary to ensure an adequate supply; B) the service is directly related to the area agency's administrative functions; or C) a service can be provided by the area agency more economically than any available contractor, and with comparable quality.

Area agencies requesting permission to provide a regional service directly must complete this tab for each service category. Enter the regional service name in the box and click "Add." The regional service name will appear in the dialog box on the left after a screen refresh. Select the link for the newly added regional service and enter the requested information pertaining to basis, justification and public hearing discussion for any regional direct service request for FY 2023-2025. Also specify in the appropriate text box for each service category the planned goals and activities that will be undertaken to provide the service. Since regional service definitions expire with the end of each multi-year plan period, please include any previously approved regional services the agency expects to continue providing directly, including COVID-19 policy-waiver-approved services. Address any discussion at the public hearing related to each regional direct service provision request.

Regional Direct Service Budget details for FY 2023-2025 are to be included under the Direct Service Budget tab and the Support Services Detail tab in the Area Plan Grant Budget. The funding identified in this tab should correspond to the funding (Federal OAA Title III or VII and State funds) identified in the Area Plan Grant Budget.

Please skip this section if the area agency is not planning on providing any regional services directly as of now.

Total of Federal Dollars

Total of State Dollars

Geographic Area Served

Planned goals and activities that will be undertaken to provide the service in the appropriate text box for each service category.

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Section 307(a)(8) of the Older Americans Act provides that services will not be provided directly by an Area Agency on Aging unless, in the judgment of the State agency, it is necessary due to one or more of the three provisions described below. Please select the basis for the direct service provision request (more than one may be selected).

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Provide a detailed justification for the direct service provision request. The justification should address pertinent factors that may include: a cost analysis; needs assessment; a description of the area agency's efforts to secure services from an available provider of such services; or a description of the area agency's efforts to develop additional capacity among existing providers of such services. If the service is considered part of administrative activity, describe the rationale and authority for such a determination.

Describe the discussion, if any, at the public hearings related to this request. Include the date of the hearing(s).

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**Program Development Objectives**

Please provide information for all program development goals and objectives that will be actively addressed for this multi-year period, including the diversity, equity and inclusion goal outlined here.

**Diversity, Equity, and Inclusion Goal**

Aging and Community Living Services Bureau (ACLS) *Operating Standards for Area Agencies on Aging* have long required that preference be given to serving older persons in greatest social or economic need with particular attention to low-income minority elderly. Please refer to *Operating Standards for Area Agencies on Aging* sections C-2 and C-4.

With increased awareness of the effects of racial and ethnic disparities on the health, well-being, and lifespans of individuals, the State Plan on Aging for FY 2023-2025 has implemented goals that relate to identifying and increasing services to black, indigenous and people of color as well as LGBTQ+ adults over age 60.

Please assess and summarize how well the area agency is currently addressing accessibility of services for the groups listed above and complete the objective(s), strategies and activities that are indicated for quality improvement in this area. Include planned efforts to:

1. Increase services provided to black, indigenous and people of color and the (LGBTQ+) communities.
2. Increase the number of area agency staff, providers and caregivers trained in implicit bias, cultural competencies, and root causes of racism.
3. Increase availability of linguistic translation services and communications based on the cultural needs in the region in which you serve.

**Goal: Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals.**

The area agency must enter each program development goal in the appropriate text box. It is acceptable, though not required, that some of the area agency's program development goals correspond to the ACLS Bureau's State Plan Goals (listed in the Documents Library). There is an entry box to identify which, if any, State Plan Goals correlate with the entered goal.

A narrative for each program development goal should be entered in the appropriate text box. Enter objectives related to each program development goal in the appropriate text box. There are also text boxes for the timeline, planned activities and expected outcomes for each objective. Additional instructions on completing the Program Development section can be found in the Documents Library.

Area Agency on Aging Goal

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**A. Develop resources to support aging service program growth.**

State Goal Match: 3, 4

**Narrative**

Narrative: The AAA 1-B provides leadership on advocacy issues within the region and state by directly influencing decision makers through the provision of information and analysis of older adult needs, researching the impact of programs and policies, and facilitating the direct involvement of older adults in advocacy on their own behalf. Advocacy efforts relating to funding services will focus on expanding resources needed to satisfy the demand for services. Advocacy efforts relative to other priority services will emphasize effecting policy and systems change to make these services more responsive to the needs of older persons. Program development priorities will receive advocacy attention emphasizing support for research, demonstration projects, and development of innovative partnerships.

Public resources to support the independence and quality of life of older adults are inadequate as evidenced by wait times for key services and gaps in the service delivery system. The projected annual growth in the Region 1-B older adult population implies that current public resources will not be able to match the population growth. The AAA 1-B is committed to diversifying and growing funding for older adult programs to support the needs of older adults. Grant-based contributions present opportunities to support needed innovations in service delivery that improve program performance and participant outcomes.

**Objectives**

1. Increase AAA 1-B capacity to secure additional funding resources.

Timeline: 10/01/2022 to 09/30/2025

**Activities**

- 1.i. Enhance AAA 1-B fundraising strategy to grow the agency donor base and increase the annual amount of donated funds.
- ii. Increase AAA 1-B grant-seeking activities to support program innovation and enhancement.

**Expected Outcome**

The AAA 1-B will expend increased amounts of donated funds for older adult services.

2. Implement the AAA 1-B Advocacy Strategy to secure increased state, federal, and/or local support for older adult services, including support for the direct care workforce.

Timeline: 10/01/2022 to 09/30/2025

**Activities**

- 1.i. Educate advocacy stakeholders about policy solutions for issues impacting older adults, caregivers and direct care workers.
- ii. Produce and promote tools that support older adult advocacy efforts including monthly editions of The Advocate, the AAA 1-B Legislative Advocacy Platform, Legislative Analysis, and written Calls to Action.
- iii. Engage in direct communications with elected officials about older adult issues through face-to-face contacts and written communications.
- iv. Support collaborative advocacy efforts with state and local partners.



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Expected Outcome

Increased appropriations and new policies and programs will be realized, which will enhance the lives of older adults, adults with disabilities and their family caregivers.

**B. Expand access to and awareness of aging services.**

State Goal Match: 1, 2

Narrative

The Region 1-B population over the age of sixty is projected to grow by nearly 30% by the year 2045, while the population over the age of eighty is projected to almost triple by the year 2045. Concurrently, the number of residents who are of caregiving age who can serve as a family caregiver is decreasing. In 2015 there were 7.2 AAA 1-B residents of caregiving age for every AAA 1-B senior age 80 and older. By 2040 there will only be 2.3 AAA 1-B residents of caregiver age for every AAA 1-B resident age 80 and older, accounting for a 68% ratio decline. Expanding the reach of, awareness of, and access to aging services is critical to adequately provide support to the growing number of older adults and their informal caregivers.

Objectives

1. Increase the awareness of first responders on how the Area Agency on Aging 1-B can help older adults and family caregivers.

Timeline: 10/01/2022 to 09/30/2025

Activities

1. Provide presentations and educational opportunities to first responders about the Agency and how we help older adults and family caregivers.

Expected Outcome

1. To increase the number of referrals made by first responders to older adults and/or family members to the Agency.

2. Develop additional resources for caregivers which will improve their confidence and ability to care for their loved one

Timeline: 10/01/2022 to 09/30/2025

Activities

- 1.i. Provide caregivers with access to the Care Academy eLearning program to provide skill-based training
- ii. Encourage communities to take the Caregiver Friendly Community Self-Assessment and enact improvements to their caregiver support resources.
- iii. Reduce the barriers to accessing programs and services by providing additional support to and follow up with higher risk older family caregivers using our information and referral service.
- iv. Explore opportunities to expand the caregiver coaching program to kinship caregivers.

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Expected Outcome

- 1.i. Caregivers will gain practical knowledge that increases their capacity to provide quality care and prevent burnout.
- ii. Communities will enact systems change that supports family caregivers.
- iii. An increase in the percentage of higher risk older adults and family caregivers who connect with local programs and services.

**C. Modernize programs and services to enable older adults to age in place.**

State Goal Match: 4

Narrative

Narrative: The AAA 1-B is committed to data driven advocacy and policy development that is based on evidence of the cost-effective approaches of aging programs and their preventive effect on negative quality of life, health outcomes, and avoidable health expenditures. The AAA 1-B is committed to work with its contractors and ACLS Bureau to evaluate services offered and service standards to ensure services are meeting the needs of older adults in their homes and the community. By focusing on modernization of systems and procedures, the AAA 1-B will ensure older adults have access to services to enable them to age in place, while the AAA 1-B and its network of contractors and vendors will gain efficiencies in their ability to deliver services.

Objectives

1. Ensure high risk older adults have access to supportive services

Timeline: 10/01/2022 to 09/30/2025

Activities

- 1.i. Review the wait list prioritization processes to assure highest-need individuals receive services
- ii. Collaborate with contracted service providers to share best practices to address social isolation
- iii. Establish new network communication to facilitate collaboration between AAA 1-B and our vendor network.

Expected Outcome

- 1.i. Older adults with the highest level of need who are requesting in-home and other ACLS Bureau-funded services will receive them faster.
- ii. Older adults and caregivers experiencing social isolation will receive increased support, resulting in lower levels of social isolation.

2. Implement IT System improvements to increase efficiency in providing programs and services.

Timeline: 10/01/2022 to 09/30/2025

Activities

1. Transition to a new Electronic Medical Record (EMR) software for aging service programs.

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Expected Outcome

- 1.i. Improve the quality and quantity of data collection and extraction to anticipate current and future resource needs.
- ii. Improve the quality and accuracy of assessment documentation captured to improve participant health outcomes.
- iii. Improve staff efficiency in providing ACLS Bureau services.

**D. Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals.**

State Goal Match: 1

Narrative

Michigan's communities and people of color, immigrants, and LGBTQ+ individuals experience a disproportionate amount of negative health impacts. The AAA 1-B is committed to serving individuals in these communities, providing culturally competent services that address social determinants of health.

The AAA 1-B requires contractors to complete targeting plans to reach eligible persons with greatest social and/or economic need with attention to low-income minority individuals, and/or individuals with limited English proficiency. The AAA 1-B additionally recommends targeting of Hispanics and/or Lesbian, Gay, Bi-Sexual, Transgender and Queer (LGBTQ) older adults. "Substantial Emphasis" is regarded as an effort to serve a greater percentage of older persons with economic and/or social needs than their relative percentage to the total elderly population within the geographic service area. AAA 1-B direct service

The AAA 1-B is committed to providing training on an ongoing basis to all employees, thereby maintaining relevant and current diversity, equity & inclusion, and implicit bias knowledge and skillsets. Through an interactive virtual workshop, participants engage in discussions and exercises around understanding the origin of biases and how they may impact decisions, perceptions, and interactions in the context of diversity, equity & inclusion, and implicit biases.

The AAA 1-B general agency information for Outreach purposes is available in Spanish, Simplified Chinese, Arabic, and Russian. The AAA 1-B website contains translated pages, in those same languages that provide information on how we help older adults and family caregivers.

In FY 2021, the AAA 1-B assisted 209 callers using the Language Line. The largest percentage of minorities assisted were Arabic (57%), Somali (9%), Spanish (7%), Albanian (6%), and Mandarin/Cantonese (5%). Other minority-speaking individuals supported included Bengali, Chaldean, Macedonian, Russian, and Hindi.

Objectives

1. Ensure staff at the AAA 1-B and subcontracting agencies is knowledgeable about DEI and unconscious bias.

Timeline: 10/01/2022 to 09/30/2025

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Activities

- 1.i. Provide all AAA 1-B employees with diversity, equity & inclusion (DEI) training annually.
- ii. Provide a live online training with interactive discussions and learning to its subcontracting agencies including diversity, equity, and inclusion.

Expected Outcome

1. Increased utilization of both direct and contracted services by minority caregivers /older adults.
2. Provide outreach and education to minority and underserved populations to increase access to understanding what services and programs are available through the AAA 1-B.

Timeline: 10/01/2022 to 09/30/2025

Activities

- 1.i. Continue to build on existing relationships with local organizations serving minority populations to provide information and education to their community.
- ii. Review and implement, where feasible, translation services for on-line presentations including education and public hearings.

Expected Outcome

1. Continue growth in the number of minority older adults and/or family caregivers who contact the AAA 1-B for information and assistance services.

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**Supplemental Documents**

The Supplemental Documents listed below must be included if marked "Required" or if they are applicable to your area agency. Fillable copies of documents A through F can be found in the list on the left below. Select the applicable document(s) from the list and provide all requested information for each. Note that older versions of these documents will not be accepted and should not be uploaded as separate documents.

**Membership Documents**

- A. Policy Board Membership - *Required***
- B. Advisory Council Membership - *Required***

**Documents Requiring Special Approval by the CSA**

- C. Proposal Selection Criteria - *only include if there are new or changed criteria for selecting providers.***
- D. Cash-In-Lieu-Of-Commodity Agreement - *only include if applicable***
- E. Waiver of Minimum Percentage of a Priority Service Category - *only include if the area agency is requesting to use local resources to meet part of the minimum required expenditure for a priority service category***
- F. Request to Transfer Funds - *only include if applicable***

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**SUPPLEMENTAL DOCUMENT A**  
**Board of Directors Membership**

	Asian/Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	2	1	0	0	0	9	16
Aged 60 and Over	1	1	0	0	0	6	9

Board Member Name	Geographic Area	Affiliation	Membership Status
Commissioner Dawn Asper	Monroe County	County Board of Commissioners	Elected Official
Ron Borngesser	Oakland County	County Older Adult Representative	Appointed
Jeff Change		Business/Information Technology	Community Representative
Howard Collens		Legal	Community Representative
Kelli Dobner		Philanthropy	Community Representative
Sandra Hann	Macomb County	County Older Adult Representative	Appointed
Michelle Hodges		Finance	Community Representative
Commissioner Penny Luebs	Oakland County	County Board of Commissioners	Elected Official
Kathy Lyall		Healthcare/Health Insurance	Community Representative
Commissioner Julie Matuza	Macomb County	County Board of Commissioners	Elected Official
Tom Miree	Washtenaw County	County Older Adult Representative	Appointed
Commissioner Wes Nakagiri	Livingston County	County Board of Commissioners	Elected Official
Hamza Osto		Medical/Telehealth	Community Representative
Sue-Anne Sweeney		Gerontology/Geriatrics	Community Representative
Barbara Turner	Monroe County	County Older Adult Representative	Appointed

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Marc Zwick		Finance	Community Representative
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**SUPPLEMENTAL DOCUMENT B**

**Advisory Board Membership**

	Asian/ Pacific Islander	African American	Native American/A laskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	2	0	0	1	9	16
Aged 60 and Over	0	2	0	0	1	6	12

Board Member Name	Geographic Area	Affiliation
Ruth Dunkle		Education/Gerontology
Gloria Edwards	Washtenaw County	Older Adult Representative
Steve Faine	Oakland County	Older Adult Representative
Jim Forrer		Nonprofit/Charity
Jyme Hager		Title IIIB Nutrition Provider
Catherine Martin		UAW Retirees
Floreine Mentel	Monroe County	Older Adult Representative
Vanessa Metti		DSP Provider
Christina Murray		Veteran's Administration
Daniel Sier	Macomb County	Older Adult Representative
David Soltis		Local Government Official
Joseph Sucher	Oakland County	Older Adult Representative
Mark Swanson	Livingston County	Older Adult Representative
Carol Thompson		DSP Provider
Carol Weidenbach	Macomb County	Older Adult Representative
Tom Zaremba	Washtenaw County	Older Adult Representative

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**SUPPLEMENTAL DOCUMENT D**

**Agreement for Receipt of Supplemental Cash-In-Lieu of Commodity Payments for the  
Nutrition Program for the Elderly**

The above identified agency, (hereinafter referred to as the GRANTEE), under contract with the Aging and Adult Services Agency (AASA), affirms that its contractor(s) have secured local funding for additional meals for senior citizens which is not included in the current fiscal year (see above) application and contract as approved by the GRANTEE.

**Estimated number of meals these funds will be used to produce is:**

**2,500,000**

These meals are administered by the contractor(s) as part of the Nutrition Program for the Elderly, and the meals served are in compliance with all State and Federal requirements applicable to Title III , Part C of the Older Americans Act of 1965, as amended.

Therefore, the GRANTEE agrees to report monthly on a separate AASA Financial Status Report the number of meals served utilizing the local funds, and in consideration of these meals will receive separate reimbursement at the authorized per meal level cash-in-lieu of United States Department of Agriculture commodities, to the extent that these funds are available to AASA.

The GRANTEE also affirms that the cash-in-lieu reimbursement will be used exclusively to purchase domestic agricultural products, and will provide separate accounting for receipt of these funds.

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### Scope of Services

The COVID pandemic has highlighted the importance of the aging service network. People over age 65 comprised 75 percent of COVID deaths in the US, or one in 100 people in that age group by the end of 2021. Fear of contracting the virus has caused long-term social isolation, resulting in serious physical and emotional health effects. The growing availability of supports delivered remotely has been of great assistance. Maintaining adequate services for those who are homebound and their caregivers will continue to be essential. Burdens on family caregivers have increased due to the closure of some in-person services because of the pandemic as well as because of the direct care worker shortage.

Most people with dementia live at home, supported by family and friends. Evidence-based interventions are effective methods for supporting both the person living with dementia and their caregivers. Aging service providers can provide services and support to maintain independence with referrals to healthcare professionals as appropriate.

Though we have long known that racial and ethnic minorities, the LGBTQ+ community and other disadvantaged groups have higher rates of disease and early death, the factors that lead to discrimination have not been fully explored. Growing determination to address diversity, equity and inclusion are leading us to look holistically at discrimination concerns with an eye toward eliminating disparities and micro-aggressions.

Constantly changing service demand challenges make it essential that the area agency carefully evaluate the potential, priority, targeted, and unmet needs of its service population(s) to form the basis for an effective PSA Scope of Services and Planned Services Array strategy. Provide a response to the following service population evaluation questions to document service population(s) needs as a basis for the area agency's strategy for its regional Scope of Services.

**1. Describe key changes and current demographic trends since the last MYP to provide a picture of the potentially eligible service population using census, elder-economic indexes or other relevant sources of information.**

According to the 2020 American Community Survey, individuals aged 60 and older make up 24% of the 1-B Region's population, with 705,743 older adults living in Region 1-B. This represents a 5% population increase from the 669,351 older adults in the region at the start of the last MYP. The 60 and older population is up 29% from the 2010 census. SEMCOG estimates that the Region 1-B older adult population will reach 982,609 by 2045.

During this MYP, Region 1-B's 65+ population is predicted to grow by 154,402 seniors, an average of approximately 141 seniors per day. 2.2% of the older adult population is 85 and older.

The population of people 60 and older in Region 1-B is racially diverse. According to the 2020 American Community Survey, the minority population in Region 1-B increased from 13.7% in the previous MYP to 15.2% of the 60+ population. The largest non-white older adult populations in Region 1-B are Black or African-American (8.3%), Asian (3.2%), and Hispanic/Latinx\* (1.4%).

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Region 1-B has the largest population of Limited English Proficient older adults compared to other areas of the state. Region 1-B's 65+ Limited English Proficient (LEP) population is 5.3% (25,538), whereas there are 53,297 LEP older adults statewide.

The 2020 American Community Survey reveals that the poverty rate for the age 60 and over population in Region 1-B has remained consistent since the previous MYP, with 7.2% of older adults living below the poverty line, and 13.0% living below 150% of the poverty line.

By 2045, the population of people over the age of eighty in Region 1-B is projected to nearly triple, while concurrently the number of residents of caregiving age (ages 45-64) who can serve as a family caregiver are projected to decrease. By 2030 there will only be 3.6 AAA 1-B residents of caregiver age for every AAA 1-B resident age 80 and older.

Additional notable demographic statistics are that currently 28% of Region 1-B's older adult population has a disability, and nearly 26% of individuals aged 60+ live alone.

\*We use the term Latinx because it is gender neutral.

**2. Describe identified eligible service population(s) characteristics in terms of identified needs, conditions, health care coverage, preferences, trends, etc. Include older persons as well as caregivers and persons with disabilities in your discussion.**

Participants at AAA 1-B's November 2021 listening sessions identified top priorities and needs for older adults, caregivers, and service providers in the community. The 66 participants at the two listening sessions identified many areas of need, such as prevention of elder abuse and financial exploitation, kinship care support, housing, mental health and social isolation, and transportation as additional priorities for older adults and caregivers in the community.

The AAA 1-B requested feedback via a survey of listening session participants, as well as service providers and community members who did not attend the listening sessions. 277 individuals completed the survey, which is used to develop our service priority ranking. In addition to the needs stated above, respondents identified installation of home safety devices, minor home repair, public education about resources, and transportation for in-home service participants as top priorities. When asked to identify key areas to focus on to serve older adults, the top themes were in-home services, homemaking, respite, and chore services.

A 2021 report from the Center for Health and Research Information (CHRT) estimates that 23% of adults in Michigan (1.7 million) provide unpaid care to another adult. AARP estimates there are approximately 377,000 family caregivers in Region 1-B. A 2019 Needs Assessment conducted by AAA 1-B found that approximately 27% of all respondents in Region 1-B provided unpaid care to an adult relative or friend. AAA 1-B continues to recognize the need to support and provide training to the growing caregiver community that extends throughout our six-county region.

There are approximately 1.4 million persons with disabilities in Michigan and in Region 1-B alone there are 370,014. This is 26% of the total Michigan disabled population. Of the 60+ population in Region 1-B, 28% are a person with a disability.

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Diabetes is a prevalent chronic health condition within the 1-B Region. The MDHHS' 2020 Behavioral Risk Factor Survey reports that state diabetes rates are higher than the national median rate, with an estimated 12.3% of adults and more than 23.9% of adults age 75 and older receiving a diabetes diagnosis. AARP's 2018 Disrupting Disparities Report found that two-thirds of Michigan older adults say they have one or more health conditions. The most common health conditions were high blood pressure, diabetes, heart disease, and mental health issues such as depression. Twelve percent of these individuals reported having gone without necessary care due to cost, lack of transportation, or lack of available timely appointments. These findings suggest a need for increased health and wellness programming focused on healthy eating and physical activity.

The 2017 American Community Survey shows high levels of health insurance coverage for those over age 65; only 0.4% of Region 1B's 65+ population is uninsured.

A continuing concern identified during both the listening sessions and the service prioritization survey is the direct care workforce shortage and inability to meet the demands of the rapidly growing older adult population in the region. Older adults are concerned about their ability to find and keep well-trained in-home care workers when they need them. These concerns reinforce the need for the AAA 1-B to work with partners, maximize efficiency and continue advocating for solutions to this problem.

1.

**3. Describe the area agency's Targeting Strategy (eligible persons with greatest social and/or economic need with particular attention to low-income minority individuals) for the MYP cycle including planned outreach efforts with underserved populations and indicate how specific targeting expectations are developed for service contracts.**

The AAA 1-B is privileged to serve a racially, ethnically, religiously, and otherwise diverse older adult community in our six-county region. While the AAA 1-B and the aging network serve all older individuals, the AAA 1-B emphasizes outreach and service to traditionally underserved low-income minority populations. Over the next three years, the AAA 1-B will continue improving and expanding services to low-income, racial/ethnic minority, limited English proficient, and LGBTQ older adults a priority.

Contracted service providers are expected to analyze the demographic composition of the areas they serve, select one underserved/priority population group for focused outreach, and develop tactics to serve this population. The provider network is also encouraged to target outreach and services to the LGBTQ older adult and caregiver population, who traditionally are underserved and isolated.

**4. Describe the agency's past practices, current activities and plans for addressing the needs of people living with dementia and their caregivers.**

The AAA 1-B has several protocols in place to identify and meet the needs of persons living with dementia and their caregivers. When individuals or caregivers contact the AAA 1-B information and assistance resource center seeking dementia-specific resources, they are provided relevant services and resources from the AAA 1-B's resource database. The resource database contains hundreds of dementia-specific resources that meet the AIRS criteria.

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If an individual enrolled in the AAA 1-B Community Living Program has cognitive challenges noted during enrollment or follow-up assessments, the participant and their caregiver may be provided with dementia-specific resources, as needed. The AAA 1-B's clinical staff (supports coordinators and case workers) receive quarterly trainings on various topics for professional development, which at least annually include dementia-related topics.

The AAA 1-B provides several education and support programs for caregivers of persons living with dementia. The Caregiver Coaching program provided one-on-one peer support for family and informal caregivers, several of whom are dementia caregivers. The volunteer caregiver coaches are regularly provided information on supporting dementia caregivers. The AAA 1-B offers an on-line training and education platform with several dementia-specific resources.

The AAA 1-B provides Dementia Friends information sessions to its staff and community. Dementia Friends is an informational program that aims to increase awareness of dementia and encourage community members to work toward the creation of a dementia-friendly community.

**5. When a customer desires services not funded under the MYP or available where they live, describe the options the area agency offers.**

Any older adult or caregiver seeking services through the AAA 1-B generally accesses services by speaking with an AAA 1-B Resource Specialist in the call center or working through a partner agency. Resource Specialists assess what programs or services a person may need or is eligible to receive. While AAA 1-B is fortunate to offer a wide variety of services through ACLS bureau funds, local match, senior millages, grants, and other fund sources in the area, in circumstances where the person needs an unfunded service then all attempts are made to provide the person with a list of options. The AAA 1-B's Resource Center database contains thousands of resources to help older adults and caregivers obtain the services they need. The AAA 1-B's data system also tracks unmet needs and we use this data as part of our program development activities.

Individuals on the waiting list for the Community Living Program are contacted annually and offered the options counseling service to identify needs and develop strategies to meet these needs using any available community resources. Individuals currently enrolled in the Community Living Program who need additional resources work with community health workers and/or supports coordinators to identify options.

**6. Describe the area agency's priorities for addressing identified unmet needs within the PSA for FY 2020-2022 MYP.**

The AAA 1-B uses a variety of means to determine unmet needs, including but not limited to: advisory council input, community listening sessions, stakeholder surveys with advocates and providers, satisfaction surveys with participants, regular feedback from service providers, Ad Hoc study committees, waitlist data, information and assistance caller needs data, Census data, SEMCOG population trend and projection data, as well as national, regional, and local research and other data sources. Many of these data sources are available on the AAA 1-B website for public review.

The AAA 1-B recognizes that unmet needs exist within the region, and takes the following actions to address



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them:

- 1) Maintains relationships with service providers who may be able to meet the needs, and makes appropriate referrals;
- 2) Works with contract and direct purchase providers to encourage innovation in delivery and programs to meet these needs;
- 3) Allocates program development dollars to implement pilot projects that ultimately will meet these needs;
- 4) Uses leveraged partnerships and grants to meet these needs

The AAA 1-B is committed to funding nutritious meals to individuals eligible for the older adult nutrition program. Older Americans Act funding for nutrition services is allocated to home-delivered and congregate meal programs. Each year, as allowed by the Older Americans Act, the AAA 1-B requests and receives approval from ACLS Bureau to transfer congregate meal funds to the home-delivered program to avoid creating a wait list for this most vital of services.

The AAA 1-B hosted two community listening sessions and issued a survey in November 2021 to collect feedback and input on community needs and service prioritization for the FY 2023-2025 Multi-Year Plan. Installation of home safety devices, minor home repairs, public education about resources, and transportation were ranked as top priorities in the survey. The most cited unmet needs and priority service areas mentioned at the community listening sessions were social isolation and mental health, transportation, support for grandparents raising grandchildren, affordable and accessible housing, and help preventing and reporting elder abuse and financial exploitation.

Funded services are informed by the community listening sessions and priority survey when there is additional funding to allocate toward services or when funding cuts are required. This information is used by the AAA 1-B when planning for grant-funded pilot programs. In some cases, there is insufficient funding available to address the unmet need. Transportation is a persistent unmet need and satisfying all the transportation demands within the AAA 1-B's broad geographic serving area would deplete much of the AAA 1-B's public funding. At this time, the AAA 1-B funds limited transportation for eligible Community Living Program participants, subject to the ACLS Bureau transportation service definition. To address this unmet need, the AAA 1-B devotes considerable leveraged resources to advocate for transportation options for those who cannot or do not drive. Individuals are also directed to the AAA 1-B's myride2 mobility management service. Mobility specialists are able to identify low-cost options and assist callers with making transportation arrangements.

**7. Where program resources are insufficient to meet the demand for services, reference how your service system plans to prioritize clients waiting to receive services, based on social, functional and economic needs.**

Due to the inability to meet the demand for in-home services offered through its Community Living Program (CLP), the AAA 1-B has implemented a prioritization strategy using a star ranking system that is based on social, functional, and economic needs. Individuals enrolled in CLP are assigned stars depending on their individual circumstances and need. The fewer the stars, the higher they rank on the queue to be served. The ACLS Bureau services plan is included below.

**ACLS Bureau Services Targeting Plan**

*Per the ACLS Bureau Operating Standards for Service Programs, "Where program resources are insufficient to meet the demand for services, each service program shall establish and utilize written*



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*procedures for prioritizing clients waiting to receive services, based on social, functional and economic needs.”*

Definitions per the Operating Standards

- Social Need: isolation, living alone, age 75+, minority, non-English speaker
  - Functional Need: handicap per Americans with Disabilities Act (ADA), activities of daily living (ADL) limitation, mental/physical inability to perform specific tasks, acute or chronic health conditions
  - Economic Need: eligible for income assistance programs, self-declared income below 125% of poverty
- If a participant meets the following criteria, they will automatically receive the highest priority for service: Active Adult Protective Services (APS) case, Hospice, Regional Transfers, Caregiver Burnout.

In AAA 1-B contracted service programs, when program resources are insufficient to meet the demand for services, each service program must establish and utilize written procedures for prioritizing participants wanting to receive services, based on social, functional and economic needs. Indicating factors are included for:

- Social Need – isolation, living alone, age 75 or over, minority group member, non-English speaking, etc.
- Functional Need – disabled (as defined by the Rehabilitation Act of 1973 or the Americans with Disabilities Act), limitations in activities of daily living, mental or physical inability to perform specific tasks, acute and/or chronic health conditions, etc.
- Economic Need – eligibility for low-income assistance programs, self-declared income at or below 125% of the poverty threshold, etc.

**8. Summarize the area agency Advisory Council input or recommendations (if any) on service population priorities, unmet needs priorities and strategies to address service needs.**

The AAA 1-B Advisory Council reviewed feedback from AAA 1-B MYP Community Listening Sessions and the FY 2023-2025 Service Prioritization survey results during their February 2022 meeting. Advisory Council members emphasized the importance of the Home Delivered Meal program as a core service provided by aging network providers in Region 1-B. Personal Care services were also identified as an essential service providing care and connection for older adults.

Unmet needs identified by Advisory Council members included the need for additional information about the value of Hospice care in the community. For the Home Delivered Meal program, rising food costs were identified as a concern for providers. Social Isolation was identified as an ongoing need in the community, with concern for senior mental health and suicide rates during the COVID-19 pandemic.

Council members recommended utilizing Home Delivered Meal volunteers to identify individuals at risk for social isolation. Training for Home Delivered Meal drivers could include information about identifying signs of social isolation. Future opportunities could include partnerships with local food banks to provide additional food for older adults. Strategies to address social isolation and suicide among older adults could include providing information about proper prescription drug disposal and connecting older adults socially through technology.

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**9. Summarize how the area agency utilizes information, education, and prevention to help limit and delay penetration of eligible target populations into the service system and maximize judicious use of available funded resources.**

Through, the AAA 1-B Resource Specialists provide comprehensive information and assistance, which consists of person-centered referrals to help support older adults, and/or their family caregivers, to remain living as independently as possible. The Resource Specialists encourage individuals to call back if their needs change and they may benefit from additional services. For callers that would benefit from additional support provided by referral organizations, a Resource Specialist will, with permission of the individual, initiate a warm transfer call to ensure the older adult or caregiver connects with a key referral. The Resource Specialists will make follow-up calls to older adults or family caregivers who they feel may be at risk for not following through on the information provided.

The AAA 1-B offers several evidence-based wellness programs that provide health education and prevention strategies. Programs include A Matter of Balance, on strategies for fall prevention, Aging Mastery Program, PATH (Personal Action Toward Health), Diabetes PATH, and Chronic Pain PATH self-management workshops. Educational wellness programs increase self-efficacy and can delay participants' need for further services.

The AAA 1-B provides several trainings for family and informal caregivers, including the Aging Mastery Program for Caregivers, Powerful Tools for Caregivers, Caregiving Survival seminar(s) with Jill Gafner, and a new on-line training and education platform for caregivers. The Caregiver Coaching program provides caregivers with one-on-one peer support from trained, vetted volunteers. The AAA 1-B is also providing Dementia Friends for staff and the community to bring more awareness to the needs of persons with dementia living in our communities.

To increase the effectiveness of funding, the AAA 1-B systematically prioritizes services that encourage independence and aging in place including: home delivered meals, community living program (in-home services), information & assistance, home injury control, elder abuse prevention, and adult day health services (including dementia adult day care). Prioritization is determined by a combination of assessed community needs and input from our community members. The AAA 1-B prioritizes service delivery to best reach participants most in need of assistance, maximizing services to low-income participants, participants age 75 and over, participants that need assistance with multiple activities of daily living (ADLs), and participants in other circumstances that make them, especially in need of services. These dual prioritization systems allow us to maximize the impact of our limited funds.

The agency focuses on various aspects of outreach including community and workplace presentations, event participation, building and maintaining a comprehensive website, social media, public and media relations, in addition to a monthly newsletter, producing a bi-annual resource guide and targeted emails and direct mail campaigns. Building awareness of the agency and the services we directly provide and fund in the community is vital to helping family caregivers and older adults learn and access these programs and services when the need is identified. We are focused on eliminating the phrase "I wish I had known about your agency when..."

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**10. Identify the five service categories receiving the most funds and the five service categories with the greatest number of anticipated participants.**

**Service Categories Receiving Most Funds:**

Case Coordination & Support  
Congregate Meals  
Home Delivered Meals  
Homemaking  
Respite

**Service Categories with Greatest Anticipated Participants:**

Congregate Meals  
Home Delivered Meals  
Information & Assistance  
Long-Term Care Ombudsman  
Outreach

**11. Describe the area agency's efforts to ensure diversity, equity, and inclusion, including how the agency ensures that staff at their agency and subcontracting agencies is diverse, equitable, inclusive and knowledgeable of the harms of implicit bias?**

All AAA 1-B employees receive diversity, equity & inclusion (DEI), and Implicit Bias (IB) training in addition to various topics annually for professional development. Diversity, Equity & Inclusion, and Implicit Bias trainings are provided biennially for non-clinical employees, and annually for clinical employees (next all Agency DEI & IB training to be conducted approximately Q2 2023). New Hires will be enrolled in our LGBTQIA training within the first 6 months of employment. Attending employees will receive continuing education credits for their attendance (if available), and/or a certificate of completion.

AAA 1-B will provide live online training with interactive discussions and learning to its subcontracting agencies, which will include diversity, equity, and inclusion and knowledge of the harms of implicit bias.

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<b>Planned Service Array</b>  Complete the FY 2023-2025 MYP/AIP Planned Service Array form for your PSA. Indicate the appropriate placement for each ACLS Bureau service category and regional service definition. Unless noted otherwise, services are understood to be available PSA-wide.
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	Access	In-Home	Community
<b>Contracted by Area Agency</b>	<ul style="list-style-type: none"> <li>• Outreach</li> <li>• Transportation</li> </ul>	<ul style="list-style-type: none"> <li>• Chore</li> <li>• Home Care Assistance</li> <li>• Home Injury Control</li> <li>• Homemaking</li> <li>• Home Delivered Meals</li> <li>• Medication Management</li> <li>• Personal Care</li> <li>• Assistive Devices &amp; Technologies</li> <li>• Respite Care</li> </ul>	<ul style="list-style-type: none"> <li>• Adult Day Services</li> <li>• Dementia Adult Day Care</li> <li>• Congregate Meals</li> <li>• Disease Prevention/Health Promotion</li> <li>• Assistance to the Hearing Impaired and Deaf</li> <li>• Legal Assistance</li> <li>• Programs for Prevention of Elder Abuse, Neglect, and Exploitation</li> <li>• Caregiver Supplemental Services</li> <li>• Caregiver Education, Support and Training</li> </ul>
<b>Local Millage Funded</b>	<ul style="list-style-type: none"> <li>• Care Management *</li> <li>• Outreach *</li> <li>• Transportation *</li> <li>• Options Counseling *</li> </ul>	<ul style="list-style-type: none"> <li>• Chore *</li> <li>• Home Care Assistance *</li> <li>• Home Injury Control *</li> <li>• Homemaking *</li> <li>• Home Delivered Meals *</li> <li>• Personal Care *</li> <li>• Respite Care *</li> <li>• Friendly Reassurance *</li> </ul>	<ul style="list-style-type: none"> <li>• Adult Day Services *</li> <li>• Dementia Adult Day Care *</li> <li>• Congregate Meals *</li> <li>• Nutrition Education *</li> <li>• Assistance to the Hearing Impaired and Deaf *</li> <li>• Home Repair *</li> <li>• Legal Assistance *</li> <li>• Senior Center Operations *</li> <li>• Senior Center Staffing *</li> <li>• Counseling Services *</li> <li>• Kinship Support Services *</li> </ul>
<b>Participant Private Pay</b>	<ul style="list-style-type: none"> <li>• Care Management</li> <li>• Transportation</li> </ul>	<ul style="list-style-type: none"> <li>• Chore</li> <li>• Home Care Assistance</li> <li>• Home Injury Control</li> <li>• Homemaking</li> <li>• Home Delivered Meals</li> <li>• Home Health Aide</li> <li>• Medication Management</li> <li>• Personal Care</li> <li>• Assistive Devices &amp; Technologies</li> <li>• Respite Care</li> <li>• Friendly Reassurance</li> </ul>	<ul style="list-style-type: none"> <li>• Adult Day Services</li> <li>• Dementia Adult Day Care</li> <li>• Nutrition Counseling</li> <li>• Nutrition Education</li> <li>• Disease Prevention/Health Promotion</li> <li>• Health Screening</li> <li>• Assistance to the Hearing Impaired and Deaf</li> <li>• Home Repair</li> <li>• Legal Assistance</li> <li>• Vision Services</li> <li>• Counseling Services</li> </ul>

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<b>Provided by Area Agency</b>	<ul style="list-style-type: none"><li>• Care Management</li><li>• Case Coordination and Support</li><li>• Information and Assistance</li><li>• Outreach</li><li>• Options Counseling</li></ul>		<ul style="list-style-type: none"><li>• Nutrition Education</li><li>• Disease Prevention/Health Promotion</li><li>• Long-term Care Ombudsman/Advocacy</li><li>• Caregiver Education, Support and Training</li></ul>
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\* Not PSA-wide

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**Planned Service Array Narrative**

**Describe the area agency's rationale/strategy for selecting the services funded under the MYP/AIP in contrast to services funded by other resources within the PSA, especially for services not available PSA-wide.**

**Instructions**

**Use the provided text box to present the Planned Service Array narrative.**

The AAA 1-B determines the services funded by analyzing: 1) input from local and regional stakeholders, including AAA 1-B program participants, service providers, Board of Directors members, Advisory Council members, advocacy groups, county commissioners, and human service collaborative bodies; 2) program participants' demand for services; 3) call center data; 4) regional, state and national data on aging services, program needs, and waitlists; 5) impact of services on health and medical outcomes; 6) availability of services throughout the region; and 7) direct feedback from community members at local community listening sessions and through an online service prioritization survey. Two out of six counties and several municipalities in Region 1-B have a senior millage that support services in their area, allowing a more comprehensive array of services available in the areas supported by senior millage funding. We work closely with our partners at the local level to ensure the funding is utilized to provide the highest priority services.

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**Strategic Planning**

Strategic planning is essential to the success of any area agency on aging to carry out its mission, remain viable and capable of being customer sensitive, demonstrate positive outcomes for persons served, and meet programmatic and financial requirements of the ACLS Bureau. Agencies must be proactive in establishing safeguards in case of internet failure, hacking, or other connectivity issues. The increasing frequency of climate-related disruptions make emergency planning a priority.

All area agencies are engaged in some level of strategic planning, especially given the changing and competitive environment that is emerging in the aging and long-term-care services network. Provide responses below to the following strategic planning considerations for the area agency's MYP.

**1. Describe your process to analyze your agency's strengths, weaknesses, opportunities and threats.**

The AAA 1-B leadership team conducted an environmental analysis and engaged in several discussions to develop the SWOT analysis below.

**Strengths**

- Staff knowledge, skill sets and commitment to the mission
- Strong financial position and grant performance
- Quality focused resulting in high customer satisfaction
- Competency in developing key partnerships with local organizations

**Weaknesses**

- Heavy reliance on state and federal funding
- Technology challenges that reduce efficiency
- Clinical staff retention
- Competitive vendor rate payments

**Opportunities**

- Expand current business opportunities with healthcare entities
- Investigate opportunities within behavioral health services and older adults
- Leverage the focus on social determinants of health by the healthcare industry
- Advocacy to increase state and federal funding of older adult services

**Threats**

- Changes to the structure of the MI Choice Medicaid Waiver Program
- Increased industry demand for nurses and social workers
- Potential federal funding reductions
- Direct care worker shortage impacting service delivery



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**2. Describe how a potentially greater or lesser future role for the area agency with the Home and Community Based Services (HCBS) Waiver and/or managed health care could impact the organization.**

The AAA 1-B budget is comprised of state and federal funding for Older Americans Act programs, private donations, county match dollars, and revenue from MI Health Link, MI Choice, and other grants, contracts, and partnerships. To maintain the practice of allocating 97% of agency revenues to services, we leverage administrative and overhead expenses among non-OAA programs. The AAA 1-B strategic plan for FY 2023-25 will continue to focus on the growth of non-public sources of revenue, through contracted services delivered to entities in the health care space: health plans, hospital-based health systems, senior living communities, foundations, and other businesses that would benefit from AAA 1-B expertise and breadth of long term supports and services. Exploratory investigations will be undertaken to consider new and strengthened partnerships with managed health care organizations and other lines of new business. Revenue from these opportunities may be reinvested into the agency's core Older Americans Act programs which will support the agency mission. Reduced roles with health systems will produce the opposite outcomes and further fragment the region's service delivery system.

**3. Describe what the area agency would plan to do if there was a ten percent reduction in funding from the ACLS Bureau.**

In the event of any circumstance where authorization to spend is reduced or suspended, the AAA 1-B shall focus on ensuring that the health and welfare of the most vulnerable adults are protected. The following considerations are made:

1. Service utilization, waitlists, recent funding increases or decreases, and/or alternative funding sources will be considered before determining any reductions.
2. Services will be reduced or eliminated based on our FY 2023-2025 Service Prioritization survey, based on a community survey conducted in November 2021. Priority services are: Home Safety (Home Injury Control), Public Education about Resources, and In-home Services (Transportation, Personal Emergency Response, In-home Respite and Homemaking). The full AAA 1-B Services Priority Ranking can be found in the Public Hearings section of this document.
3. Operationally, AAA 1-B shall retain a workforce that ensures critical operations are delivered.

Discretionary spending will be prioritized based on the need to maintain critical operations.

The AAA 1-B is prioritizing one-time investments with temporary covid-related funding, so service programs do not experience major disruptions when funding ceases.

**4. Describe what direction the area agency is planning to go in the future with respect to pursuing, achieving or maintaining accreditation(s) such as National Center for Quality Assurance (NCQA), Commission on Accreditation of Rehabilitation Facilities (CARF), Joint Commission on Accreditation of Hospitals (JCAH), or other accrediting body, or pursuing additional accreditations**

The AAA 1-B has secured and will maintain NCQA accreditation for Case Management for Long Term Supports and Services. This direction was chosen because NCQA is the most recognized health care accrediting agency, and our strategic direction will emphasize partnerships with other healthcare entities.

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**5. Describe in what ways the area agency is planning to use technology to support efficient operations, effective service delivery and performance, and quality improvement.**

Technology helps drive business efficiencies in all areas including service delivery , performance, and quality improvement. Key AAA 1-B focus areas that are driving outcomes through the support of technology include analysis and adoption of:

1. Investigate opportunities to use new technology to provide one-on-one contact with participants or family caregivers remotely to provide information, improve health outcomes and reduce hospital utilization.
2. Implementation of a Contract Management Software System.
3. Continue to leverage technology to create reports that drive quality measures and outcomes, including the utilization of expensive acute care services, Emergency Department visits, hospitalizations, falls etc.
4. Continue to use Infographics to communicate key messages on agency outcomes.
5. Continue to use online training technologies for staff and provider training .
6. Explore the utilization of predictive technologies to anticipate and prevent acute care events that lead to emergency room and hospital use.
7. Transitioning to a new Electronic Medical Record (EMR) software will bring efficiency to operations, effective service delivery and performance, and enhance quality improvements.
8. Utilization of software for scheduling assessments in clinical programs to drive efficiency in staff time and reduce travel costs by bundling appointments in geographic area.
9. Continue to provide virtual programming, such as webinars, virtual Caregiver Coaching, and virtual Medicare and Medicaid Assistance Program counseling, to reach a wider audience and to provide services that are accessible to the needs of the participants.

**6. Describe your agency's emergency planning system, how planning is updated and whether back-up systems are adequate to maintain services during potential disruptions.**

Area Agency on Aging 1-B (AAA 1-B) has an Emergency Preparedness Plan (EPP). The EPP was last reviewed and updated on July 2021 and sent to ACLS Field Representative. EPP is currently under review for further revisions, May 2022 and will submit the updated EPP to ACLS Field Representative upon completion.

The AAA 1-B has established an emergency preparedness committee. All individuals on the AAA 1-B emergency preparedness committee are provided with laptops and car chargers for laptop to ensure the ability to charge the computer if there is a power outage. All emergency preparedness committee members also have access to an electronic copy of the high-risk individuals and are required to copy this list to a secure flash drive. The information can then be sent to the state or other first responders, if needed, through a secure email. The report includes high-risk homebound individuals, sorted by county, who would need assistance through first responders and/or the AAA 1-B in the event of emergency situations. AAA 1-B Supports Coordinators will conduct outreach to program participants to ensure health and safety, services are received, and coordinate resource needed. AAA 1-B will work collaboratively with its service contractors and provider network to ensure critical services are delivered to program participants.

All nutrition providers send out emergency meals packs with a minimum of six shelf-stable meals and instructions on using such meals. They are replenished as necessary. Emergency meals are distributed to

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each new participant and are replaced as used within a reasonable time period. Nutrition Providers also have agreements with different agencies and organizations to assist with meal prep and delivery in the event a kitchen facility becomes unavailable. They also utilize satellite kitchens within their organization to relocate home delivered meals or congregate programs should the kitchen become unavailable.

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**Advocacy Strategy**

**Describe the area agency's comprehensive advocacy strategy for FY 2023-2025. Describe how the area agency's advocacy efforts will improve the quality of life of older adults within the PSA. Also give an update on current advocacy efforts. See *Operating Standards for Area Agencies on Aging* section C-6.**

**Include initiatives, if any, the area agency is pursuing regarding recruitment, training, wages, diversity and inclusion, credentialing, etc. related to the direct care workforce shortage. Also identify area agency best or promising practices, if any, that could possibly be used in other areas of the state. Enter your advocacy strategy in the dialogue box.**

The AAA 1-B advocacy efforts will focus on issues identified as priorities in the AAA 1-B Advocacy Platform and emerging issues identified during the planning period. Advocacy efforts relating to service funding will focus on expanding resources to satisfy the demand for services. Advocacy efforts relative to other priority services will emphasize effecting policy and systems change to make these services more responsive to the needs of older persons. Program development priorities will receive advocacy attention emphasizing support for research, demonstration projects, and the development of innovative partnerships.

The AAA 1-B advocacy priorities and objectives are determined by the actions of the AAA 1-B Advisory Council and Board of Directors. The Advisory Council recommends policy positions to the Board of Directors through the work of its ad hoc study committees and review of issues at Advisory Council meetings. In addition, advocacy priorities will be influenced by the platform for Older Michigianians Day.

Advocacy issue identification will also stem from the AAA 1-B Consumer Advisory Team, input from our collaborative partners, and in response to legislative or regulatory activity at the federal, state, or local levels. A specific emphasis will be placed on advocating for systems change, policies, and resources that will foster the rebalancing of Michigan's Medicaid long-term care services system and supporting the direct care workforce. The AAA 1-B will continue to prioritize providing leadership to the Silver Key Coalition, working towards the goal of making Michigan a no wait state by increasing allocations of state funds to address unmet need for in-home services funded through the ACLS Bureau.

The AAA 1-B continues to advocate for a permanent direct care worker (DCW) wage increase and supports the professionalization of the workforce. Support for the direct care workforce was included in the AAA 1-B Legislative platform and has also been included in other advocacy efforts that have been supported by AAA 1-B, such as the Older Michigianian's Day Platform. Advocacy efforts towards supporting the direct care workforce also include advocating for a MI Choice capitation rate increase to incentivize individuals to join and remain in the direct care workforce. Region 1-B continues to work with advocacy groups in Michigan focused on improving the direct care workforce recruitment and retention to serve older adults.

All advocacy activities are undertaken with special consideration given to the needs of targeted populations to assure that policies and programs are responsive to the needs of vulnerable, socially, and economically disadvantaged older persons.

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The AAA 1-B strives to provide leadership on advocacy issues within Region 1-B and the state; directly influencing decision makers through the provision of information and analysis of older adult needs and facilitating the direct involvement of older adults in advocacy on their own behalf. The AAA 1-B Advocacy Blueprint describes the elements of the advocacy strategy that the AAA 1-B, through the efforts of senior advocates, Board and Council volunteer leadership, staff, and other interested parties, will undertake to fulfill the mission to advocate for the needs of older adults:

**SENIOR ADVOCATES**

Senior Advocacy Network (SAN)

The SAN is a network of individuals and organizations committed to following public policy issues that affect older adults and speaking out on behalf of the needs of older persons. Members of the SAN receive informational mailings on various issues from the AAA 1-B; call, write, and speak with elected officials and other key decision makers; attend public information sessions; and provide leadership in urging others to be active senior advocates.

Michigan Senior Advocates Council (MSAC)

The AAA 1-B appoints representatives to the MSAC. These representatives also sit on the AAA 1-B Advisory Council. MSAC members meet monthly in Lansing when the legislature is in session. They review introduced bills of importance to older persons, formulate positions on these bills, provide testimony before legislative committees, and regularly meet with their elected representatives to advocate on a wide range of issues.

AAA 1-B Advisory Council and Board of Directors

The AAA 1-B Advisory Council and Board of Directors are charged with the responsibility to aggressively advocate on behalf of older adults in their region. They accomplish this by arriving at positions relative to bills introduced at the state and federal levels, commenting on proposed policies and regulations, and by providing testimony at various hearings, forums, and meetings.

AAA 1-B Staff

As part of the AAA 1-B, staff are charged with advocating on behalf of older adults consistent with the agency's mission, and advocacy permeates the agency. Staff at the AAA 1-B coordinate advocacy efforts, serve as "front line" advocates (i.e., care managers), and educate others about the needs and unmet needs of older adults in the region (e.g., family caregivers, the aging network, other stakeholders).

MI Choice Consumer Advisory Team

The MI Choice Consumer Advisory Team (CAT) is a group of MI Choice Medicaid Waiver consumers and caregivers whose purpose is to advise the AAA 1-B on matters related to MI Choice and to serve as a voice and advocate for current and potential MI Choice participants. Advocacy is a standing agenda item during the CAT's quarterly meetings. The CAT has taken positions on legislative issues and advocated on behalf of MI Choice participants through letter writing and meeting with key administrative and elected officials.

**ADVOCACY TOOLS**

The Advocate

The AAA 1-B produces the The Advocate newsletter monthly to educate advocates about current issues of concern. The Advocate is distributed electronically and as a paper copy. Through The Advocate, senior advocates can track pending and passed legislation on the local, state and federal levels, learn about

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upcoming advocacy events, and get tips for advocating more effectively.

Legislative Analyses

In addition to The Advocate, the AAA 1-B provides an analysis of legislation pertinent to older adults. The legislative analyses are provided to the AAA 1-B Advisory Council and Board of Directors to facilitate their decision making of whether to advocate for or against a particular bill. Upon approval of the Board, the appropriate persons (staff, volunteers, senior advocates) use the analysis to educate elected officials regarding the pros or cons of the bills and the potential effect on older adults.

AAA 1-B Advocacy Platform

The AAA 1-B sets advocacy issue priorities in conjunction with the Board of Directors and Advisory Council by publishing a Legislative Platform. The platform is established on a biannual basis, coinciding with the start of each new legislative session. The platform outlines key issues impacting older adults and the AAA 1-B's position on each issue. AAA 1-B staff can respond quickly to policy issues outlined in the platform, as the agency's position has been established. The platform is shared with advocates and elected officials and is published on the AAA 1-B website.

Advocacy Website

Oftentimes advocacy action is needed quickly. Therefore, the AAA 1-B utilizes the advocacy portion of the AAA 1-B website to keep advocates informed on the most recent developments and expedite advocacy action when needed.

**ADVOCACY ACTIVITIES**

Legislative Visits

Regular face-to-face and virtual contact with elected officials and their staff is a key component of the AAA 1-B Advocacy Blueprint. The AAA 1-B plans regular visits or virtual meetings with the legislators from Region 1-B.

Older Michiganians Day

The statewide Older Michiganians Day offers opportunities for advocates to gather and hear about local issues of importance and to advocate on behalf of the statewide OMD legislative platform.

Direct Testimony

The AAA 1-B, in collaboration with older adults, advocates, and service providers, will testify before elected and appointed officials on issues of concern to older adults, as opportunities arise.

Research

AAA 1-B advocacy is data-driven, and the agency regularly undertakes research to quantify unmet needs, develop solutions, and educate decision makers about public policy issues.

State Commission on Services to the Aging Priority Areas

Each of the Commission's four priority areas, Transportation, Support for the Direct Care Worker shortage, Elder Abuse Prevention, and Eliminating Wait Lists by expanding access to ACLS Bureau in-home services, are included in the AAA 1-B's biannual advocacy platform, which is included as an attachment in the appendix. This sets these four areas as priorities for our advocacy efforts, enabling advocacy staff to respond quickly to new developments in these policy areas using the tactics described above.

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Best Practices

The AAA 1-B has provided leadership to the statewide Silver Key Coalition, advancing advocacy to make Michigan a no-wait list state, successfully securing increased appropriations towards this goal.



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**Leveraged Partnerships**

**Describe the area agency's strategy for FY 2023-2025 to partner with providers of services funded by other resources, as indicated in the PSA Planned Service Array.**

**1. Include, at a minimum, plans to leverage resources with organizations in the following categories:**

- a. Commissions Councils and Departments on Aging.**
- b. Health Care Organizations/Systems (e.g. hospitals, health plans, Federally Qualified Health Centers)**
- c. Public Health.**
- d. Mental Health.**
- e. Community Action Agencies.**
- f. Centers for Independent Living.**
- g. Other**

The AAA 1-B is involved in various collaborations and development activities designed to enhance our ability to fulfill our mission, identify opportunities to achieve greater efficiencies, diversify our funding, reduce waitlists, and fill the gaps resulting from the aging of the population without commensurate increases in funding. Listed below are various activities the AAA 1-B is engaged in to help ensure success in meeting strategic objectives:

**MI Health Link**

The AAA 1-B remains committed to participation in the MI Health Link Integrated Care Pilot in Macomb County. The AAA 1-B contracts as a provider with three integrated care organizations to offer one or more of the following services to the dually-eligible population residing in Macomb County: service coordination, provider network management, case assessments, and other long-term care coordination services. This program leverages our assessment and service delivery expertise for disabled and aging adults. Enhanced customer service and quality improvement strategies are being implemented using lean principles for cost containment.

**Veterans Administration**

The AAA 1-B continues to be committed to participate and contracting with our local Veteran Administrations to provide Veteran Directed Home and Community Based Services (VD-HCBS). VD-HCBS is a long-term care option for veterans who are eligible for long-term care, regardless of age. The VA contracts with the AAA 1-B for care coordination that supports veterans' ability to receive long-term supports and services to stay in their home setting of their preference while maintaining safety and independence. Care Coordination includes options counseling to a comprehensive assessment of the veteran's strengths and areas of need to develop a veteran directed plan of care. This program aims allow veterans to remain living in their preferred setting with proper supports and services in place to remain safe and independent and avoid long term nursing home placement.

**McLaren Health Plan**

McLaren Health Plan has contracted with the AAA 1-B to provide Community Health Worker services to its Medicaid members upon transition from hospitalization back to their home setting. The contract is designed to use CHWs to conduct home visits to assess barriers to healthy living and accessing health care. The model is designed to reduce hospital readmissions by providing education, coordinating services, and ensuring discharge instructions are followed. The Community Health Worker, provided through AAA 1-B, works with McLaren Care Managers to support successful transition by assessing barriers, linking and coordinating

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needed services, providing self-management skills, and ensuring proper discharge instruction follow through.

Priority Health

Priority Health has contracted with the AAA 1-B to provide a Registered Nurse (RN) to service its members diagnosed with Chronic Obstructive Pulmonary Disease (COPD) upon transition from hospitalization back to their home setting or those newly diagnosed. The contract is designed to use a nurse to conduct home visits and telephonic follow-up to assess for COPD education, medication management, and ensure follow through on hospital discharge instructions. The model is designed to reduce hospital readmissions for members with COPD by providing education, medication management, coordination with other health professionals, coordination of services, and ensuring discharge instructions are followed. The nurse, provided through AAA 1-B, works with Priority Health Telephonic Care Managers to support successful transition through COPD education, medication management, and coordination with health professionals and services as identified.

AAA 1-B participates in the following organizations and committees:

- Ascension Health Community Advisory Committee
- Evidence Based Program Coordinators
- Livingston County Consortium on Aging
- Livingston Human Services Collaborative Body
- Livingston Leadership Council on Aging
- Macomb County Senior Advisory Committee
- Macomb County Senior Nutrition Advisory Committee
- Michigan AIRS (Alliance of Information and Referral Systems) Board of Directors
- Michigan Dementia Coalition
- Michigan Elder Abuse Task Force
- Michigan Mobility Leaders
- MMAP, Inc. Board of Directors
- Monroe Aging Services Directors
- Monroe County Aging Consortium
- OLHSA Older Adult Advisory Council
- Oakland County Senior Advisory Council
- Professional Partners in Healthcare
- Safe Drivers Smart Options Operating Committee
- SAGE of Metro Detroit (Services and Advocacy for GLBT Elders)
- SCAN (Senior Coordinating Aging Network) Macomb
- SCAN (Senior Coordinating Aging Network) Oakland
- Senior Mobility & Safety Action Team

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- Senior Regional Collaborative (Oakland, Macomb, Washtenaw, and Wayne counties)
- Southeast Michigan Council of Governments (SEMCOG) Executive Committee
- SEMCOG Transportation Choices
- Southeast Michigan Partners on PATH
- St. Clair County Community Service Coordinating Body
- St. Clair County Consortium on Aging
- United Way Partner Network
- Vital Seniors Initiative
- Washtenaw County Healthy Aging Collaborative
- Washtenaw County Mobility Leadership Circle
- Washtenaw Health Initiative
- WXYZ Community Advisory Board

AAA 1-B works closely with commissions on aging in the Monroe, St. Clair, and Washtenaw counties, community action agencies, the two centers for independent living in our region, senior centers, and public health and mental health professionals in a variety of ways, including supporting planning efforts and advocating for programs. Several AAA 1-B subcontractors include Community Action Agencies and senior centers. The AAA 1-B is working to grow relationships with mental and public health professionals.

**2. Describe the area agency's strategy for developing, sustaining, and building capacity for Evidence-Based Disease Prevention (EBDP) programs including the area agency's provider network EBDP capacity.**

The AAA 1-B will continue to provide evidence-based disease prevention (EBDP) programs directly and under contract in the community. The AAA 1-B will work closely with contractors to avoid duplication of services and identify unmet needs in the communities served. The AAA 1-B plans to continue providing the option of in-person and virtual classes to expand its reach to individuals with difficulties leaving home. The AAA 1-B will continue to explore the opportunity to offer new programs and expand its current EBDP programs to caregivers and older adults. The AAA 1-B will work over the next three years to identify grants and more sustainable revenue sources to help support programs, including the opportunity to work with insurance providers.

**3. Describe the agency's strategy for developing non-formula resources and use of volunteers to support implementation of the MYP and increased service demand.**

The AAA 1-B employs a multi-pronged approach to develop non-formula resources that include fundraising, grants to support new and existing programs, public/private partnerships for programs, and advocacy and support of the development of and/or expansion of local senior and alternative transportation millages. This strategy builds upon the AAA 1-B's programs, such as the myride2 mobility management program, and provides funding for Holiday Meals on Wheels.

The AAA 1-B uses volunteers to support its Caregiver Coaching program as coaches to the caregiver participants. Using volunteers allows the program to be implemented at a lower cost than it would be if the coaches were paid employees. It provides volunteers with a meaningful way to give back to their community and share their skills. The growing needs of caregivers can be addressed on a one-on-one basis, which could not be easily achieved without a corps of dedicated volunteers.

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**Community Focal Points**

**Community Focal Points are visible and accessible points within communities where participants learn about and gain access to available services. Community Focal Points are defined by region. Please review and update the listing of Community Focal Points for your PSA below and edit, make corrections and/or update as necessary. Please specifically note if updates have been made.**

**Describe the rationale and method used to assess the ability to be a community focal point, including the definition of community. Explain the process by which community focal points are selected.**

The AAA 1-B defines community focal points as locations within Region 1-B where older adults and informal caregivers can access long-term support programs, services, social activities, and/or resources in their community. Community is defined as a place in which a person feels a sense of belonging, due to factors such as a shared geographic region, culture, and/or interests. The AAA 1-B selected community focal points based on their status as active senior centers, cultural organizations, and community action agencies in Region 1-B. Community focal points are included in the AAA 1-B's information and assistance resource database and records are updated annually through a resource update request sent to the organizations.

Services provided include:

- A. Chore Services
- B. Computer Classes
- C. Congregate Meals
- D. Driving Classes
- E. Education/Lifelong Learning
- F. Food Commodity Distribution
- G. Friendly Reassurance
- H. Health Screenings/Fairs
- I. Home Delivered meals
- J. Intergenerational Activities
- K. Legal Assistance
- L. Medicare/Medicaid Assistance
- M. Mobile Library
- N. Outreach (Home visits)
- O. Physical Fitness/Exercise
- P. Support Groups
- Q. Tax Filing Assistance
- R. Transportation
- S. Travel Programs
- T. Vision Services
- U. Hearing Impaired Services
- V. Volunteer Opportunities
- W. Other: SPECIFY

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**Provide the following information for each focal point within the PSA. List all designated community focal points with name, address, telephone number, website, and contact person. This list should also include the services offered, geographic areas served and the approximate number of older persons in those areas. List your Community Focal Points in this format.**

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Name:	American Lung Association of Michigan
Address:	1475 East 12 Mile Road, Madison Heights, MI 48071
Website:	www.alam.org
Telephone Number:	(248)784-2000
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Support Groups

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Name:	American Parkinson Disease Association
Address:	135 Parkinson Avenue, Staten Island, NY 10305
Website:	www.apdaparkinson.org
Telephone Number:	(718)981-8001
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Support Groups Parkinson's Disease

---

Name:	Angela Hospice Home Care
Address:	14100 Newburgh Road, Livonia, MI 48154
Website:	www.angelahospice.net
Telephone Number:	(734)464-7810
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Bereavement Support Groups

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Name:	Ann Arbor Community Center
Address:	625 North Main, Ann Arbor, MI 48104
Website:	www.annarbor-communitycenter.org/
Telephone Number:	(734)662-3128
Contact Person:	
Service Boundaries:	Washtenaw
No. of persons within boundary:	

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Services Provided:	Tax Preparation Assistance; Food; Tax Prep; Holiday Baskets
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Name:	Ann Arbor District Library
Address:	343 South Fifth Avenue, Ann Arbor, MI 48104
Website:	www.aadl.org
Telephone Number:	(734)327-4200
Contact Person:	
Service Boundaries:	Ann Arbor
No. of persons within boundary:	
Services Provided:	Home Library Services

---

Name:	Ann Arbor District Library-Mallets Creek Branch
Address:	3090 East Eisenhower Parkway, Ann Arbor, MI 48108
Website:	www.aadl.org
Telephone Number:	(734)327-4200
Contact Person:	
Service Boundaries:	Washtenaw
No. of persons within boundary:	
Services Provided:	Home Library Services

---

Name:	Ann Arbor District Library-Pittsfield Branch
Address:	2359 Oak Valley Drive, Ann Arbor, MI 48103
Website:	www.aadl.org
Telephone Number:	(734)327-4200
Contact Person:	
Service Boundaries:	Washtenaw
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Ann Arbor District Library-Traverwood Branch
Address:	3333 Traverwood Drive, Ann Arbor, MI 48105
Website:	www.aadl.org
Telephone Number:	(734)327-4200
Contact Person:	
Service Boundaries:	Washtenaw
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Ann Arbor District Library-West Branch
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Address: 2503 Jackson Road, Ann Arbor, Mli 48103  
Website: [www.aadl.org](http://www.aadl.org)  
Telephone Number: (734)327-4200  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Ann Arbor Senior Center  
Address: 1320 Baldwin, Ann Arbor, MI 48104  
Website: [www.a2gov.org/senior](http://www.a2gov.org/senior)  
Telephone Number: (734)794-6250  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Exercise Classes/Groups

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Name: Arab-American And Chaldean Council (ACC)  
Address: 363 West Big Beaver Rd., Suite 300Troy, MI 48084  
Website: [www.myacc.org](http://www.myacc.org)  
Telephone Number: (248)559-1990  
Contact Person:  
Service Boundaries: Macomb, Oakland  
No. of persons within boundary:  
Services Provided: Advocacy

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Name: Arden Courts of Bingham Farms  
Address: 24005 West 13 Mile Road, Bingham Farms, MI 48025  
Website: [www.hcr-manorcare.com](http://www.hcr-manorcare.com)  
Telephone Number: (248)644-8100  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Caregiver/Care Receiver Support Groups

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Name: Arden Courts of Sterling Heights  
Address: 11095 14 Mile Road, Sterling Heights, MI 48312  
Website: [www.hcr-manorcare.com](http://www.hcr-manorcare.com)



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Telephone Number: (586)795-0998  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: Armada Township Senior Center  
Address: 75400 North Avenue, Armada, MI 48005  
Website: <http://www.armadatwp.org/>  
Telephone Number: (586)784-8050  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

---

Name: Arthritis Foundation of Michigan  
Address: 888 West Big Beaver, Suite 305, Troy, MI 48084  
Website: [www.arthritis.org/chapters/michigan](http://www.arthritis.org/chapters/michigan)  
Telephone Number: (248)649-2891  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Exercise Classes/Groups|Arthritis

---

Name: Ascension Brighton Center for Recovery  
Address: 12851 Grand River Road, Brighton, MI 48116  
Website: [www.brightonhospital.org](http://www.brightonhospital.org)  
Telephone Number: (810)227-1211  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Alcohol Use Disorder Support Groups

---

Name: Ascension Macomb-Oakland Hospital  
Address: 11800 East Twelve Mile Road, Warren, MI 48093  
Website: <https://healthcare.ascension.org>  
Telephone Number: (586)573-5000  
Contact Person:

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Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Ascension Providence Hospital

Address: 16001 West Nine Mile Road, Southfield, MI 48075

Website: [www.stjohn.org/Providence/](http://www.stjohn.org/Providence/)

Telephone Number: (248)849-3000

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups

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Name: Ascension Providence Rochester Hospital

Address: 1101 West University Drive, Rochester, MI 48307

Website: <https://healthcare.ascension.org>

Telephone Number: (248)652-5269

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups

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Name: First Step

Address: 44567 Pinetree Drive, Plymouth, MI 48170

Website: [www.firststep-mi.org](http://www.firststep-mi.org)

Telephone Number: (734)722-6800

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Sexual Assault/Incest Support Groups

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Name: Focus Hope

Address: 1300 Oakman Boulevard, Detroit, MI 48238

Website: [www.FocusHope.edu](http://www.FocusHope.edu)

Telephone Number: (313)494-4600

Contact Person:

Service Boundaries: Macomb, Oakland, Washtenaw

No. of persons within boundary:

Services Provided: Commodity Supplemental Food Program

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Name:	Fowlerville Senior Center
Address:	203 North Collins Road, Fowlerville, MI 48836
Website:	
Telephone Number:	(517)223-3929
Contact Person:	
Service Boundaries:	Livingston
No. of persons within boundary:	
Services Provided:	Congregate Meals/Nutrition Sites; Legal Counseling; Health Screening; Comouter Classes

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Name:	Fraser Aquatics
Address:	34270 Garfield, Door #24, Fraser, MI
Website:	<a href="https://www.fraseraquatics.com/">https://www.fraseraquatics.com/</a>
Telephone Number:	(586)439-7259
Contact Person:	
Service Boundaries:	Macomb
No. of persons within boundary:	
Services Provided:	Aquarobics/Aquatic Exercise

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Name:	Fraser Senior Activity Center
Address:	34935 Hidden Pine Drive, Fraser, MI 48026
Website:	<a href="http://www.micityoffraser.com">www.micityoffraser.com</a>
Telephone Number:	(586)296-8483
Contact Person:	
Service Boundaries:	Fraser
No. of persons within boundary:	
Services Provided:	Transportation; Exercise Classes; Senior Center; Travel Club

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Name:	Frenchtown Senior Citizens
Address:	2786 Vivian Road, Monroe, MI 48162
Website:	<a href="http://www.frenchtownsenior.com">www.frenchtownsenior.com</a>
Telephone Number:	(734)243-6210
Contact Person:	
Service Boundaries:	Monroe
No. of persons within boundary:	
Services Provided:	Health Education Alzheimer's Disease; Support Groups; legal Counseling; Travel Clubs

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Name:	Fresh Hope for Mental Health
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Address: 5421 N 103RD Street, Suite 100, Omaha, MI 68134  
Website: <https://freshhope.us>  
Telephone Number: (888)815-4673  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Internet Support Groups

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Name: G. Lynn Campbell Branch Library  
Address: 1955 North Allen Road, Kimball, MI 48074  
Website: <http://www.stclaircountylibrary.org>  
Telephone Number: (810)982-9171  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Home Library Services

---

Name: Gerry Kulick Community Center  
Address: 1201 Livernois, Ferndale, MI 48220  
Website: <http://www.ferndalemi.gov/parks-recreation>  
Telephone Number: (248)544-6767  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Transportation; Tax Prep; Exercise Classes; Senior Center

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Name: Gilda's Club Metro Detroit  
Address: 3517 Rochester Road, Royal Oak, MI 48073  
Website: [www.gildasclubdetroit.org](http://www.gildasclubdetroit.org)  
Telephone Number: (248)577-0800  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Great Lakes Caring  
Address: 30400 Telegraph , Suite 334, Bingham Farms, MI 48025  
Website:

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Telephone Number: (248)530-3720

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Bereavement Support Groups

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Name: Greater Detroit Agency For The Blind And Visually Impaired

Address: 16625 Grand River Avenue, Detroit, MI 48227

Website: [www.GDABVI.org](http://www.GDABVI.org)

Telephone Number:

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Blindness

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Name: Gregory Senior Center

Address: 128 Webb Street, Gregory, MI 48137

Website:

Telephone Number: (517)851-8881

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Hamburg Senior Center

Address: 10407 Merrill, Hamburg Township, MI 48139

Website: [www.hamburg.mi.us/senior](http://www.hamburg.mi.us/senior)

Telephone Number: (810)222-1140

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Health Screenings; Exercise Classes; Computer Classes; Travel Clubs

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Name: Harrison Township Dial-A-Ride

Address: 26980 Ballard, Harrison Township, MI 48045

Website: [www.harrison-township.org](http://www.harrison-township.org)

Telephone Number: (586)466-1497

Contact Person:

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Service Boundaries: Harrison Twp  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: Hartland Senior Center  
Address: 9525 Highland Road, Howell, MI 48843  
Website: [www.hartlandseniorcenter.org](http://www.hartlandseniorcenter.org)  
Telephone Number: (810)626-2135  
Contact Person:

Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; home Delivered meals; Transportation; Tax Prep; Health Screening; MMAP; Friendly Reassurance; Exercise Classes; Travel Club

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Name: HAVEN  
Address: 801 Vanguard, Pontiac, MI 48341  
Website: [www.haven-oakland.org](http://www.haven-oakland.org)  
Telephone Number: (248)334-1284  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Domestic Violence Support Groups

---

Name: Ascension St. John Hospital  
Address: 22101 Moross, Detroit, MI 48236  
Website: <https://healthcare.ascension.org>  
Telephone Number: (313)343-4000  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups

---

Name: Assistive Technology of Michigan  
Address: 43000 West 9 Mile Road, Suite 113, Novi, MI 48375  
Website: [www.atofmich.com](http://www.atofmich.com)  
Telephone Number: (248)348-7161  
Contact Person:  
Service Boundaries: Michigan

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No. of persons within boundary:

Services Provided: Low Vision Aids

---

Name: Lake Erie Transit (LET)

Address: 1105 West Seventh Street, Monroe, MI 48161

Website: [www.lakeerietransit.com](http://www.lakeerietransit.com)

Telephone Number: (734)242-6766

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

---

Name: Lakeshore Legal Aid- Macomb

Address: 30500 Van Dyke Avenue, Suite 601, Warren, MI 48093

Website: <http://www.lakeshorelegalaid.org>

Telephone Number: (888)783-8190

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Legal Counseling

---

Name: Lakeshore Legal Aid- Oakland

Address: 16250 Northland Drive, Suite 363, Southfield, MI 48075

Website: <http://www.lakeshorelegalaid.org>

Telephone Number: (888)783-8190

Contact Person:

Service Boundaries: Oakland

No. of persons within boundary:

Services Provided: Legal Counseling

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Name: Lakeshore Legal Aid- St. Clair

Address: 803 10th Avenue, Suite C, Port Huron, MI 48060

Website: [www.lakeshorelegalaid.org](http://www.lakeshorelegalaid.org)

Telephone Number: (888)783-8190

Contact Person:

Service Boundaries: St. Clair

No. of persons within boundary:

Services Provided: General Legal Aid

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Name: Lakeside Towers  
Address: 15000 Shoreline Drive, Sterling Heights, MI 48313  
Website: [www.ncr.org](http://www.ncr.org)  
Telephone Number: (586)247-7411  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

---

Name: Legal Services of South Central Michigan  
Address: 3490 Belle Chase Way, Suite 50, Lansing, MI 48911  
Website: <https://lsscm.org>  
Telephone Number: (888)783-8190  
Contact Person:  
Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: General Legal Aid

---

Name: Lenox Township Senior Center  
Address: 63775 Gratiot, Lenox, MI 48050  
Website: [www.LenoxTwp.org](http://www.LenoxTwp.org)  
Telephone Number: (586)727-2085  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Health Screening/Diagnostic Services; Exercise Classes

---

Name: Lewy Body Dementia Association  
Address: 912 Killian Hill Road SW, Lilburn, GA 30047  
Website: [www.lbda.org](http://www.lbda.org)  
Telephone Number: (800)539-9767  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: Lighthouse Emergency Services  
Address: 46156 Woodward Avenue, Pontiac, MI 48342

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Website: [www.lighthouseoakland.org](http://www.lighthouseoakland.org)  
Telephone Number: (248)920-6000  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Food Pantries; Tax Prep; Friendly Reassurance; Chore

---

Name: Lighthouse Emergency Services-Clarkston  
Address: 5850 Dixie Highway, Clarkston, MI 48346  
Website: [www.lighthouseoakland.com](http://www.lighthouseoakland.com)  
Telephone Number: (248)920-6000  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program

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Name: Lighthouse Guild  
Address: 250 West 64th Street, New York, NY 10023  
Website: [www.lighthouseguild.org](http://www.lighthouseguild.org)  
Telephone Number: (800)284-4422  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Visual Impairments

---

Name: Lighthouse Outreach Center  
Address: 28571 Gratiot, Roseville, MI 48066  
Website: <http://lighthousefoodbank.org/>  
Telephone Number: (586)776-1230  
Contact Person:  
Service Boundaries: Macomb, Oakland  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program

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Name: Lincoln Senior Citizens Center  
Address: 8970 Whittaker, Ypsilanti, MI 48197  
Website: <http://www.lincolnk12.org>  
Telephone Number: (734)483-8366

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Contact Person:

Service Boundaries: Washtenaw

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Tax Prep; Health Screening; Exercise Classes; Computer Classes; Travel Club

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Name: Living Independence For Everyone

Address: 2307 North Monroe, PO Box 646, Monroe, MI 48162

Website: [www.lifemeals.org](http://www.lifemeals.org)

Telephone Number: (734)242-6800

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Home Delivered Meals

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Name: Livingston County Catholic Charities

Address: 2020 East Grand River, Suite 104, Howell, MI 48843

Website: <http://www.livingstoncatholiccharities.org/>

Telephone Number: (517)545-5944

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation; MMAP; Friendly Reassurance; Support Groups

---

Name: Livingston County Senior Nutrition Program

Address: 9525 East Highland Road, Howell, MI 48843

Website: [www.lcsnp.org](http://www.lcsnp.org)

Telephone Number: (810)632-2155

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Home Delivered Meals

---

Name: Hazel Park Senior Center

Address: 620 West Woodward Heights Boulevard, Hazel Park, MI 48030

Website: [www.hazelpark.org](http://www.hazelpark.org)

Telephone Number: (248)546-4093

Contact Person:

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Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Transportation;  
Health Screening; Vision Screening; Travel Clubs, Senior Center

---

Name: Henry Ford Hospice  
Address: 33464 Schoenherr, Suite 140, Sterling Heights, MI 48312  
Website: www.henryford.com  
Telephone Number: (586)276-9500  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

---

Name: Henry Ford Medical Center  
Address: 6777 West Maple, West Bloomfield, MI 48322  
Website: www.henryford.com  
Telephone Number: (248)325-1000  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups

---

Name: Heritage Church Pantry Ministry  
Address: 44625 Schoenherr, Sterling Heights, MI 48313  
Website: www.heritagechurch.com  
Telephone Number: (586)997-9490  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Highland Activity Center  
Address: 209 North John Street, Highland, MI 48357  
Website: www.highlandtwp.com  
Telephone Number: (248)887-1707  
Contact Person:  
Service Boundaries: Highland, Milford, White lake  
No. of persons within boundary:

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Services Provided:	Volunteer Opportunities Older Adults; Congregate Meals; Transportation; Tax Preparation Assistance; Legal Counseling; Health Screenings; Exercise Classes; Travel Club; Senior Center; Home Library Services
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Name:	Highland Township Public Library
Address:	444 Beach Farm Circle, Highland, MI 48357
Website:	<a href="https://highlandlibrary.info/">https://highlandlibrary.info/</a>
Telephone Number:	(248)887-2218
Contact Person:	
Service Boundaries:	Highland Twp
No. of persons within boundary:	
Services Provided:	Home Library Services

---

Name:	Holly Area Transportation
Address:	201 Elm Street, Holly, MI 48442
Website:	
Telephone Number:	(248)634-9571
Contact Person:	
Service Boundaries:	Holly, Holly Township, Groveland Township or Rose.
No. of persons within boundary:	
Services Provided:	Non-Emergency Medical Transportation

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Name:	Hospice of Michigan
Address:	2366 Oak Valley Drive, Ann Arbor, MI 48103
Website:	<a href="http://www.hom.org">www.hom.org</a>
Telephone Number:	(734)662-5999
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Bereavement Support Groups

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Name:	Hospice of Michigan- Bloomfield Hills
Address:	43097 Woodward, 102, Bloomfield Hills, MI 48302
Website:	<a href="http://www.hom.org">www.hom.org</a>
Telephone Number:	(248)334-1310
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Bereavement Support Groups

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Name: Hospice of Michigan- Clinton Township  
Address: 39531 Garfield Road, Clinton Township, MI 48038  
Website: [www.hom.org](http://www.hom.org)  
Telephone Number: (586)263-8854  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Hospice of Michigan- Dearborn/Monroe  
Address: 3200 Greenfield Road, 250, Dearborn, MI 48120  
Website: [www.hom.org](http://www.hom.org)  
Telephone Number: (313)578-5080  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Livingston County United Way  
Address: 2980 Dorr Road, Brighton, MI 48816  
Website: [www.lcunitedway.org](http://www.lcunitedway.org)  
Telephone Number: (810)494-3000  
Contact Person:  
Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Volunteer Recruitment/Placement

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Name: Livingston Essential Transportation Service  
Address: 3950 West Grand River, Howell, MI 48855  
Website: [www.livgov.com/lets](http://www.livgov.com/lets)  
Telephone Number: (517)546-6600  
Contact Person:  
Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: LogistiCare  
Address: 26877 Northwestern Highway, Suite 211, Southfield, MI 48037

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Website: <https://www.logisticare.com/>  
Telephone Number: (866)569-1902  
Contact Person:  
Service Boundaries: Oakland, Macomb  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: Macomb Community Action Center North  
Address: 30375 Clark Street, New Haven, MI 48048  
Website: [www.mca.macombgov.org](http://www.mca.macombgov.org)  
Telephone Number: (586)749-5416  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Chore

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Name: Macomb Community Action Center South  
Address: 11370 Hupp Avenue, Warren, MI 48089  
Website: [www.mca.macombgov.org](http://www.mca.macombgov.org)  
Telephone Number: (586)759-9150  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Chore

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Name: Macomb Community College (Center Campus)  
Address: 44575 Garfield Road, Clinton Township, MI 48038  
Website: [www.macomb.edu](http://www.macomb.edu)  
Telephone Number: (586)498-4000  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Computer Literacy Training Programs

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Name: Macomb Community College (South Campus)  
Address: 14500 East Twelve Mile Road, Warren, MI 48088  
Website: [www.macomb.edu](http://www.macomb.edu)  
Telephone Number: (586)498-4000



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Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Computer Literacy Training Programs

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Name: Macomb Community College-Center For Health Careers

Address: 14500 East Twelve Mile Road, Warren, MI 48088

Website: [www.macomb.edu](http://www.macomb.edu)

Telephone Number: (586)498-4000

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Computer Literacy Training Programs

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Name: Macomb County Crisis Center

Address: Location Confidential, Mt. Clemens, MI 48043

Website: <http://www.mcspc.org/CrisisCenter.html>

Telephone Number: (586)307-9100

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Support Groups

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Name: Macomb County Michigan Ostomy Association

Address: 8207 East 9 Mile Road, Warren, MI 48089

Website: [www.ostomysupport-macomb.org](http://www.ostomysupport-macomb.org)

Telephone Number: (877)849-2075

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Support Groups

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Name: Macomb County Office of Senior Services

Address: 21885 Dunham Road, Suite 10, Clinton Township, MI 48036

Website: [www.mca.macombgov.org](http://www.mca.macombgov.org)

Telephone Number: (586)469-5228

Contact Person:

Service Boundaries: Macomb

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No. of persons within boundary:

Services Provided: Home delivered Meals; Tax Prep; MMAP; Chore; Friendly Reassurance

Name: Macomb Library For The Blind And Print Disabled

Address: 40900 Romeo Plank Road, Clinton Township, MI 48038

Website: [www.cmpl.org/mlbpd](http://www.cmpl.org/mlbpd)

Telephone Number: (586)286-1580

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Home Library Services

Name: Association of Chinese Americans

Address: 32585 Concord Drive, Madison Heights, MI 48071

Website: [www.acadetroit.org](http://www.acadetroit.org)

Telephone Number: (248)585-9343

Contact Person:

Service Boundaries: Oakland, Macomb

No. of persons within boundary:

Services Provided: Outreach Programs|Chinese Community

Name: Auburn Hills Department of Senior Services

Address: 1827 North Squirrel, Auburn Hills, MI 48326

Website: [www.auburnhills.org](http://www.auburnhills.org)

Telephone Number: (248)370-9353

Contact Person:

Service Boundaries: Auburn Hills

No. of persons within boundary:

Services Provided: Support Groups; Transportation; Tax Prep; Legal Counseling; MMAP; Computer Classes; Travel Club; Senior Center; Health Screenings; Chore

Name: Baldwin Public Library

Address: 300 West Merrill Street, Birmingham, MI 48009

Website: [www.baldwinlib.org](http://www.baldwinlib.org)

Telephone Number: (248)647-1700

Contact Person:

Service Boundaries: Beverly Hills, Birmingham, Bloomfield Hills and Bingham Farms.

No. of persons within boundary:

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Services Provided:	Computer Literacy Training Programs; Home Library Services
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Name:	Beaumont Health Center
Address:	4949 Coolidge Highway, Royal Oak, MI 48073
Website:	
Telephone Number:	(248)655-5800
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Driving Evaluation

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Name:	Beaumont Hospital- Farmington Hills
Address:	28050 Grand River, Farmington Hills, MI 48336
Website:	www.botsford.org
Telephone Number:	(248)471-8000
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Exercise Classes/Groups

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Name:	Bedford Senior Center
Address:	1653 Samaria Road, Temperance, MI 48182
Website:	
Telephone Number:	(734)856-3330
Contact Person:	
Service Boundaries:	Monroe
No. of persons within boundary:	
Services Provided:	Congregate Meals/Nutrition Sites' Home delivered Meals; Transportation; Legal Counseling; Health Screening; MMAP; exercise classes

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Name:	Berkley Public Library
Address:	3155 Coolidge Highway, Berkley, MI 48072
Website:	www.berkley.lib.mi.us
Telephone Number:	(248)658-3440
Contact Person:	
Service Boundaries:	Berkley
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Berkley Recreation Department
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Address: 2400 Robina, Berkley, MI 48072  
Website: [www.berkleymich.org](http://www.berkleymich.org)  
Telephone Number: (248)658-3470  
Contact Person:  
Service Boundaries: Berkley  
No. of persons within boundary:  
Services Provided: Transportation; Tax Prep; Friendly Reassurance; Exercise Classes; Travel Club; Senior Center

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Name: Blair Memorial Library  
Address: 416 North Main, Clawson, MI 48017  
Website: [www.clawson.lib.mi.us](http://www.clawson.lib.mi.us)  
Telephone Number: (248)588-5500  
Contact Person:  
Service Boundaries: Clawson  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Bloomfield Township Public Library  
Address: 1099 Lone Pine Road, Bloomfield Township, MI 48302  
Website: [www.btpl.org](http://www.btpl.org)  
Telephone Number: (248)642-5800  
Contact Person:  
Service Boundaries: Bloomfield Twp  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Maximum Living Consultants  
Address: 3604 Clarkston Road, Suite 102, Clarkston, MI 48348  
Website: [www.maximumlivingconsult.com](http://www.maximumlivingconsult.com)  
Telephone Number: (248)814-0706  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: McLaren Macomb  
Address: 1000 Harrington Boulevard, Mt. Clemens, MI 48043  
Website: <http://www.mclaren.org>

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Telephone Number: (586)493-8000

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Group

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Name: MDA of Metro Detroit

Address: 161 North Clark Street , Suite 3550, Chicago, IL 60601

Website: [www.mda.org](http://www.mda.org)

Telephone Number: (734)416-7076

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Muscular Dystrophy

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Name: Messiah Temple Church

Address: 200 Harriet Street, Ypsilanti, MI 48197

Website: <https://www.messiastemple.org/>

Telephone Number: (734)483-8092

Contact Person:

Service Boundaries: Washtenaw

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Michigan Alzheimer's Disease Center

Address: 2101 Commonwealth Boulevard, Suite D, Ann Arbor, MI 48105

Website: <https://alzheimers.med.umich.edu/>

Telephone Number: (734)936-8803

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Dementia

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Name: Michigan Department of State- Driver Assessment Section

Address: PO Box 30810, Lansing, MI 48909

Website: [www.michigan.gov/sos](http://www.michigan.gov/sos)

Telephone Number: (517)335-7051

Contact Person:

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Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Driving Evaluation

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Name: Michigan Lupus Foundation

Address: 29433 Southfield Road, Suite 210, Southfield, MI 48076

Website: [www.milupus.org](http://www.milupus.org)

Telephone Number: (800)705-6677

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Lupus Erythematosus

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Name: Blue Water Area Transportation

Address: 2021 Lapeer Avenue, Port Huron, MI 48060

Website: [www.bwbus.com](http://www.bwbus.com) or [www.bwatc.com](http://www.bwatc.com)

Telephone Number: (810)987-7373

Contact Person:

Service Boundaries: St. Clair

No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

---

Name: Blue Water Community Action

Address: 3403 Lapeer Road, Port Huron, MI 48060

Website: [www.bwcaa.org](http://www.bwcaa.org)

Telephone Number: (810)982-8541

Contact Person:

Service Boundaries: St Clair

No. of persons within boundary:

Services Provided: Commodity Supplemental Food Program

---

Name: Bowens Senior Center

Address: 52 Bagley Street, Pontiac, MI 48341

Website: <http://www.bowenseniorcenter.org/>

Telephone Number: (248)758-3240

Contact Person:

Service Boundaries: Oakland

No. of persons within boundary:

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Services Provided:	Volunteer Opportunities Older Adults; Congregate Meals; Health Screenings; Exercise Classes; Travel Clubs; Senior Center
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Name:	Braille and Talking Book Library
Address:	702 West Kalamazoo, PO BOX 30007, Lansing, MI 48909
Website:	<a href="http://www.michigan.gov/leo">www.michigan.gov/leo</a>
Telephone Number:	(800)992-9012
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Home Library Services

---

Name:	Brain Injury Association of Michigan
Address:	7305 Grand River, Suite 100, Brighton, MI 48114
Website:	<a href="http://www.biami.org">www.biami.org</a>
Telephone Number:	(810)229-5880
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Support Groups Brain Injuries

---

Name:	Brandon Township Library
Address:	304 South Street, Ortonville, MI 48462
Website:	<a href="http://www.brandonlibrary.org">www.brandonlibrary.org</a>
Telephone Number:	(248)627-1460
Contact Person:	
Service Boundaries:	Brandon Township, Ortonville
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Brighton District Library
Address:	100 Library Drive, Brighton, MI 48116
Website:	<a href="http://www.brightonlibrary.info">www.brightonlibrary.info</a>
Telephone Number:	(810)229-6571
Contact Person:	
Service Boundaries:	Brighton
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Brighton Senior Center
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Address: 850 Spencer, Brighton, MI 48116  
Website: <https://brightonschools.digitalsignup.com/>  
Telephone Number: (810)299-3817  
Contact Person:  
Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Transportation; Tax Prep; Health Screening; Exercise Classes; Computer Classes;

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Name: Brookdale Farmington Hills North  
Address: 27950 Drake Road, Farmington Hills, MI 48331  
Website: <https://www.brookdale.com>  
Telephone Number: (248)489-9362  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: Brown Chapel A M E Church  
Address: 1043 West Michigan Avenue, Ypsilanti, MI 48197  
Website: [www.bcamecy.org](http://www.bcamecy.org)  
Telephone Number: (734)482-7050  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Hospice of Michigan- Southfield  
Address: 400 Galleria Officentre , Suite 400, Southfield, MI 48034  
Website: [www.hom.org](http://www.hom.org)  
Telephone Number: (248)353-2070  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Howell Senior Center  
Address: 1661 North Latson Road, Howell, MI 48843  
Website: [www.howellrecreation.org](http://www.howellrecreation.org)

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Telephone Number: (517)545-0219  
Contact Person:  
Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Tax Preparation Assistance

---

Name: Huntington Woods Gillham Recreation Center  
Address: 26325 Scotia Road, Huntington Woods, MI 48070  
Website: [www.recreation.hwmi.org](http://www.recreation.hwmi.org)  
Telephone Number: (248)541-3030  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

---

Name: Huntington Woods Public Library  
Address: 26415 Scotia, Huntington Woods, MI 48070  
Website: <https://huntingtonwoodslib.org/>  
Telephone Number: (248)543-9720  
Contact Person:  
Service Boundaries: Huntington Woods, Pleasant Ridge  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Huntington's Disease Society of America  
Address: 505 Eighth Avenue, Suite 902, New York, NY 10018  
Website: [www.hdsa.org](http://www.hdsa.org)  
Telephone Number: (212)242-1968  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Huntington's Disease

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Name: Huntington's Disease Society of America-Michigan Chapter  
Address: 1221 Bowers Street, PO Box 1091, Birmingham, MI 48012-9998  
Website: [www.michigan.hdsa.org](http://www.michigan.hdsa.org)  
Telephone Number: (989)832-4170  
Contact Person:

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Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Huntington's Disease

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Name: Independence Township Senior Community Center

Address: 6000 Clarkston Road, Clarkston, MI 48348

Website:

Telephone Number: (248)625-8231

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Visual Impairments; Volunter Opportunities; Congregate Meals; Transportation; Tax Preparation; Legal Counseling; MMAP; Exercise Classes; Travel Classes; Bereavement Support Groups

---

Name: Independence Village of Brighton Valley

Address: 7700 Nemco Way, Brighton, MI 48116

Website: [www.independencevillages.com](http://www.independencevillages.com)

Telephone Number: (810)227-7666

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Alzheimer's Disease

---

Name: Interfaith Volunteer Caregivers

Address: 8075 Ritter, Center Line, MI 48015

Website: [www.mcivc.org](http://www.mcivc.org)

Telephone Number: (586)757-5551

Contact Person:

Service Boundaries: Macomb, Oakland

No. of persons within boundary:

Services Provided: Chore; Transportation; Friendly Reassurance

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Name: IRS Taxpayer Assistance Center

Address: 500 Woodward Avenue, Detroit, MI 48226

Website: [www.irs.gov](http://www.irs.gov)

Telephone Number: (313)628-3722

Contact Person:

Service Boundaries: Michigan

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No. of persons within boundary:

Services Provided: Tax Preparation Assistance

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Name: Italian American Cultural Society

Address: 43843 Romeo Plank Road, Clinton Township, MI 48038

Website: [www.iacsonline.com](http://www.iacsonline.com)

Telephone Number: (586)226-2597

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Health Screening/Diagnostic Services

---

Name: Bureau of Services for Blind Persons

Address: 702 West Kalamazoo Street, PO BOX 30652, Lansing, MI 48909

Website: <https://www.michigan.gov/bsbp>

Telephone Number: (800)292-4200

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Low Vision Aids

---

Name: Cancer Care

Address: 275 Seventh Avenue, New York, NY 10001

Website: [www.cancercare.org](http://www.cancercare.org)

Telephone Number: (800)813-4673

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Cancer

---

Name: Carriage Circle Apartments

Address: 255 Carriage Circle, Pontiac, MI 48342

Website:

Telephone Number: (248)332-8345

Contact Person:

Service Boundaries: Oakland

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Catholic Charities of SE Michigan Adult Day Service- St. Clair Shores  
Address: 23401 Jefferson Avenue, St. Clair Shores, MI 48080  
Website: <http://ccsem.org/>  
Telephone Number: (586)412-8494  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Adult Day Health Programs

---

Name: Catholic Charities of Southeast Michigan  
Address: 1424 East 11 Mile Road, Royal Oak, MI 48067  
Website: <http://ccsem.org/>  
Telephone Number: (248)548-4044  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Substance Use Disorder Counseling

---

Name: Macomb Township  
Address: 54111 Broughton Road, Macomb, MI 48042  
Website: [www.macomb-mi.gov](http://www.macomb-mi.gov)  
Telephone Number: (586)992-0710  
Contact Person:  
Service Boundaries: Macomb Twp  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: Madison Heights Active Adult Center  
Address: 29448 John R, Madison Heights, MI 48071  
Website: [www.ci.madison-heights.mi.us](http://www.ci.madison-heights.mi.us)  
Telephone Number: (248)545-3464  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Transportation; Chore; Exercise Classes; Computer Classes; Travel Club; Senior Center

---

Name: Madison Heights Public Library  
Address: 240 West 13 Mile Road, Madison Heights, MI 48071

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Website: [www.madison-heights.org/library](http://www.madison-heights.org/library)  
Telephone Number: (248)588-7763  
Contact Person:  
Service Boundaries: Madison Heights  
No. of persons within boundary:  
Services Provided: Home Library Services

---

Name: Manchester Area Senior Citizens Council  
Address: PO Box 31, Manchester, MI 48158  
Website: <http://blueprintforaging.org/>  
Telephone Number: (517)456-4962  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites, Home delivered meals

---

Name: Manchester Family Service  
Address: PO Box 471, Manchester, MI 48158  
Website: [www.manchester-mi.org](http://www.manchester-mi.org)  
Telephone Number: (734)428-7183  
Contact Person:  
Service Boundaries: Bridgewater, Freedom, Manchester or Sharon Townships or the Manchester school district.  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program

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Name: Maplegrove Center  
Address: 6773 West Maple Road, West Bloomfield, MI 48322  
Website: [www.henryford.com](http://www.henryford.com)  
Telephone Number:  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Alcohol Use Disorder Support Groups

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Name: Marvin Blank Senior Center  
Address: 51210 Alma Drive, Macomb, MI 48042  
Website:  
Telephone Number: (586)992-2900

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Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Travel Clubs

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Name: City of Huntington Woods Community Center

Address: 26325 Scotia, Huntington Woods, MI 48070

Website: <http://www.hwmi.org/>

Telephone Number: (248)541-3030

Contact Person:

Service Boundaries: Huntington Woods

No. of persons within boundary:

Services Provided: Transportation; Health Screenings; Friendly Reassurance; Senior Center

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Name: City of Novi Older Adult Services

Address: 45175 Ten Mile Road, Novi, MI 48375

Website: [www.cityofnovi.org](http://www.cityofnovi.org)

Telephone Number: (248)347-0414

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Outreach Programs|Chinese Community; Volunteer Opportunities; Food Commodities; Congregate Meals; Tax Prep; Transportation; Health Screenings; MMAP; Friendly Reassurance; Exercise Classes, Senior Center; Travel Club

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Name: City of Richmond-Parks and Recreation Department

Address: 36164 Festival Drive, Richmond, MI 48062

Website: [www.cityofrichmond.net](http://www.cityofrichmond.net)

Telephone Number: (586)727-3064

Contact Person:

Service Boundaries: Richmond

No. of persons within boundary:

Services Provided: Travel Clubs

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Name: City of St. Clair

Address: 547 North Carney, St. Clair, MI 48079

Website: [www.cityofstclair.com](http://www.cityofstclair.com)

Telephone Number: (810)329-7121



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Contact Person:

Service Boundaries: City of St. Clair

No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

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Name: Clarkston Independence District Library

Address: 6495 Clarkston Road, Clarkston, MI 48346

Website: [www.cidlibrary.org](http://www.cidlibrary.org)

Telephone Number: (248)625-2212

Contact Person:

Service Boundaries: Independence Twp., Clarkston.

No. of persons within boundary:

Services Provided: Home Library Services

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Name: Clawson Senior Center

Address: 509 Fisher Court, Clawson, MI 48017

Website: [www.cityofclawson.com](http://www.cityofclawson.com)

Telephone Number: (248)583-6700

Contact Person:

Service Boundaries: Clawson

No. of persons within boundary:

Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Home Delivered Meals; Transportation; Tax Preparation Assistance; Chore; Senior Center

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Name: Clinton Place

Address: 147 North River Court, Mt. Clemens, MI 48043

Website: <https://www.clintonplaceapts.com/>

Telephone Number: (586)468-8415

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Clinton Township Senior Citizen Activity Center

Address: 40730 Romeo Plank Road, Clinton Township, MI 48038

Website: [www.clintontownship-mi.gov](http://www.clintontownship-mi.gov)

Telephone Number: (586)286-9333

Contact Person:

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Service Boundaries: Clinton Township Senior Citizen Activity Center  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Transportation; Health Screenings; MMAP; Exercise Classes; Travel Club; Senior center

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Name: Common Ground  
Address: 1410 South Telegraph, Bloomfield Hills, MI 48302  
Website: [www.commongroundhelps.org](http://www.commongroundhelps.org)  
Telephone Number: (248)456-8150  
Contact Person:

Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Legal Counseling; Support Groups; Volunteer Opportunities

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Name: Conrad Community Center  
Address: 585 North Main Street, Capac, MI 48014  
Website: <http://www.thecouncilonaging.org/>  
Telephone Number: (810)395-7889  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation; Health Screening; Tax Prep; Hearing Screening; Chore; Travel Club; Friendly Reassurance

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Name: Council On Aging, Serving St. Clair County  
Address: 600 Grand River Avenue, Port Huron, MI 48060  
Website: [www.thecouncilonaging.org](http://www.thecouncilonaging.org)  
Telephone Number: (810)987-8811  
Contact Person:  
Service Boundaries: St Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Home Delivered Meals; MMAP; Foster Grandparent Program

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Name: Crohn's & Colitis Foundation of America  
Address: 25882 Orchard Lake Road, Suite 102, Farmington Hills, MI 48336  
Website: [www.ccfa.org](http://www.ccfa.org)  
Telephone Number:  
Contact Person:  
Service Boundaries: Michigan

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No. of persons within boundary:

Services Provided: Support Groups|Crohn's Disease|Colitis

Name: Cromaine District Library

Address: 3688 North Hartland Road, Hartland, MI 48353

Website: [www.cromaine.org](http://www.cromaine.org)

Telephone Number: (810)632-5200

Contact Person:

Service Boundaries: Hartland

No. of persons within boundary:

Services Provided: Computer Literacy Training Programs

Name: Deaf & Hearing Impaired Services

Address: 25882 Orchard Lake Road, Civic Center Office Plaza, Suite 100, Farmington Hills, MI 48336

Website: [www.dhisonline.org](http://www.dhisonline.org)

Telephone Number: (248)473-1888

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Hearing Loss

Name: Deaf CAN

Address: 2111 Orchard Lake Road, Suite 101, Sylvan Lake, MI 48320

Website: [www.deafcan.org](http://www.deafcan.org)

Telephone Number: (248)332-3331

Contact Person:

Service Boundaries: Macomb, Oakland

No. of persons within boundary:

Services Provided: Information and Referral|Hearing Loss

Name: Dexter Senior Center

Address: 7720 Ann Arbor Street, Dexter, MI 48130

Website: <http://www.dexterseniors.org/>

Telephone Number: (734)426-7737

Contact Person:

Service Boundaries: Washtenaw

No. of persons within boundary:

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Services Provided:	Volunteer Opportunities Older Adults; Congregate Meals; Home delivered Meals; Exercise Classes
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Name:	Disability Network Eastern Michigan
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Address:	1709 John R. Road, Troy, MI 48083
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Website:	www.dnom.org
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Telephone Number:	(586)268-4160
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Contact Person:	
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Service Boundaries:	Macomb. Oakland, St. Clair
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No. of persons within boundary:	
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Services Provided:	MMAP
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Name:	DMC Huron Valley-Sinai Hospital
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Address:	1 William Carls Drive, Commerce, MI 48382
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Website:	www.dmc.org
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Telephone Number:	(248)937-3300
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Contact Person:	
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Service Boundaries:	Michigan
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No. of persons within boundary:	
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Services Provided:	Support Groups
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Name:	DOROT
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Address:	171 West 85th Street, New York, NY 10024
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Website:	http://www.dorotusa.org
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Telephone Number:	(877)819-9147
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Contact Person:	
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Service Boundaries:	Michigan
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No. of persons within boundary:	
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Services Provided:	Lifelong Learning Programs; support groups
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Name:	Dr. Robert Mathog Lions Hearing Centers
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Address:	4201 St. Antoine, 5E - UHC, Detroit, MI 48201
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Website:	www.lhcmi.org
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Telephone Number:	(517)887-6640
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Contact Person:	
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Service Boundaries:	Michigan
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No. of persons within boundary:	
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Services Provided:	Hearing Aids
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Name:	Dublin Community Senior Center
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Address: 685 Union Lake Road, White Lake, MI 48386  
Website: <http://www.whitelaketwp.com/DublinCenter.asp>  
Telephone Number: (248)698-2394  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program; Congregate meals; Transportation; MMAP; Exercise Classes; Travel Club

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Name: Dundee Area Senior Citizens Center  
Address: 284 Monroe Street, Dundee, MI 48131  
Website: <http://monroe.lib.mi.us>  
Telephone Number: (734)529-2401  
Contact Person:  
Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Home Delivered Meals; Legal Counseling; Health Screening; Exercise Classes; Travel Club

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Name: Edna Burton Senior Center  
Address: 345 Ball Street, PO Box 929, Ortonville, MI 48462  
Website: [www.brandontownship.us](http://www.brandontownship.us)  
Telephone Number: (248)627-6447  
Contact Person:  
Service Boundaries: Ortonville  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Transportation; Exercise Classes; Senior Center

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Name: Elizabeth Lee Doles Manor  
Address: 42700 Colchester, Clinton Township, MI 48036  
Website: [www.eldolesmanor.com](http://www.eldolesmanor.com)  
Telephone Number: (586)463-0500  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Emmanuel Lutheran Church  
Address: 201 North River, Ypsilanti, MI 48198

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Website: [www.emmanuelypsi.org](http://www.emmanuelypsi.org)  
Telephone Number: (734)482-7121  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Epilepsy Foundation of Michigan  
Address: 25200 Telegraph Road, Suite 110, Southfield, MI 48033  
Website: [www.epilepsymichigan.org](http://www.epilepsymichigan.org)  
Telephone Number: (248)351-7979  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Epilepsy

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Name: Farmington Community Library  
Address: 32737 West 12 Mile Road, Farmington Hills, MI 48334  
Website: [www.farmlib.org](http://www.farmlib.org)  
Telephone Number: (248)553-0300  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Ferndale Public Library  
Address: 222 East Nine Mile Road, Ferndale, MI 48220  
Website: [www.ferndalepubliclibrary.org](http://www.ferndalepubliclibrary.org)  
Telephone Number: (248)546-2504  
Contact Person:  
Service Boundaries: Ferndale  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: First Congregational Church of Rochester  
Address: 1315 North Pine Street, Rochester, MI 48307  
Website: [www.fccrochester.org](http://www.fccrochester.org)  
Telephone Number: (248)651-6225

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Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Families/Friends of Individuals With an Alcohol Use Disorder Support Groups

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Name: Michigan Parkinson Foundation

Address: 30400 Telegraph, Suite 150, Bingham Farms, MI 48025

Website: [www.parkinsonsmi.org](http://www.parkinsonsmi.org)

Telephone Number: (248)433-1011

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Parkinson's Disease

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Name: Milan Seniors for Healthy Living

Address: 45 Neckel Court, Milan, MI 48160

Website: [www.milanseniors.org](http://www.milanseniors.org)

Telephone Number: (734)508-6229

Contact Person:

Service Boundaries: Monroe, Washtenaw

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Home Delivered Meals; Transportation; Health Screening; Exercise Classes

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Name: Milford Public Library

Address: 330 Family Drive, Milford, MI 48381

Website: [www.milfordlibrary.info](http://www.milfordlibrary.info)

Telephone Number: (248)684-0845

Contact Person:

Service Boundaries: Milford

No. of persons within boundary:

Services Provided: Home Library Services

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Name: Milford Senior Center

Address: 1050 Atlantic Street, Milford, MI 48381

Website: [www.milfordtownship.com](http://www.milfordtownship.com)

Telephone Number: (248)685-9008

Contact Person:



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Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Transportation;  
Legal; Exercise Classes; Travel Clubs; Senior Center

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Name: Monroe Center For Healthy Aging  
Address: 15275 South Dixie Highway, Monroe, MI 48161  
Website: [www.monroectr.org](http://www.monroectr.org)  
Telephone Number: (734)241-0404  
Contact Person:

Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Transportation; Legal Counseling;  
MMAP; Friendly Reassurance; Exercise Classes

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Name: Monroe County Opportunity Program  
Address: 1140 South Telegraph Road, Monroe, MI 48161  
Website: [www.monroecountyop.org](http://www.monroecountyop.org)  
Telephone Number: (734)241-2775  
Contact Person:

Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program; Transportation; Chore;  
Friendly Reassurance; MMAP; Chore

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Name: Monroe County Senior Legal Services  
Address: 1126 South Telegraph Road, Monroe, MI 48161  
Website:  
Telephone Number: (734)241-7644  
Contact Person:

Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Legal Counseling

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Name: Mount Clemens Connector  
Address: 97 Eldredge, Mt. Clemens, MI 48043  
Website: <https://www.cityofmountclemens.com/dialaride>  
Telephone Number: (586)469-7433  
Contact Person:  
Service Boundaries: Macomb

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No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

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Name: Shelby Senior Center

Address: 14975 21 Mile Road, Shelby Township, MI 48315

Website: [www.shelbytwp.org](http://www.shelbytwp.org)

Telephone Number: (586)739-7540

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Visual Impairments; Congregate Meals; Legal Counseling; Health Screening; Hearing Screening; Legal Counseling; Exercise Classes; Computer Classes; Travel Clubs; senior Center

---

Name: Significant Others Support Group

Address: 8650 Canal Road, Sterling Heights, MI 48314

Website:

Telephone Number: (248)882-4301

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Multiple Sclerosis

---

Name: SMART

Address: 535 Griswold St, Suite 600, Detroit, MI 48226

Website: [www.smartbus.org](http://www.smartbus.org)

Telephone Number: (866)962-5515

Contact Person:

Service Boundaries: Macomb, Oakland

No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

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Name: Solberg Activity Center

Address: 27783 Dequindre Road, Madison Heights, MI 48071

Website:

Telephone Number: (248)542-6720

Contact Person:

Service Boundaries: Oakland

No. of persons within boundary:

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Services Provided:	Congregate Meals/Nutrition Sites; Exercise Classes; Senior Center
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Name:	South Eastern Michigan Indians
Address:	26641 Lawrence, Center Line, MI 48015
Website:	
Telephone Number:	(586)756-1350
Contact Person:	
Service Boundaries:	Macomb
No. of persons within boundary:	
Services Provided:	Food Pantries; MMAP; Congregate Meals

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Name:	South Lyon Center For Active Adults
Address:	1000 North Lafayette, South Lyon, MI 48178
Website:	<a href="http://www.slcs.us">http://www.slcs.us</a>
Telephone Number:	(248)573-8175
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Support Groups Obesity; Volunteer Opportunities; Tax Preparation Assistance; Health Screenings; Exercise Classes; Travel Clubs; Computer Literacy Training Programs; Senior Center

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Name:	Southfield Adult Recreation Center
Address:	26000 Evergreen, Southfield, MI 48076
Website:	<a href="http://www.cityofsouthfield.com">www.cityofsouthfield.com</a>
Telephone Number:	(248)796-4650
Contact Person:	
Service Boundaries:	Southfield
No. of persons within boundary:	
Services Provided:	Volunteer Opportunities Older Adults; Transportation; Tax Prep; Exercise Classes; Senior Center

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Name:	Southfield Human Services Department
Address:	26000 Evergreen Road, Southfield, MI 48076
Website:	<a href="http://www.cityofsouthfield.com">www.cityofsouthfield.com</a>
Telephone Number:	(248)796-4540
Contact Person:	
Service Boundaries:	Southfield
No. of persons within boundary:	
Services Provided:	Commodity Supplemental Food Program; Legal Counseling

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Name:	Southfield Public Library
Address:	26300 Evergreen Road, Southfield, MI 48076
Website:	<a href="http://www.southfieldlibrary.org">www.southfieldlibrary.org</a>
Telephone Number:	(248)796-4200
Contact Person:	
Service Boundaries:	Southfield
No. of persons within boundary:	
Services Provided:	Computer Literacy Training Programs

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Name:	Springfield Township Parks & Recreation
Address:	12000 Davisburg Road, Davisburg, MI 48350
Website:	<a href="http://www.springfield-twp.us">www.springfield-twp.us</a>
Telephone Number:	(248)846-6558
Contact Person:	
Service Boundaries:	Springfield, Independence Townships
No. of persons within boundary:	
Services Provided:	Transportation; Tax Prep

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Name:	St. Andrew's Episcopal Church
Address:	306 North Division Street, Ann Arbor, MI 48104
Website:	<a href="http://www.standrewsaa.org">www.standrewsaa.org</a>
Telephone Number:	(734)663-0518
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Congregate Meals/Nutrition Sites

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Name:	St. Clair County Library
Address:	210 McMorran Boulevard, Port Huron, MI 48060
Website:	<a href="https://stclaircountylibrary.org/">https://stclaircountylibrary.org/</a>
Telephone Number:	(810)987-7323
Contact Person:	
Service Boundaries:	St. Clair
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	St. Clair Shores Housing Commission
Address:	1000 Blossom Heath Boulevard, St. Clair Shores, MI 48080

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Website: [www.scshe.org](http://www.scshe.org)  
Telephone Number: (586)773-9200  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: St. George Tower  
Address: 42250 Hayes Road, Clinton Township, MI 48038  
Website:  
Telephone Number: (586)286-7212  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: St. Joseph Mercy Ann Arbor Hospital  
Address: 5301 East Huron River Drive, Ann Arbor, MI 48106  
Website: <http://www.stjoeshealth.org/>  
Telephone Number: (734)712-3456  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Health Insurance Information/Counseling

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Name: St. Joseph Mercy-Oakland  
Address: 44405 Woodward Avenue, Pontiac, MI 48341  
Website: <http://www.stjoesoakland.org/oakland>  
Telephone Number: (248)858-3000  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Driving Evaluation

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Name: Starpath Adult Day Care  
Address: 600 Grand River Avenue, Port Huron, MI 48060  
Website: [www.thecouncilonaging.org](http://www.thecouncilonaging.org)  
Telephone Number: (810)984-8970

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Contact Person:

Service Boundaries: St. Clair

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Sterling Heights Housing Commission

Address: 37500 Schoenherr Road, Suite A, Sterling Heights, MI 48312

Website: [www.schoenherrtowers.com](http://www.schoenherrtowers.com)

Telephone Number: (586)264-6410

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

---

Name: Stilwell Manor Drop-In Center

Address: 26600 Burg Road, Warren, MI 48089

Website:

Telephone Number: (586)758-1300

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Support Groups|Stroke

---

Name: Stilwell Manor/Joseph Coach Manor

Address: 26600 Burg Road, Warren, MI 48089

Website: [www.cityofwarren.org](http://www.cityofwarren.org)

Telephone Number: (586)758-1310

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Sullivan Senior Center

Address: 13613 Tuttlehill Road, Milan, MI 48160

Website:

Telephone Number: (734)242-6800

Contact Person:

Service Boundaries: Monroe

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No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Legal Counseling

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Name: Temple Israel

Address: 5725 Walnut Lake Road, West Bloomfield, MI 48323

Website: [www.temple-israel.org](http://www.temple-israel.org)

Telephone Number: (248)661-5700

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups

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Name: The Arc of Livingston

Address: 2980 Dorr Road, Brighton, MI 48816

Website: <http://www.arclivingston.org/>

Telephone Number: (517)546-1228

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Parent Support Groups

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Name: The Association for Frontotemporal Degeneration

Address: 2700 Horizon Dr., Suite 120, King of Prussia, PA 19406

Website: <http://www.theaftd.org/>

Telephone Number: (866)507-7222

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Telephone Support Groups

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Name: The Baldwin Center

Address: 212 Baldwin Avenue, Pontiac, MI 48342

Website: [www.baldwincenter.org](http://www.baldwincenter.org)

Telephone Number: (248)332-6101

Contact Person:

Service Boundaries: Pontiac

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites; Food Commodities; holiday Baskets

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Name: The Park At Franklin  
Address: 28301 Franklin Road, Southfield, MI 48034  
Website: <http://franklin.watermarkcommunities.com/>  
Telephone Number: (248)274-6972  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: The Recreation Authority of Eastpointe & Roseville Senior Center  
Address: 18185 Sycamore Street, Roseville, MI 48066  
Website: [www.rare-mi.org](http://www.rare-mi.org)  
Telephone Number: (586)777-7177  
Contact Person:  
Service Boundaries: Roseville or Eastpointe.  
No. of persons within boundary:  
Services Provided: Transportation; Congregate meals; Tax Prep; Exercise Classes; Travel Club; Senior Center

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Name: The Salvation Army  
Address: 469 MLK Jr. Boulevard South, Pontiac , MI 48342  
Website:  
Telephone Number: (248)334-2407  
Contact Person:  
Service Boundaries: Auburn Hills, Bloomfield Hills, Clarkston, Davisburg, Highland, Lake Orion, Leonard, Oxford, Pontiac, Rochester, Walled Lake, Waterford, West Bloomfield, White Lake  
No. of persons within boundary:  
Services Provided: Commodity Supplemental Food Program

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Name: The Village of Holly Woodlands  
Address: 3325 Grange Hall Road, Holly, MI 48442  
Website: [www.pvm.org/locations/holly-woodlands/](http://www.pvm.org/locations/holly-woodlands/)  
Telephone Number: (248)634-0592  
Contact Person:  
Service Boundaries: Holly  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: The Village of Peace Manor

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Address: 17275 Fifteen Mile Road, Clinton Township, MI 48035  
Website: [www.pvm.org/locations/peace-manor/](http://www.pvm.org/locations/peace-manor/)  
Telephone Number: (586)790-4500  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: The Village of Warren Glenn  
Address: 2950 East 12 Mile Road, Warren, MI 48092  
Website: [www.pvm.org/locations/warren-glenn/](http://www.pvm.org/locations/warren-glenn/)  
Telephone Number: (586)751-5090  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Jewish Apartments And Services-Prentis Apartments Phases I & II  
Address: 15000 West 10 Mile Road, Oak Park, MI 48237  
Website: [www.jasmi.org](http://www.jasmi.org)  
Telephone Number: (248)967-4240  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: Jewish Community Center  
Address: 2935 Birch Hollow Drive, Ann Arbor, MI 48108  
Website: [www.jccannarbor.org](http://www.jccannarbor.org)  
Telephone Number: (734)971-0990  
Contact Person:  
Service Boundaries:  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Jewish Community Center of Metropolitan Detroit  
Address: 6600 West Maple Road, West Bloomfield, MI 48322  
Website: <http://www.jccdet.org/>

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Telephone Number: (248)661-1000  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: LGBTQ2+ Support Groups

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Name: Jewish Family Service  
Address: 6555 West Maple, West Bloomfield, MI 48322  
Website: [www.jfsdetroit.org](http://www.jfsdetroit.org)  
Telephone Number: (248)592-2313  
Contact Person:  
Service Boundaries: Southfield, Oak Park, Farmington Hills and West Bloomfield  
No. of persons within boundary:  
Services Provided: Home Delivered Meals; Transportation; MMAP

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Name: Jewish Senior Life  
Address: 6710 West Maple Road, West Bloomfield Township, MI 48322  
Website: [www.jslmi.org](http://www.jslmi.org)  
Telephone Number: (248)661-2999  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Caregiver/Care Receiver Support Groups

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Name: Jim Toy Community Center  
Address: 319 Braun Court, Ann Arbor, MI 48104  
Website: <http://www.jimtoycenter.org/>  
Telephone Number: (734)995-9867  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups

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Name: JVS  
Address: 29699 Southfield Road, Southfield, MI 48076  
Website: <https://www.jvshumanservices.org/>  
Telephone Number: (248)559-5000  
Contact Person:

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Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups; Volunteer Opportunities;

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Name: Kinship Care Resource Center

Address: 655 Auditorium Road Room 254, Baker Hall, MSU School of Social Work, East Lansing, MI 48824

Website: [www.kinship.msu.edu](http://www.kinship.msu.edu)

Telephone Number: (517)355-9600

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Grandparents

---

Name: Kirk in the Hills

Address: 1340 West Long Lake Road, Bloomfield Hills, MI 48302

Website: <https://www.kirkinthehills.org/>

Telephone Number: (248)626-2515

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Bereavement Support Groups

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Name: L'anse Creuse Community Education

Address: 24076 F.V. Pankow Boulevard, Clinton Township, MI 48036

Website: [www.lc-ps.org](http://www.lc-ps.org)

Telephone Number: (586)783-6330

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Travel Clubs

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Name: La Amistad Senior Center

Address: 990 Joslyn Avenue, Pontiac, MI 48340

Website:

Telephone Number: (248)858-2307

Contact Person:

Service Boundaries: Pontiac

No. of persons within boundary:

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Services Provided:	Outreach Programs Hispanic/Latino Community; Congregate Meals; Health Screenings; Friendly Reassurance; Senior Center
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Name:	LACASA
Address:	2895 West Grand River Avenue, Howell, MI 48843
Website:	www.lacasacenter.org
Telephone Number:	(517)548-1350
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	

Services Provided:	Domestic Violence Support Groups
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Name:	William Beaumont Hospital-Royal Oak
Address:	3601 West Thirteen Mile Road, Royal Oak, MI 48073
Website:	www.beaumont hospitals.com
Telephone Number:	(248)898-5000
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	

Services Provided:	Support Groups Breast Cancer
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Name:	William Beaumont Hospital-Troy
Address:	44201 Dequindre Road, Troy, MI 48085
Website:	www.beaumont.org
Telephone Number:	(248)964-5000
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	

Services Provided:	Support Groups
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Name:	Woodland Heights
Address:	120 North Edith Street, Pontiac, MI 48342
Website:	
Telephone Number:	(248)334-3505
Contact Person:	
Service Boundaries:	Oakland
No. of persons within boundary:	

Services Provided:	Congregate Meals/Nutrition Sites
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Name:	Yale Branch Library
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Address: 2 Jones Street, Yale, MI 48097  
Website: www.sccl.lib.mi.us  
Telephone Number: (810)387-2940  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Computer Literacy Training Programs

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Name: Yale Senior Center  
Address: 3 First Street, Yale, MI 48097  
Website: www.thecouncilonaging.org  
Telephone Number: (810)387-3720  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals; Transportation; Tax Prep; Health Screening; Vision Screening; Hearing Screening; Exercise Classes; Friendly Reassurance; Chore

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Name: Ypsilanti District Library  
Address: 5577 Whittaker Road, Ypsilanti, MI 48197  
Website: www.ypsilibrary.org  
Telephone Number: (734)482-4110  
Contact Person:  
Service Boundaries: Ypsilanti  
No. of persons within boundary:  
Services Provided: Computer Literacy Training Programs

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Name: Ypsilanti Meals On Wheels  
Address: 1110 West Cross Street, Ypsilanti, MI 48197  
Website: www.ymow.org  
Telephone Number: (734)487-9669  
Contact Person:  
Service Boundaries: Augusta Township, Superior Township, City of Ypsilanti, Ypsilanti Township, and parts of Pittsfield, York and Salem Townships.  
No. of persons within boundary:  
Services Provided: Home Delivered Meals

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Name: Ypsilanti Senior Recreation Center

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Address: 1015 Congress, Ypsilanti, MI 48197  
Website: <http://ypsiseniorcenter.org/>  
Telephone Number: (734)483-5014  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Tax Prep; Health Screening; Exercise Classes; Support groups

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Name: Ypsilanti Township Senior Center  
Address: 2025 East Clark Road, Ypsilanti, MI 48198  
Website: [www.twp.ypsilanti.mi.us](http://www.twp.ypsilanti.mi.us)  
Telephone Number: (734)544-3838  
Contact Person:  
Service Boundaries: Ypsilanti  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Food; Hearing Screening; Computer Classes; Travel Club

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Name: Pearl Wright Senior Center  
Address: 21131 Garden Lane, Ferndale, MI 48220  
Website:  
Telephone Number: (248)547-9800  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities; Older Adults; Exercise Classes; Senior Center

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Name: Pine Shores Golf Course  
Address: 515 Fred Moore Highway, St. Clair, MI 48079  
Website: <https://pineshoresgolf.com/>  
Telephone Number: (810)329-4294  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Pittsfield Senior Center  
Address: 701 West Ellsworth Road, Ann Arbor, MI 48108



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Website: [www.pittsfield-mi.gov](http://www.pittsfield-mi.gov)  
Telephone Number: (734)822-2117  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; MMAP; Exercise Classes; Computer Classes; Travel Clubs

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Name: Pontiac General Hospital  
Address: 461 West Huron, Pontiac, MI 48341  
Website: <http://www.pontiacgeneral.com/>  
Telephone Number: (248)857-7200  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities

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Name: Pontiac Meals On Wheels  
Address: 248 South Telegraph Road, Pontiac, MI 48341  
Website:  
Telephone Number: (248)738-9393  
Contact Person:  
Service Boundaries: Pontiac  
No. of persons within boundary:  
Services Provided: Home Delivered Meals

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Name: Pontiac Public Library  
Address: 60 East Pike, Pontiac, MI 48342  
Website: [www.pontiac.lib.mi.us](http://www.pontiac.lib.mi.us)  
Telephone Number: (248)758-3942  
Contact Person:  
Service Boundaries: Pontiac  
No. of persons within boundary:  
Services Provided: Computer Literacy Training Programs

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Name: Port Huron Senior Center  
Address: 600 Grand River Avenue, Port Huron, MI 48060  
Website: [www.thecouncilonaging.org](http://www.thecouncilonaging.org)  
Telephone Number: (810)984-5061

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Contact Person:

Service Boundaries: St. Clair

No. of persons within boundary:

Services Provided: Congregate Meals; Transportation; Tax Prep; Health Screening; Vision Screening; Hearing Screening; Exercise Classes; Friendly Reassurance; Chore

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Name: Potere-Modetz Funeral Home

Address: 339 Walnut Boulevard, Rochester, MI 48307

Website: [www.modetzfuneralhomes.com](http://www.modetzfuneralhomes.com)

Telephone Number: (248)651-8137

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Bereavement Support Groups

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Name: ProMedica Monroe Cancer Connection

Address: 800 Stewart Road, Monroe, MI 48162

Website: [www.monroectr.org](http://www.monroectr.org)

Telephone Number: (734)240-5400

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Health Insurance Information/Counseling

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Name: ProMedica Monroe Regional Hospital

Address: 718 North Macomb Street, Monroe, MI 48162

Website: [www.promedica.org](http://www.promedica.org)

Telephone Number: (734)240-8400

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Bereavement Support Groups

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Name: Putnam Township Senior Center

Address: 350 Mower, Pinckney, MI 48169

Website: [www.putnamtwp.us](http://www.putnamtwp.us)

Telephone Number: (734)878-1810

Contact Person:

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Service Boundaries: Livingston  
No. of persons within boundary:  
Services Provided: Health Screening/Diagnostic Services; Exercise Classes;

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Name: Reinvestment Center  
Address: 3013 24th Street, Port Huron, MI 48060  
Website: <http://www.phhousing.org>  
Telephone Number: (810)984-3173  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Renaissance Unity  
Address: 11200 East 11 Mile Road, Warren, MI 48089  
Website: [www.renaissanceunity.org](http://www.renaissanceunity.org)  
Telephone Number: (586)353-2300  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

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Name: Richardson Senior Center  
Address: 1485 East Oakley Park Road, Commerce Township, MI 48390  
Website: [www.commercetwp.com](http://www.commercetwp.com)  
Telephone Number: (248)926-0063  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Health Screenings; Exercise Classes; Computer Classes; Travel Clubs; Senior Centers

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Name: Richmond Township Senior Center  
Address: 34505 32 Mile Road, Richmond, MI 48062  
Website:  
Telephone Number: (586)727-2184  
Contact Person:  
Service Boundaries: Macomb, St Clair

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No. of persons within boundary:

Services Provided: Senior Centers

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Name: River Park Plaza Apartments

Address: 20 North Roessler Street, Monroe, MI 48162

Website:

Telephone Number: (734)242-5880

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Rochester Area Neighborhood House

Address: 1720 South Livernois, Rochester Hills, MI 48307

Website: [www.ranh.org](http://www.ranh.org)

Telephone Number: (248)651-5836

Contact Person:

Service Boundaries: Rochester, Rochester Hills, Oakland Township, Addison Township, Leonard, Auburn Hills.

No. of persons within boundary:

Services Provided: Commodity Supplemental Food Program; Transportation; Holiday Baskets

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Name: Rochester Hills Public Library

Address: 500 Olde Towne Road, Rochester, MI 48307

Website: [www.rhpl.org](http://www.rhpl.org)

Telephone Number: (248)656-2900

Contact Person:

Service Boundaries: Rochester, Rochester Hills and Oakland Township.

No. of persons within boundary:

Services Provided: Home Library Services

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Name: Romeo, Washington, Bruce Parks & Recreation

Address: 361 Morton, Romeo, MI 48065

Website: [www.rwbparksrec.org/Senior.htm](http://www.rwbparksrec.org/Senior.htm)

Telephone Number: (586)752-9601

Contact Person:

Service Boundaries: Romeo, Washington

No. of persons within boundary:

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Services Provided:	Congregate Meals/Nutrition Sites; Transportation; Tax Prep; Health Screening; Exercise Classes; Friendly Reassurance; Exercise Classes; Computer Classes; Travel Club
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Name:	Royal Oak Public Library
Address:	222 East 11 Mile Road, Royal Oak, MI 48068
Website:	<a href="http://www.ropl.org">www.ropl.org</a>
Telephone Number:	(248)246-3700
Contact Person:	
Service Boundaries:	Royal Oak
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Royal Oak Senior/Community Center
Address:	3500 Marais Avenue, Royal Oak, MI 48073
Website:	<a href="http://www.ci.royal-oak.mi.us/senior/senior1.html">www.ci.royal-oak.mi.us/senior/senior1.html</a>
Telephone Number:	(248)246-3900
Contact Person:	
Service Boundaries:	Royal Oak
No. of persons within boundary:	
Services Provided:	Support Groups; Congregate meals; Transportation; Tax Prep; MMAP; Chore; Exercise Classes; Computer Classes; Travel Club; Senior Center

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Name:	Ruth Peterson Senior Center
Address:	990 Joslyn Avenue, Pontiac, MI 48340
Website:	<a href="https://www.pontiac.mi.us">https://www.pontiac.mi.us</a>
Telephone Number:	(248)758-3277
Contact Person:	
Service Boundaries:	Oakland
No. of persons within boundary:	
Services Provided:	Congregate Meals/Nutrition Sites; Health Screening; Exercise Classes;

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Name:	Sage Metro Detroit
Address:	290 West Nine Mile Road, Ferndale, MI 48224
Website:	<a href="http://sagemetrodetroit.com">sagemetrodetroit.com</a>
Telephone Number:	(734)681-0854
Contact Person:	
Service Boundaries:	Michigan
No. of persons within boundary:	
Services Provided:	Volunteer Opportunities; Support Groups

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Name:	Saint Andrews Church
Address:	306 North Division Street, Ann Arbor, MI 48104
Website:	<a href="https://standrewsaa.org/">https://standrewsaa.org/</a>
Telephone Number:	(734)663-0518
Contact Person:	
Service Boundaries:	Washtenaw
No. of persons within boundary:	
Services Provided:	Congregate Meals/Nutrition Sites

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Name:	Salem-South Lyon District Library
Address:	9800 Pontiac Trail, South Lyon, MI 48178
Website:	<a href="http://www.ssldl.info">www.ssldl.info</a>
Telephone Number:	(248)437-6431
Contact Person:	
Service Boundaries:	South Lyon, Salem or Green Oak
No. of persons within boundary:	
Services Provided:	Home Library Services

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Name:	Saline Area Senior Center
Address:	7190 North Maple, Saline, MI 48176
Website:	<a href="http://www.salineseniors.org">www.salineseniors.org</a>
Telephone Number:	(734)429-9274
Contact Person:	
Service Boundaries:	Saline
No. of persons within boundary:	
Services Provided:	Home Delivered Meals, Transportation, Health Screening; Exercise Classes, Computer Classes

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Name:	Saline District Library
Address:	555 North Maple, Saline, MI 48176
Website:	<a href="http://www.salinelibrary.org">www.salinelibrary.org</a>
Telephone Number:	(734)429-5450
Contact Person:	
Service Boundaries:	
No. of persons within boundary:	
Services Provided:	Computer Literacy Training Programs

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Name:	Salvation Army of Ypsilanti
Address:	9 South Park, Ypsilanti, MI 48198

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Website: <https://centralusa.salvationarmy.org/washtenaw/>  
Telephone Number: (734)482-4700  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Samaritan House  
Address: 62324 Van Dyke, Washington, MI 48094  
Website: [www.samaritanhousemichigan.org](http://www.samaritanhousemichigan.org)  
Telephone Number: (586)336-9956  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Tax Preparation Assistance, Food; Holiday Baskets

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Name: Scleroderma Foundation Michigan Chapter  
Address: 23999 Telegraph, Southfield, MI 48033  
Website: [www.scleroderma.org/chapter/michigan](http://www.scleroderma.org/chapter/michigan)  
Telephone Number: (248)595-8526  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Scleroderma

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Name: Myasthenia Gravis Association  
Address: 1000 John R., Suite 111, Troy, MI 48083  
Website: [www.mgadetroit-easternmi.org](http://www.mgadetroit-easternmi.org)  
Telephone Number: (248)591-4419  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Myasthenia Gravis

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Name: Narcotics Anonymous  
Address: 726 Livernois, Ferndale, MI 48220  
Website: [www.michigan-na.org](http://www.michigan-na.org)  
Telephone Number: (877)338-1188



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Contact Person:

Service Boundaries: Livingston, Macomb, Oakland, Monroe, St. Clair, Washtenaw

No. of persons within boundary:

Services Provided: Drug Use Disorder Support Groups

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Name: National Alliance On Mental Illness Metro

Address: PO Box 852, Northville, MI 48167

Website: <http://www.namimetro.org>

Telephone Number: (248)773-2296

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Mental Health Related Support Groups

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Name: National Alliance On Mental Illness of Livingston County

Address: PO Box 941, Brighton, MI 48116

Website: [www.namilivingston.org](http://www.namilivingston.org)

Telephone Number: (810)231-6011

Contact Person:

Service Boundaries: Livingston

No. of persons within boundary:

Services Provided: Mental Health Related Support Groups

---

Name: National Council of Jewish Women-Michigan

Address: 26400 Lahser Road, Suite 306, Southfield, MI 48033

Website: [www.ncjwmi.org](http://www.ncjwmi.org)

Telephone Number: (248)355-3300

Contact Person:

Service Boundaries: Macomb, Oakland

No. of persons within boundary:

Services Provided: Home Delivered Meals

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Name: National Multiple Sclerosis Society-Michigan Chapter

Address: 29777 Telegraph Road, Suite 1651, Southfield, MI 48076

Website: [www.nationalmssociety.org](http://www.nationalmssociety.org)

Telephone Number: (248)351-2190

Contact Person:

Service Boundaries: Michigan

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No. of persons within boundary:

Services Provided: Telephone Reassurance; Support Groups; Volunteer Opportunities;  
Friendly Reassurance

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Name: National Organization For Rare Disorders

Address: 55 Kenosia Avenue, Danbury, CT 06810

Website: [www.rarediseases.org](http://www.rarediseases.org)

Telephone Number: (800)999-6673

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Orphan Diseases

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Name: New Baltimore Place

Address: 51140 Huntley Avenue, New Baltimore, MI 48047

Website:

Telephone Number: (586)716-8356

Contact Person:

Service Boundaries: Macomb

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: NEXT

Address: 2121 Midvale, Birmingham, MI 48009

Website: [www.BirminghamNext.org](http://www.BirminghamNext.org)

Telephone Number: (248)203-5270

Contact Person:

Service Boundaries: Birmingham, Franklin

No. of persons within boundary:

Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals/Nutrition Sites;  
Health Screening; Senior Center; Home Delivered Meals; Transportation;  
Tax Preparation Assistance; Exercise Classes; Travel Club; Chore;  
Health Insurance Counseling

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Name: North Oakland Transportation Authority

Address: 467 East Jackson Street, Lake Orion, MI 48362

Website: [www.ridenota.org](http://www.ridenota.org)

Telephone Number: (248)693-7100

Contact Person:

Service Boundaries: Oxford, Orion or Addison

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No. of persons within boundary:

Services Provided: Non-Emergency Medical Transportation

Name: Northfield Human Services

Address: PO Box 505, Whitmore Lake, MI 48189

Website: <http://www.northfieldhumanservices.org/>

Telephone Number: (734)449-0110

Contact Person:

Service Boundaries: Northfield Township or Whitmore Lake School District.

No. of persons within boundary:

Services Provided: Food Pantries, Transportation

Name: Northfield Township Senior Center

Address: 9101 Main Street, Whitmore Lake, MI 48189

Website: [www.twp.northfield.mi.us](http://www.twp.northfield.mi.us)

Telephone Number: (734)449-2295

Contact Person:

Service Boundaries: Washtenaw

No. of persons within boundary:

Services Provided: Tax Preparation Assistance; Congregate Meals; Exercise Classes; Travel Club;

Name: Northville Housing Commission

Address: 401-A High Street, Northville, MI 48167

Website: <https://www.ci.northville.mi.us>

Telephone Number: (248)349-8030

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

Name: Northville Senior Community Center

Address: 303 West Main Street , Northville, MI 48167

Website: <http://www.northvilleparksandrec.org>

Telephone Number: (248)305-2851

Contact Person:

Service Boundaries: Northville

No. of persons within boundary:

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Services Provided:	Caregiver/Care Receiver Support Groups; Transportation; Tax Prep; Health Screening; Friendly Reassurance; Exercise Classes
Name:	Oak Park Senior Center
Address:	14300 Oak Park Boulevard, Oak Park, MI 48237
Website:	www.ci.oak-park.mi.us
Telephone Number:	(248)691-7577
Contact Person:	
Service Boundaries:	Oak Park
No. of persons within boundary:	
Services Provided:	Volunteer Opportunities Older Adults; Congregate Meals; Transportation; Health Screenings; Chore; Travel Club; Exercise Classes; Senior Center
Name:	Oakland Livingston Human Service Agency
Address:	2300 East Grand River Avenue, Suite 107, Howell, MI 48843
Website:	www.olhsa.org
Telephone Number:	(517)546-8500
Contact Person:	
Service Boundaries:	Livingston
No. of persons within boundary:	
Services Provided:	Commodity Supplemental Food Program; Grandparent Support Group
Name:	Oakland Meals on Wheels
Address:	3179 Livernois, Suite 10, Troy, MI 48083
Website:	www.oaklandmow.org
Telephone Number:	(248)689-0001
Contact Person:	
Service Boundaries:	Berkley, Beverly Hills, Birmingham, Clawson, Ferndale, Franklin, Hazel Park, Huntington Woods, Lathrup Village, Madison Heights, Oak Park, Pleasant Ridge, Royal Oak City & Township, Southfield, and Troy.
No. of persons within boundary:	
Services Provided:	Home Delivered Meals
Name:	Oakland Talking Book Service
Address:	500 Olde Town Road, Rochester, MI 48307
Website:	www.otbs.rhpl.org
Telephone Number:	(248)650-7150
Contact Person:	
Service Boundaries:	Oakland
No. of persons within boundary:	

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Services Provided: Home Library Services

Name: Oaks Village  
Address: 942 E 2nd Street, Monroe, MI 48161  
Website: <https://www.oaksvillage.net/>  
Telephone Number: (734)244-5444  
Contact Person:  
Service Boundaries: Monroe  
No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

Name: Older Persons' Commission  
Address: 650 Letica Drive, Rochester, MI 48307  
Website: [www.opcseniorcenter.org](http://www.opcseniorcenter.org)  
Telephone Number: (248)656-1403  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Support Groups; Volunteer Opportunities; Congregate Meals; Exercise Classes; Legal Counseling; MMAP; Senior Center; Transportation; Legal counseling; Health Screening; Chore; Adult Education; Travel Club; home Delivered Meals

Name: Opportunity Center at ALCC  
Address: 120 Eastchester, Monroe, MI 48161  
Website: <http://www.alccmonroe.org/>  
Telephone Number: (734)241-4313  
Contact Person:  
Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Health Screening; Exercise Classes;

Name: Orion Township Public Library  
Address: 825 Joslyn Road, Lake Orion, MI 48362  
Website: [www.orionlibrary.org](http://www.orionlibrary.org)  
Telephone Number: (248)693-3000  
Contact Person:  
Service Boundaries: Lake Orion  
No. of persons within boundary:

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Services Provided: Computer Literacy Training Programs

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Name: Orion Township Senior Center  
Address: 1335 Joslyn Road, Lake Orion, MI 48360  
Website: [www.orientownship.org](http://www.orientownship.org)  
Telephone Number: (248)391-0304  
Contact Person:  
Service Boundaries: Oakland

No. of persons within boundary:

Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals; Tax Preparation; Legal Counseling; MMAP; Exercise Classes; Computer Classes; Travel Clubs; Senior Center

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Name: Ostomy Association of Metro Detroit  
Address: 8207 East Nine Mile Road, Warren, MI 48089Warren, MI 48089  
Website: <http://www.ostomy.org/>  
Telephone Number: (877)849-2076  
Contact Person:  
Service Boundaries: Livingston, Macomb, Oakland

No. of persons within boundary:

Services Provided: Support Groups

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Name: Oxford Park Towers  
Address: 2345 Oxford, Berkley, MI 48072  
Website: <http://www.dhsmgt.com>  
Telephone Number: (248)399-9300  
Contact Person:  
Service Boundaries: Oakland

No. of persons within boundary:

Services Provided: Congregate Meals/Nutrition Sites

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Name: Oxford Public Library  
Address: 530 Pontiac Street, Oxford, MI 48371  
Website: [www.miopl.org](http://www.miopl.org)  
Telephone Number: (248)628-3034  
Contact Person:  
Service Boundaries: Oxford

No. of persons within boundary:

Services Provided: Home Library Services

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Name: Pacific Rim Senior Center  
Address: 2763 Mackintosh, Bloomfield Hills, MI 48302  
Website:  
Telephone Number: (248)568-6431  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Outreach Programs|Asian Community; Exercise Classes; travel Club

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Name: Palmer Park & Recreation Center  
Address: 2829 Armour Street, Port Huron, MI 48060  
Website: <http://porthuronrec.com/>  
Telephone Number: (810)984-9760  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Catholic Social Services of Washtenaw County  
Address: 4925 Packard Road, Ann Arbor, MI 48108  
Website: [www.csswashtenaw.org](http://www.csswashtenaw.org)  
Telephone Number: (734)926-0155  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: General Counseling Services

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Name: Catholic Social Services of Washtenaw-Older Adult Services Unit  
Address: 4925 Packard, Ann Arbor, MI 48108  
Website: [www.csswashtenaw.org/seniors](http://www.csswashtenaw.org/seniors)  
Telephone Number: (734)971-9781  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Information and Referral|Caregivers|Grandparents; Support Groups; Tax prep; Chore

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Name: Center Line & Warren Senior Transportation  
Address: 5440 Arden, Warren, MI 48092



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Website: [www.cityofwarren.org](http://www.cityofwarren.org)  
Telephone Number: (586)268-0551  
Contact Person:  
Service Boundaries: Warren, Centerline  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: Center Line Park Towers  
Address: 8033 East 10 Mile Road, Center Line, MI 48015  
Website:  
Telephone Number: (586)755-2270  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Central United Methodist Church  
Address: 3882 Highland, Waterford, MI 48328  
Website: [www.waterfordcumc.org/](http://www.waterfordcumc.org/)  
Telephone Number: (248)681-0040  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Alcohol Use Disorder Support Groups

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Name: Charter Township of Chesterfield Senior Center  
Address: 47275 Sugarbush, Chesterfield Township, MI 48047  
Website: <http://www.chesterfieldtwp.org/210/Senior-Center>  
Telephone Number: (586)949-0400  
Contact Person:  
Service Boundaries: Chesterfird Twp  
No. of persons within boundary:  
Services Provided: Transportation; Health Screenings; Exercise Classes; Computer Classes; Travel Club

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Name: Chelsea District Library  
Address: 221 South Main, Chelsea, MI 48118  
Website: <http://chelseadistrictlibrary.org/>  
Telephone Number: (734)475-8732

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Contact Person:

Service Boundaries: Chelsea

No. of persons within boundary:

Services Provided: Home Library Services

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Name: Church of Christ Assisted Living

Address: 23621 15 Mile Road, Clinton Township, MI 48035

Website: [www.churchofchristcarecenter.org](http://www.churchofchristcarecenter.org)

Telephone Number: (586)791-2470

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Alzheimer's Disease

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Name: Church of Christ Care Center

Address: 23575 15 Mile Road, Clinton Township, MI 48035

Website: [www.cofccc.org](http://www.cofccc.org)

Telephone Number: (586)791-2470

Contact Person:

Service Boundaries: Church of Christ Care Center

No. of persons within boundary:

Services Provided: Support Groups|Alzheimer's Disease

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Name: Church of The Holy Spirit

Address: 3700 Harvey Lake Road, Highland, MI 48356

Website: <https://www.holyspirithighland.com/1/350/index.asp>

Telephone Number: (248)877-1441

Contact Person:

Service Boundaries: Highland

No. of persons within boundary:

Services Provided: Commodity Supplemental Food Program

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Name: City of Farmington Hills-Senior Division

Address: 28600 11 Mile Road, Farmington Hills, MI 48336

Website: [www.fhgov.com](http://www.fhgov.com)

Telephone Number: (248)473-1830

Contact Person:

Service Boundaries: Farmington, Farmington Hills

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No. of persons within boundary:

Services Provided: Support Groups|Stroke; Support Groups|Visual Impairments; Volunteer Opportunities; Food Commodity; Congregate Meals; Home Delivered Meals; Transportation; Tax Preparation Assistance; Legal Counseling; MMAP; Friendly Reassurance; Chore; Exercise Classes; Computer Classes; Caregiver Support Groups

Name: Traffic Improvement Association

Address: 100 East Big Beaver Road, Troy, MI 48083

Website: <http://www.tiasafety.us>

Telephone Number: (248)334-4971

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Driving Evaluation

Name: Troy Parks And Recreation

Address: 3179 Livernois, Troy, MI 48083

Website: [www.troymi.gov](http://www.troymi.gov)

Telephone Number: (248)524-3484

Contact Person:

Service Boundaries: Troy

No. of persons within boundary:

Services Provided: Outreach Programs|Asian Community; Volunteer Opportunities; Food Commodities; Congregate Meals; Tax Prep; Chore; Legal Counseling; Health Screenings; MMAP; Exercise Classes; Computer Classes; Senior Center

Name: Troy Public Library

Address: 510 West Big Beaver Road, Troy, MI 48084

Website: [www.troypl.org](http://www.troypl.org)

Telephone Number: (248)524-3545

Contact Person:

Service Boundaries: Troy

No. of persons within boundary:

Services Provided: Home Library Services

Name: Troy R.Y.D.E.

Address: 3179 Livernois, Troy, MI 48083

Website: <https://rec.troymi.gov>

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Telephone Number: (248)457-1100  
Contact Person:  
Service Boundaries: Troy  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

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Name: Tucker Senior Center  
Address: 26980 Ballard, Harrison Township, MI 48045  
Website: [www.harrison-township.org](http://www.harrison-township.org)  
Telephone Number: (586)466-1497  
Contact Person:  
Service Boundaries: Harrison Twp  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites; Travel Club

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Name: Turner Geriatric Clinic, University of Michigan  
Address: 4260 Plymouth Road, Ann Arbor, MI 48103  
Website: [www.med.umich.edu/geriatrics/patient/turner.htm](http://www.med.umich.edu/geriatrics/patient/turner.htm)  
Telephone Number: (734)764-6831  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups

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Name: Turner Senior Resource Center  
Address: 2401 Plymouth Road, Suite C, Ann Arbor, MI 48105  
Website: [www.med.umich.edu/geriatrics/community/turner.htm](http://www.med.umich.edu/geriatrics/community/turner.htm)  
Telephone Number: (734)998-9353  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Support Groups; Congragate Meals; Adult Education; MMAP; Exercise Classes; Computer Classes

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Name: United Cerebral Palsy of Metropolitan Detroit  
Address: 23077 Greenfield, Suite 205, Southfield, MI 48075  
Website: [www.ucpdetroit.org](http://www.ucpdetroit.org)  
Telephone Number: (248)557-5070  
Contact Person:

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Service Boundaries: Macomb, Oakland

No. of persons within boundary:

Services Provided: Support Groups

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Name: United Way For Southeastern Michigan

Address: 3011 West Grand Boulevard, Suite 500, Detroit, MI 48202

Website: [www.uwsem.org](http://www.uwsem.org)

Telephone Number: (313)226-9200

Contact Person:

Service Boundaries: Macomb, Oakland, Monroe, Washtenaw

No. of persons within boundary:

Services Provided: Volunteer Recruitment/Placement

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Name: United Way of Monroe County

Address: 216 North Monroe Street, Monroe, MI 48162

Website: [www.unitedwaymlc.org](http://www.unitedwaymlc.org)

Telephone Number: (734)242-1331

Contact Person:

Service Boundaries: Monroe

No. of persons within boundary:

Services Provided: Volunteer Recruitment/Placement

---

Name: United Way of Washtenaw

Address: 2305 Platt Road, Ann Arbor, MI 48104

Website: <https://www.uwwashtenaw.org/>

Telephone Number: (734)971-8200

Contact Person:

Service Boundaries: Washtenaw

No. of persons within boundary:

Services Provided: Volunteer Recruitment/Placement

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Name: University of Michigan Health System

Address: 1500 East Medical Center Drive, Ann Arbor, MI 48109

Website: [www.med.umich.edu](http://www.med.umich.edu)

Telephone Number: (734)936-4000

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups

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Name: Utica Senior Housing  
Address: 7650 Greeley, Utica, MI 48317  
Website:  
Telephone Number: (586)739-1600  
Contact Person:  
Service Boundaries: Utica  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Walled Lake City Library  
Address: 1499 East West Maple Road, Walled Lake, MI 48390  
Website: [www.walledlakelibrary.org](http://www.walledlakelibrary.org)  
Telephone Number: (248)624-3772  
Contact Person:  
Service Boundaries: Walled lake  
No. of persons within boundary:  
Services Provided: Home Library Services

---

Name: Waltonwood of Rochester Hills  
Address: 3250 Walton Boulevard, Rochester Hills, MI 48309  
Website: [www.waltonwood.com](http://www.waltonwood.com)  
Telephone Number: (248)375-2500  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Support Groups|Alzheimer's Disease

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Name: Warren Community Center  
Address: 5460 Arden, Warren, MI 48092  
Website: [www.cityofwarren.org](http://www.cityofwarren.org)  
Telephone Number: (586)268-8400  
Contact Person:  
Service Boundaries: Macomb  
No. of persons within boundary:  
Services Provided: Exercise Classes/Groups|Arthritis; Travel Clubs

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Name: Washington Life Center  
Address: 403 North Mary Street, Marine City, MI 48039

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Website: [www.thecouncilonaging.org](http://www.thecouncilonaging.org)  
Telephone Number: (810)765-3523  
Contact Person:  
Service Boundaries: St. Clair  
No. of persons within boundary:  
Services Provided: Congregate Meals; Transportation; Tax Prep; Health Screening; Vision Screening; Hearing Screening; Friendly Reassurance; Chore; Exercise Classes

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Name: Washtenaw County Health Department  
Address: 555 Towner St., Ypsilanti, MI 48198  
Website: [www.publichealth.ewashtenaw.org](http://www.publichealth.ewashtenaw.org)  
Telephone Number: (734)544-6700  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Health Insurance Information/Counseling

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Name: Washtenaw County Office of Community & Economic Development  
Address: 415 West Michigan Avenue, Ypsilanti, MI 48197 Suite 2200  
Website: [www.ewashtenaw.org](http://www.ewashtenaw.org)  
Telephone Number: (734)544-6748  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Home Delivered Meals, Foster Grandparent

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Name: Water Tower Park Center  
Address: 11345 Harold Drive, Luna Pier, MI 48157  
Website:  
Telephone Number: (734)242-6800  
Contact Person:  
Service Boundaries: Monroe  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

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Name: Waterford Senior Center  
Address: 3621 Pontiac Lake Road, Waterford, MI 48328  
Website: [www.waterford.k12.mi.us/seniorcenter/default.htm](http://www.waterford.k12.mi.us/seniorcenter/default.htm)



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Telephone Number: (248)682-9450  
Contact Person:  
Service Boundaries: Waterford  
No. of persons within boundary:  
Services Provided: Support Groups; Volunteer Opportunities; Senior Center; Exercise Classes; Transportation; Tax Prep; Legal Counseling; Hearing Screening; MMAP; Computer Classes; Travel Club; Home Delivered Meals; Congregate Meals

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Name: Waterford Township Public Library  
Address: 5168 Civic Center Drive, Waterford, MI 48329  
Website: <https://www.waterfordmi.gov/477/Library>  
Telephone Number: (248)674-4831  
Contact Person:  
Service Boundaries: Waterford  
No. of persons within boundary:  
Services Provided: Home Library Services

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Name: Well Connected  
Address: 881 Turk Street, San Francisco, CA 94102  
Website: <https://covia.org/services/well-connected/>  
Telephone Number: (877)797-7299  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Lifelong Learning Programs; support groups

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Name: Well Spouse Association  
Address: 63 West Main Street, Suite H, Freehold, NJ 07728  
Website: [www.wellspouse.org](http://www.wellspouse.org)  
Telephone Number: (732)577-8899  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Caregiver/Care Receiver Support Groups

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Name: West Bloomfield Parks And Recreation  
Address: 4640 Walnut Lake Road, West Bloomfield, MI 48322  
Website: [www.westbloomfieldparks.org](http://www.westbloomfieldparks.org)

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Telephone Number: (248)451-1900  
Contact Person:  
Service Boundaries: West Bloomfield  
No. of persons within boundary:  
Services Provided: Transportation; Tax Prep; Health Screening; Driving Evaluation; Travel Club; Senior Center

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Name: West Bloomfield Township Public Library  
Address: 4600 Walnut Lake Road, West Bloomfield, MI 48323  
Website: [www.wbllib.org](http://www.wbllib.org)  
Telephone Number: (248)682-2120  
Contact Person:  
Service Boundaries: West Bloomfield, Orchard Lake Village, Keego Harbor or Sylvan Lake.  
No. of persons within boundary:  
Services Provided: Computer Literacy Training Programs

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Name: Western Oakland Meals On Wheels  
Address: 9525 East Highland Road, Howell, MI 48843  
Website: [www.womow.org](http://www.womow.org)  
Telephone Number:  
Contact Person:  
Service Boundaries: Commerce, Commerce Township, Davisburg, Groveland Township, Highland Township, Holly, Lyon Township, Milford, New Hudson, Northfield, Novi, Rose, South Lyon, Springfield Township, Union Lake, Walled Lake, West Bloomfield, White Lake, Wixom and the Oakland County portion of Northville.  
No. of persons within boundary:  
Services Provided: Home Delivered Meals

---

Name: Western Oakland Transportation Authority  
Address: 205 West Livingston Road, Highland, MI 48357  
Website: <https://www.ridewota.org/>  
Telephone Number: (248)887-4979  
Contact Person:  
Service Boundaries: Highland, Walled Lake, Waterford or White Lake.  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

---

Name: Western-Washtenaw Area Value Express (WAVE)  
Address: PO Box 272, Chelsea, MI 48118

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Website: [www.ridethewavebus.com](http://www.ridethewavebus.com)  
Telephone Number: (734)475-9494  
Contact Person:  
Service Boundaries: Washtenaw  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

---

Name: 920 On The Park  
Address: 920 John R Road, Troy, MI 48083  
Website: [www.920onthepark.com](http://www.920onthepark.com)  
Telephone Number: (248)588-7611  
Contact Person:  
Service Boundaries: Oakland  
No. of persons within boundary:  
Services Provided: Congregate Meals/Nutrition Sites

---

Name: A J Desmond & Sons  
Address: 2600 Crooks Road, Troy, MI 48084  
Website: [www.desmondfuneralhome.com](http://www.desmondfuneralhome.com)  
Telephone Number: (248)362-2500  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Bereavement Support Groups

---

Name: Accounting Aid Society  
Address: 3031 W. Grand River Boulevard, Suite 470, Detroit, MI 48320  
Website: [www.accountingaidsociety.org](http://www.accountingaidsociety.org)  
Telephone Number: (313)556-1920  
Contact Person:  
Service Boundaries: Livingston, Macomb, Oakland  
No. of persons within boundary:  
Services Provided: Tax Preparation Assistance

---

Name: Addison Senior Center  
Address: 117 N Steer St., Addison, MI 49220  
Website:  
Telephone Number: (517)547-5777

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Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Volunteer Opportunities|Older Adults; Congregate Meals/Nutrition Sites;  
Health Screening; Senior Center

---

Name: Affirmations Community Center

Address: 290 West Nine Mile Road, Ferndale, MI 48220

Website: [www.goaffirmations.org](http://www.goaffirmations.org)

Telephone Number: (248)398-7105

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: LGBTQ2+ Support Groups

---

Name: Aid In Milan

Address: 89 West Main, Milan, MI 48160

Website: [www.aidinmilan.org/](http://www.aidinmilan.org/)

Telephone Number: (734)439-8420

Contact Person:

Service Boundaries: Milan, Saline, Dundee, and Ypsilanti.

No. of persons within boundary:

Services Provided: Food Pantries

---

Name: Alcoholics Anonymous of Greater Detroit

Address: 380 Hilton Road, Ferndale, MI 48220

Website: <https://www.aaferndale.org/>

Telephone Number: (248)541-6565

Contact Person:

Service Boundaries: Livingston, Macomb, Oakland, St. Clair, Washtenaw

No. of persons within boundary:

Services Provided: Alcohol Use Disorder Support Groups

---

Name: All Well-Being Services

Address: 41800 Hayes, Suite 112, Clinton Township, MI 48038

Website: <https://awbs.org/>

Telephone Number: (313)924-7860

Contact Person:

Service Boundaries: Macomb

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No. of persons within boundary:

Services Provided: Caregiver/Care Receiver Support Groups

Name: Alliance For The Mentally Ill of Oakland County

Address: 29548 Southfield Road, Southfield, MI 48076

Website: [www.amioakland.org](http://www.amioakland.org)

Telephone Number: (248)203-1998

Contact Person:

Service Boundaries: Oakland

No. of persons within boundary:

Services Provided: Mental Health Related Support Groups

Name: ALS of Michigan

Address: 24359 Northwestern Highway, Suite 100, Southfield, MI 48075

Website: <https://alsofmichigan.org/>

Telephone Number: (248)354-6100

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Support Groups|Amyotrophic Lateral Sclerosis

Name: Alzheimer's Association Michigan Chapter

Address: 25200 Telegraph Road, Suite 100, Southfield, MI 48033

Website: [www.alz.org/gmc](http://www.alz.org/gmc)

Telephone Number: (248)351-0280

Contact Person:

Service Boundaries: Macomb, Oakland, St. Clair

No. of persons within boundary:

Services Provided: Support Groups|Alzheimer's Disease; Health Education; Field Trips/Excursions; Caregiver/Care Receiver Support Groups

Name: Alzheimer's Foundation of America

Address: 322 Eighth Avenue, 16th Floor, New York, NY 10001

Website: <https://alzfdn.org/>

Telephone Number: (866)232-8484

Contact Person:

Service Boundaries: Michigan

No. of persons within boundary:

Services Provided: Telephone Support Groups

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Name: American Cancer Society  
Address: PO Box 10069, Detroit, MI 48210  
Website: [www.cancer.org](http://www.cancer.org)  
Telephone Number: (800)227-2345  
Contact Person:  
Service Boundaries: Livingston, Macomb, Oakland, Monroe, Washtenaw, St Clair  
No. of persons within boundary:  
Services Provided: Non-Emergency Medical Transportation

---

Name: American Diabetes Association  
Address: 20700 Civic Center, Suite 100, Southfield, MI 48076  
Website: [www.diabetes.org](http://www.diabetes.org)  
Telephone Number: (248)433-3830  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Diabetes

---

Name: American Heart Association of Michigan  
Address: 27777 Franklin Road, Suite 1150, Southfield, MI 48034  
Website: [www.americanheart.org](http://www.americanheart.org)  
Telephone Number: (248)936-5800  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Heart Disease

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Name: American Liver Foundation  
Address: 39 Broadway, Suite 2700, New York, NY 10006  
Website: [www.liverfoundation.org/](http://www.liverfoundation.org/)  
Telephone Number: (212)668-1000  
Contact Person:  
Service Boundaries: Michigan  
No. of persons within boundary:  
Services Provided: Support Groups|Liver Disease

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**Other Grants and Initiatives**

Use this section to identify other grants and/or initiatives that your area agency is participating in with the ACLS Bureau and/or other partners. Grants and/or initiatives to be included in this section may include, but are not limited to:

- Tailored Caregiver and Referral® (TCARE)
- Creating Confident Caregivers® (CCC)
- Evidence Based Disease Prevention (EBDP) Programs (see Doc Library for listing)
- Building Training...Building Quality (BTBQ)
- Powerful Tools for Caregivers®
- PREVNT Grant and other programs for prevention of elder abuse
- Programs supporting persons with dementia (such as Developing Dementia Dexterity and Dementia Friends)
- Medicare Medicaid Assistance Program (MMAP)
- MI Health Link (MHL)
- Respite Education & Support Tools (REST)
- Care Transitions Project

**1. Briefly describe other grants and/or initiatives the area agency is participating in with ACLS Bureau or other partners.**

Caregiver Initiatives

The AAA 1-B provides several trainings for family and informal caregivers, including the Aging Mastery Program for Caregivers, Powerful Tools for Caregivers, Caregiving Survival seminar(s) with Jill Gafner, and a new on-line training and education platform for caregivers. The Caregiver Coaching program provides caregivers with one-on-one peer support from trained, vetted volunteers.

Dementia Friends

The AAA 1-B provides Dementia Friends for staff and the community to bring more awareness to the needs of persons with dementia living in our communities. The goal of Dementia Friends is to increase awareness of dementia and encourage community members to work toward the creation of a dementia-friendly community.

Evidence-Based Wellness Programs

The AAA 1-B offers several direct-service evidenced-based wellness programs that provide health education and prevention strategies. These programs include A Matter of Balance, Aging Mastery Program, PATH (Personal Action Toward Health), Diabetes PATH, Chronic Pain PATH self-management, and Powerful Tools for Caregivers. Our educational wellness programs increase self-efficacy by providing support to older individuals and their caregivers with the intent to avoid illness and improve health status.

Michigan Medicare and Medicaid Assistance Program (MMAP)

The AAA 1-B is committed to meeting the required performance measures for the MMAP program. The AAA 1-B will reach individuals through presentations, events, social media, and other activities. The AAA 1-B will continue recruiting, training, and maintaining a strong cohort of volunteers to support the MMAP program.



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Medicare fraud prevention activities are an integral part of MMAP. The AAA 1-B will provide presentations on Medicare fraud and assist beneficiaries individually with identifying and reporting fraud and abuse.

MI Health Link

The AAA 1-B remains committed to participation in the MI Health Link Integrated Care Pilot in Macomb County. The AAA 1-B contracts as a provider with three integrated care organizations to offer one or more of the following services to the dually-eligible population residing in Macomb County: service coordination, provider network management, case assessments, and other long-term care coordination services. This program leverages our assessment and service delivery expertise for disabled and aging adults.

Myride2 Mobility Management

Myride2 is a one-call, one-click mobility management service provided by the Area Agency on Aging 1-B utilizing 5310 funds awarded by the Regional Transportation Authority of Southeast Michigan (RTA). Services provided include transportation information and options, driver cessation counseling, and travel training. The service areas include Oakland, Macomb, Washtenaw, and Wayne counties. Partners include The Senior Alliance, DAAA, and the Disability Network Eastern Michigan.

Refugee Assistance for Older Refugees

The Refugee Assistance for Older Refugees grant is funded by Office of Global Michigan to provide access to community services and resources and reduce social isolation for refugees over age 60, primarily Iraqi and Syrian individuals residing in Oakland and Macomb Counties. Chaldean American Ladies of Charity is subcontracted to provide services for this grant.

**2. Briefly describe how these grants and other initiatives will improve the quality of life of older adults within the PSA.**

These grants and initiatives provide support, education opportunities, access services, and improved service delivery methods to older adults, family caregivers, and adults with disabilities in Region 1-B. Quality of life will be positively affected through the increased level of support and stronger service delivery systems .

**3. Briefly describe how these other grants and initiatives reinforce the area agency's planned program development efforts for FY 2023-2025.**

Each of the grants and initiatives reinforce the AAA 1-B's mission to enhance the lives of older adults, adults with disabilities, and family caregivers through the programs being delivered and coordinated.

Public Hearing Comments

**May 5, 2022 at 11am, Virtual via Zoom**

- Grandparents Raising Grandchildren – the participant says that this program has enhanced her quality of life and has provided activities to these families who cannot typically afford these activities. Through this program, she has grown as a person and as a grandparent raising her grandchildren. She is advocating for more funding to grow the program. The participant says more funding will help the participants already in the program but provide the opportunity to more potential participants. The participant is also taking care of another older adult and having this program has helped take something off her plate.
- Grandparents Raising Grandchildren – the participant is advocating for more funds for the program. The participant states that the program is a great resource and if there is a need that is not supported by the program, the directors find the resources. The participant also states that many more in the community need this program but are not aware of it. The program supplies things like food, clothing, shelter, etc if those are the needs of the participants. Being on a fixed income, the participant also appreciates the trips and extra supports with growing children. The participant also is taking care of her mother, so this support helps even with that caregiving. The group is growing and there are not enough funds to take care of all the people joining the group.
- Grandparents Raising Grandchildren – the participant is advocating for more funds for the program. The participant is taking care of their mother and grandchildren. The program has provided participants with resources such as Christmas gifts and Easter baskets. There are also resources for food and support groups online that are extremely helpful. The program can point participants to resources to help with their needs. The number of informal caregivers is increasing so funding needs to be increased.
- Macomb County Office for Senior Services – COVID has highlighted the need for in-home services. The program has received supplemental funding to meet the demand for home delivered meals. As the extra funds go away, they're concerned about increased costs such as staffing, supplies, etc. Unless additional funds are allocated, there will be an impact to the volume of meals able to be served.
- Neighborhood Legal Services Elder Law – Services are free to Wayne County residents and assist legally with Kinship Care and Guardianship. They receive calls from caregivers who are stressed and provided resources.

- Macomb County Office for Senior Services – funding for senior programs is very important. Even prior to working at this position, the participant states they would refer individuals to the Office for Senior Services for meals on wheels and the advocacy program. The participant is hopeful for additional Macomb County Office for Senior Services – participant emphasized the importance of the funding received from AAA 1-B, especially for the adult day program. Program participant feedback states the program provides them with much-needed respite from their caregiving responsibilities. There is a need to grow the program and make people more aware of its existence.
- Grandparents Raising Grandchildren – In the past, funding was increased when the program was expanded. This program is the state's largest kinship caregiver provider in the state – over 2000 sq miles. The group networks and takes advantage of other resources in the community to provide resources to kinship caregivers in the program. Post COVID, there are parents who may not be able to physically care for their children due to lingering effects, so grandparents are now caregiving. The goal is to not have to resort to a waiting list for those who want the services. Additional funding could allow for the ability to serve many more kinship caregivers. Many of the grandparents are typically caring for another older adult along with caring for children.
- Home Injury Control (HIC) and Chore funding – Participant stated these programs are underfunded and have long waitlists. The focus is on allowing older adults to age in place, so it is important to have funding to support this. Keeping seniors in their homes and communities is much healthier and it is where they want to be. The choice of aging in place needs to be emphasized. In Macomb there is a long waitlist for HIC and Chore services.
- Caregiver of an older disabled adult – The participant has been with different care agencies and is having trouble receiving services around the home. The issue the participant is seeing is that agencies do not have the funds to pay direct care workers so they are not able to supply the services.

**May 6, 2022 at 2pm, In-person at Costick Center in Farmington Hills, Michigan**

- Grandparents Raising Grandchildren – Participant states that in 2018 there were 40 participants and now there are 104 and there is only enough funding for 90. There are also more families coming forward looking for services, but the funds are not there to support. Grandparents Raising Grandchildren has helped with food, clothing, holidays, emergency medical supports. The participant is also caring for a 60-year-old and has received resources from GRG on how to assist with that individual. The GRG group will have to put individuals on a waitlist or make cuts if funding does not increase. The participant is struggling caring for both their granddaughter and the older adult in their household and the resources provided by GRG have been critical.
- Participant is attending on behalf of a friend who has been in and out of medical placements. The friend is at home but needs resources to remain living at home. Nursing homes are expensive and the hospital and rehab did not offer resources that were helpful. Participant attended the public hearing to receive resources from AAA 1-B to provide to her friend.
- Participant comments there is a direct care worker shortage, and it has been hard to match workers with individuals both in group care homes and in home services.



*Answers you can trust*

# Area Agency on Aging 1-B Legislative Platform 2021-2022

## MI Choice Medicaid Waiver Program

The AAA 1-B advocates for increased funding for the MI-Choice Medicaid Waiver Program. Plans, demonstration programs and future pilot programs for the delivery of managed long-term supports and services (LTSS) should build on the success of Area Agencies on Aging, maintaining their role in the MI Choice program.

## Rebalance Michigan Long-Term Care Spending

Michigan spends 43% of Medicaid LTSS funds on Home and Community-Based Services (HCBS), far below the national average of HCBS spending of 55%. The AAA 1-B supports efforts to rebalance Michigan's long-term care spending to support HCBS.

## Aging and Adult Services Agency (AASA) In-Home Services

The AAA 1-B supports the Silver Key Coalition positions advocating for increased state resources to address unmet needs for non-Medicaid in-home services and home delivered meals.

## Support Direct Care Workers

The AAA 1-B supports policies that dedicate resources to recruit, train, retain, and provide adequate wages to direct care workers, who are an essential component of providing quality in-home care.

## Support Family Caregivers and Kinship Caregivers

The AAA 1-B supports policies that provide family caregivers and kinship caregivers, such as grandparents raising grandchildren, with financial security and other resources they need to continue providing care to their loved ones.

## COVID-19

The COVID-19 pandemic has had a devastating impact on Michigan's older adults, with 89% of deaths occurring in adults over age 60.

Michigan's Aging Network has provided essential care during the pandemic. The AAA 1-B supports policies that mitigate the harm caused by COVID-19 by providing access to supportive services to older adults and mitigating the threat of COVID-19 including:

- Provide older adults with priority access to COVID-19 vaccinations, including homebound individuals
- Ensure safety of seniors in congregate living settings, such as nursing homes
- Support essential direct care workers by continuing the \$2/hour wage pass through
- Ensure adequate Personal Protective Equipment (PPE) is available to all service providers
- Provide reopening assistance to aging network providers

### Older Americans Act (OAA)

The OAA is the seminal legislation guiding our nation's aging policy and aging services network. The AAA 1-B supports efforts to strengthen the OAA programs, ensuring local flexibility to best meet the needs of older Americans.

### Preserve Medicare and Social Security

The AAA 1-B supports policies that preserve and strengthen Medicare and Social Security, providing financial security and health to older adults.

### Diversity, Equity, and Inclusion

The AAA 1-B emphasizes outreach and service to traditionally underserved low-income minority communities including racial/ethnic minority, LGBT, socially isolated, and immigrant/refugee populations.

### Elder Abuse Prevention

The AAA 1-B advocates for policies that prevent physical, psychological and financial abuse of vulnerable older adults and adults with disabilities.

### Housing Affordability and Accessibility

The AAA 1-B supports the development and preservation of affordable, accessible housing so older adults and people with disabilities can continue to live in their communities as they age.

### Transportation

The AAA 1-B supports policies that provide adequate and sustainable funding for public transportation and mobility management services.

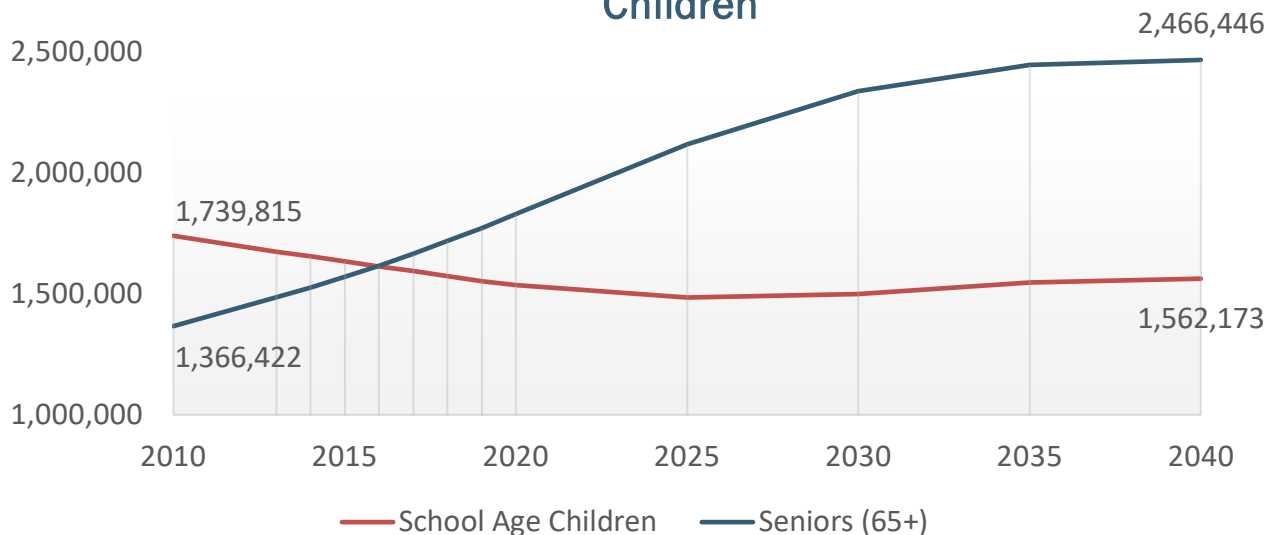
### Reduce Healthcare Costs

The AAA 1-B supports policies that help older adults mitigate the impact of rising healthcare costs, including efforts to control the cost of prescription drugs, expand access to telehealth, and improve transparency of healthcare costs.

### Broadband Access

The internet connects older adults to information, social opportunities, and telehealth. The AAA 1-B supports increasing broadband access to ensure older adults have access to a reliable internet connection at home.

## MI Older Adults will Continue to Outnumber School Age Children



The Area Agency on Aging 1-B is a nonprofit agency serving and advocating on behalf of more than 780,000 older adults and adults with disabilities residing in Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw Counties. The agency helps these individuals and their family caregivers maintain their health and independence by administering home and community based services.

## ACCESS AND SERVICE COORDINATION CONTINUUM

It is essential that each PSA have an effective access and service coordination continuum. This helps participants to get the right service mix and maximizes the use of limited public funding to serve as many persons as possible in a quality way.

### Instructions

The Access and Service Coordination Continuum is found in the Documents Library as a fillable pdf file. (A completed sample is also accessible there). Please enter specific information in each of the boxes below that describes the range of access and service coordination programs in the area agency PSA.

	Level 1	Level 2	Level 3	Level 4	Level 5
	<i>Least Intensive</i>				<i>Most Intensive</i>
<b>Program</b>	Information & Assistance				Care Management
<b>Participants</b>					
<b>What Is Provided?</b>					
<b>Where is the service provided?</b>					

# EMERGENCY MANAGEMENT AND PREPAREDNESS

## Minimum Elements for Area Agencies on Aging FY 2023 Annual Implementation Plan

After each general and nutrition minimum element for emergency preparedness, provide a brief description regarding how the AAA Emergency Preparedness Plan for FY 2023 will address the element.

Area Agency on Aging
A. General Emergency Preparedness Minimum Elements (required by the Older American's Act).
1. Does your agency have an Emergency Preparedness Plan? If so when was the latest update and was it sent ACLS? If not, please sent to albrechtc@michigan.gov
2. Does your agency work with local emergency management? If yes please provide a brief description of how you are working with them. If no Why.
3. ACLS does have expectations during a State or locally declared emergency/disaster to have staff person (the area agency director or their designee) available for communication with ACLS staff to provide real time information about service continuity (status of aging network service provider's ability to provide services). Please provide ACLS with any updated contact information on staff listed as emergency contact. Including drills.
4. Being able to provide information about the number and location of vulnerable older persons receiving services from the area agency.
5. What barriers have you had with emergency/disaster drills or with man-made or natural disaster such as flooding, pandemic, flu, and extreme weather? What can ACLS do to assist the AAAs with emergency/disasters? Can include funding, communication issues and PPE for example.



B. Nutrition providers shall work with the respective area agency to develop a written emergency plan. The emergency plan shall address, but not be limited to the following elements:

1. All the congregate meal sites and home-delivered meals participants for each nutrition provider, including sub-contractors of the AAA nutrition provider.
2. Have agreements in place with volunteer agencies, individual volunteers, hospitals, long-term care facilities, other nutrition providers, or other agencies/groups.
  - Agreements shall include plans for coordination of services related to food acquisition, meal preparation and delivery of meals. The agreements may include options for contracting meals that includes company name, types of meals, financial agreement, timeline for providing meal service and logistical information. [Options for Contracting Meals during COVID-19 \(acl.gov\)](#) \*
3. Short, intermediate, and long-term plans for uninterrupted delivery of meals to home-delivered meals participants:
  - due to inclement weather, power outages, flooding, etc.
  - including, but not limited to use of families and friends, volunteers, shelf-stable meals, and informal support systems.
  - Backup plan for food preparation if usual kitchen facility is unavailable.
4. Provision of at least two, preferably more, shelf-stable meals and instructions on how to use for home delivered meal participants. Every effort should be made to assure that the emergency shelf-stable meals meet the nutrition guidelines. If it is not possible, shelf-stable meals will not be required to adhere to the guidelines.
5. A fluid system for shifting from congregate meal site service to alternative methods of delivery and/or pickup, including situations in which participants are unable to access congregate meals due to an emergency (e.g., Grab and Go, Curbside pickup, volunteer delivery, etc.).
6. A plan to ensure appropriate infection control measures, including contactless delivery, social distancing practices, use of personal protective equipment (PPE) and other appropriate measures.
7. Have provisions for an effective communications system to alert congregate and home-delivered meals participants of changes in meal sites/delivery.
8. Be reviewed and approved by the respective area agency and submitted electronically via AMPS document upload. Enter date sent to ACLS Bureau below.

Date:
-------

## AAA 1-B Services Priority Ranking Survey Results Fiscal Years 2023-25

Priority Rating	Service	Average Priority Rank	Change from 2019 rating
1	Installation of Home Safety Devices	4.00	↑ 3
2	Minor Home Repair	3.88	↑ 5
3	Public Education about Resources	3.87	↑ 13
4	Transportation for In-Home Service Participants	3.87	–
5	Personal Emergency Response Button	3.85	↑ 12
6	In-Home Respite	3.81	–
7	Homemaking	3.79	–
8	Volunteer Caregiver Programs	3.78	↑ 5
9	Legal Services	3.75	–
10	Long Term Care Ombudsman	3.71	↑ 4
11	Personal Care	3.65	–
12	Vision Services	3.63	–
13	Services for the Hearing Impaired	3.62	↑ 8
14	Out of Home Respite	3.60	–
15	Medication Management	3.51	↑ 4
16	Money Management/Bill Paying	3.46	–
17	Nutrition Education	3.30	↑ 6
18	Home Delivered Meals	3.29	↓ 15
19	Chore Services	3.21	↓ 10
20	AAA 1-B's Information & Assistance	3.14	↓ 17
21	Benefits Access	3.11	–
22	Family Caregiver Support	2.99	↓ 10
23	Financial Exploitation Support	2.95	–
24	Adult Day Service	2.89	↓ 18
25	Elder Abuse Prevention	2.88	↓ 20
26	Health and Wellness Classes	2.87	↓ 8
27	Assistance with Technology	2.86	–
28	Counseling Services	2.79	↓ 13
29	Congregate Meals	2.76	↓ 18
30	Grandparents Raising Grandchildren	2.63	↓ 8
31	Friendly Reassurance	2.61	–

Priorities developed in November 2021 based on Older Adult, Service Provider and Advocate surveys completed during 2 online Town Halls and through a distributed survey link online.

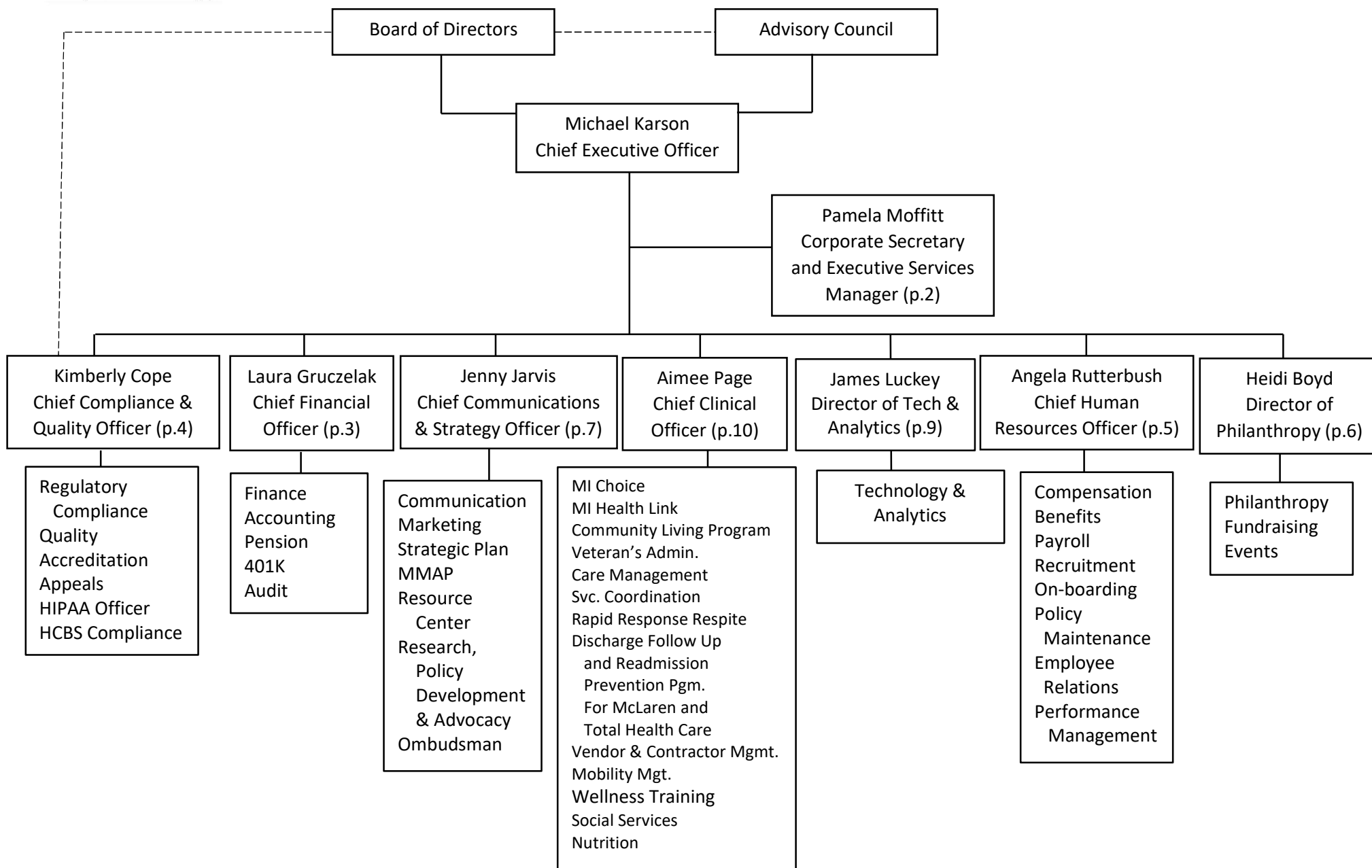
### KEY

↑ / ↓ moved up or down from 2019 rank  
– not surveyed in 2019 or didn't move

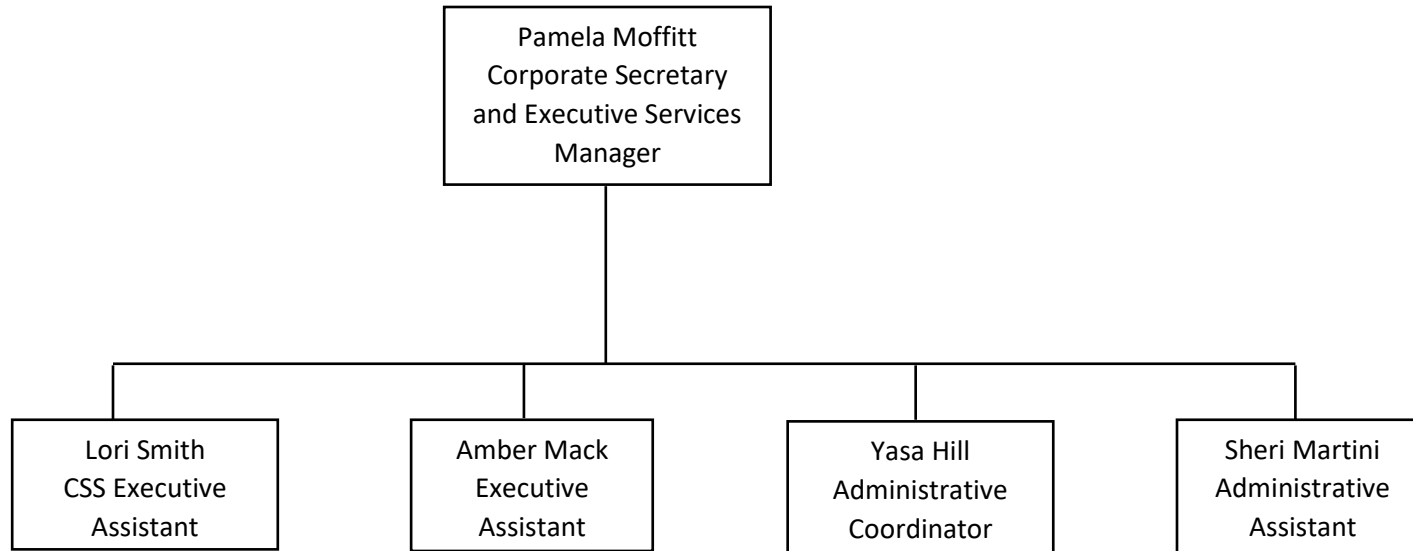
Services listed in this priority ranking are non-Medicaid Waiver services.

Services included on this list are traditionally provided to older adults (60+) or caregivers and are funded through the Federal Older Americans Act and the Michigan Aging & Adult Services Agency.

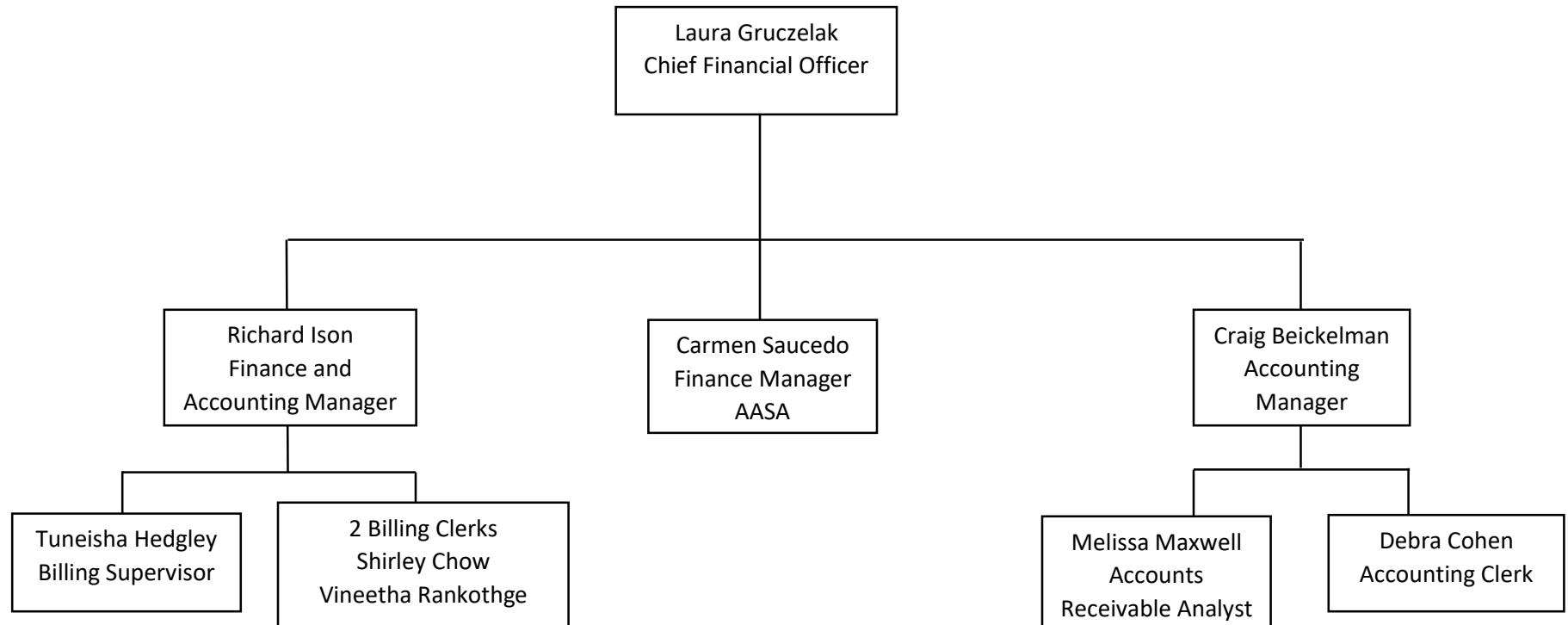
## Area Agency on Aging 1-B Executive Leadership



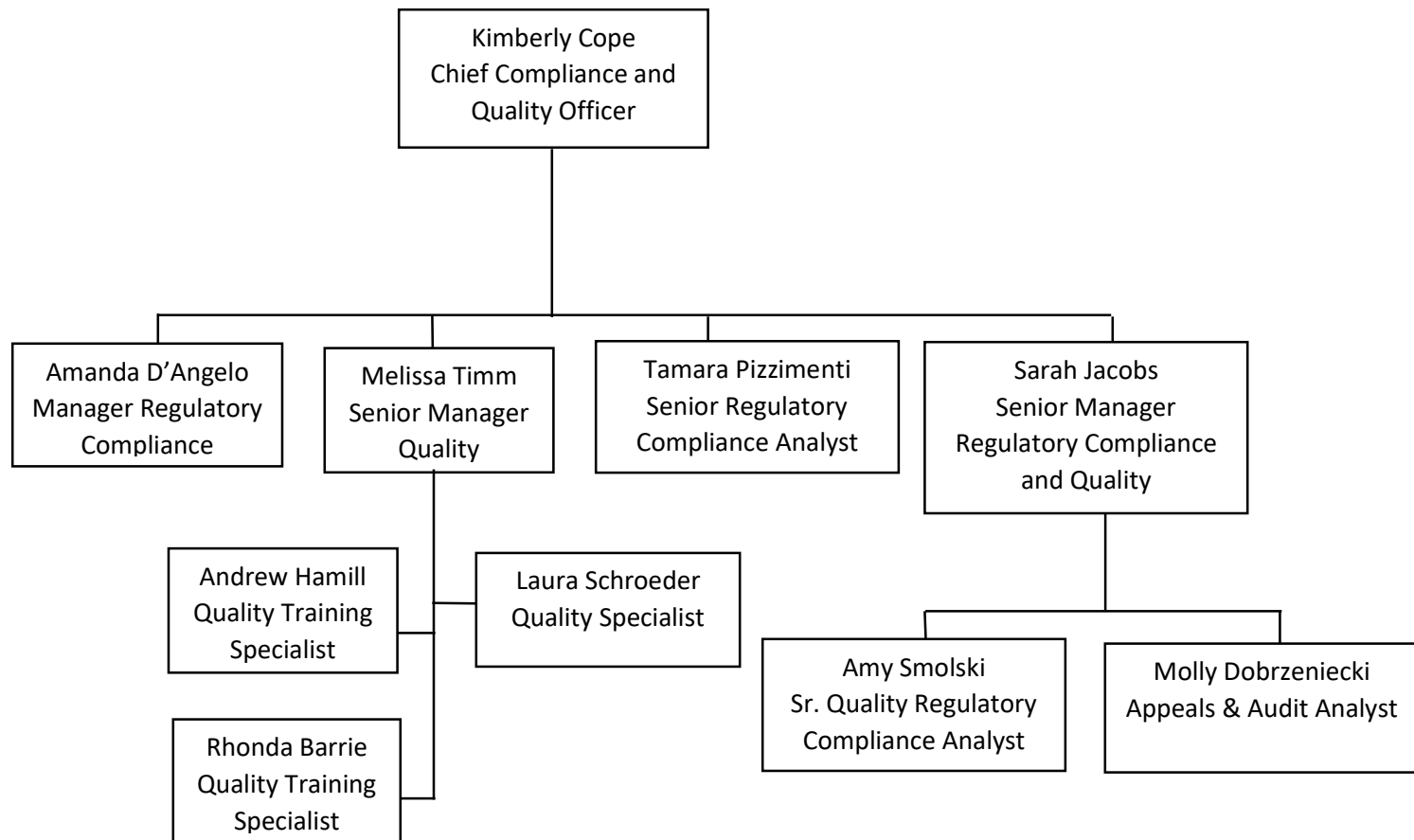
## Area Agency on Aging 1-B Executive Services Department



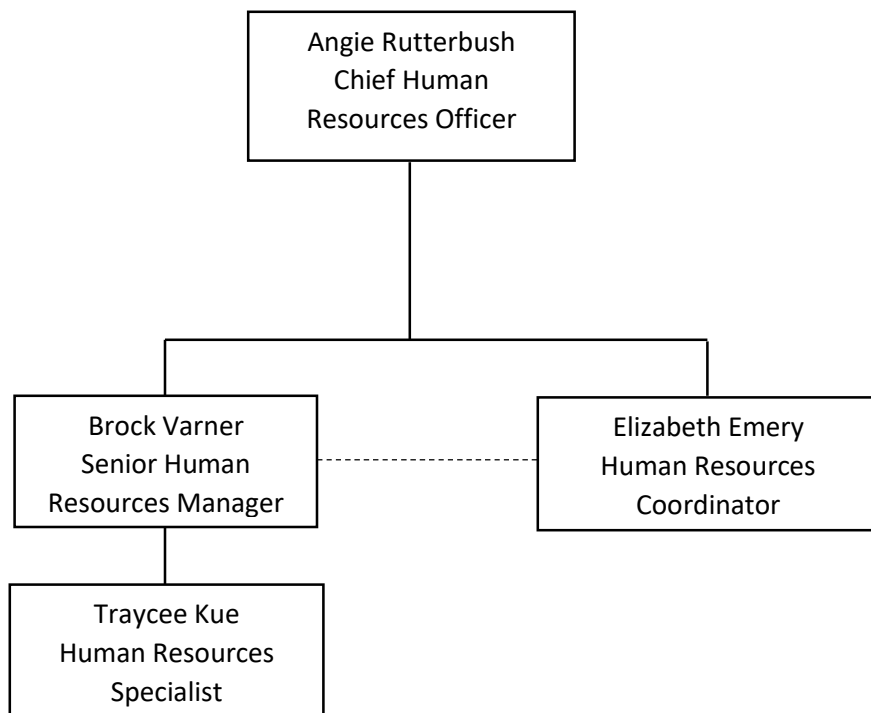
## Area Agency on Aging 1-B Finance Department



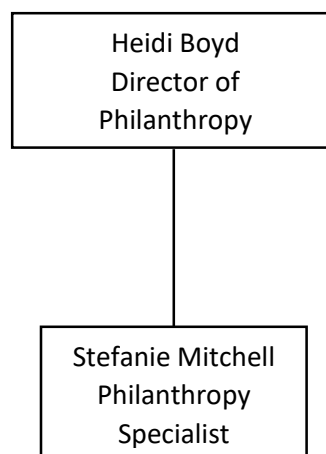
## Area Agency on Aging 1-B Compliance and Quality Department



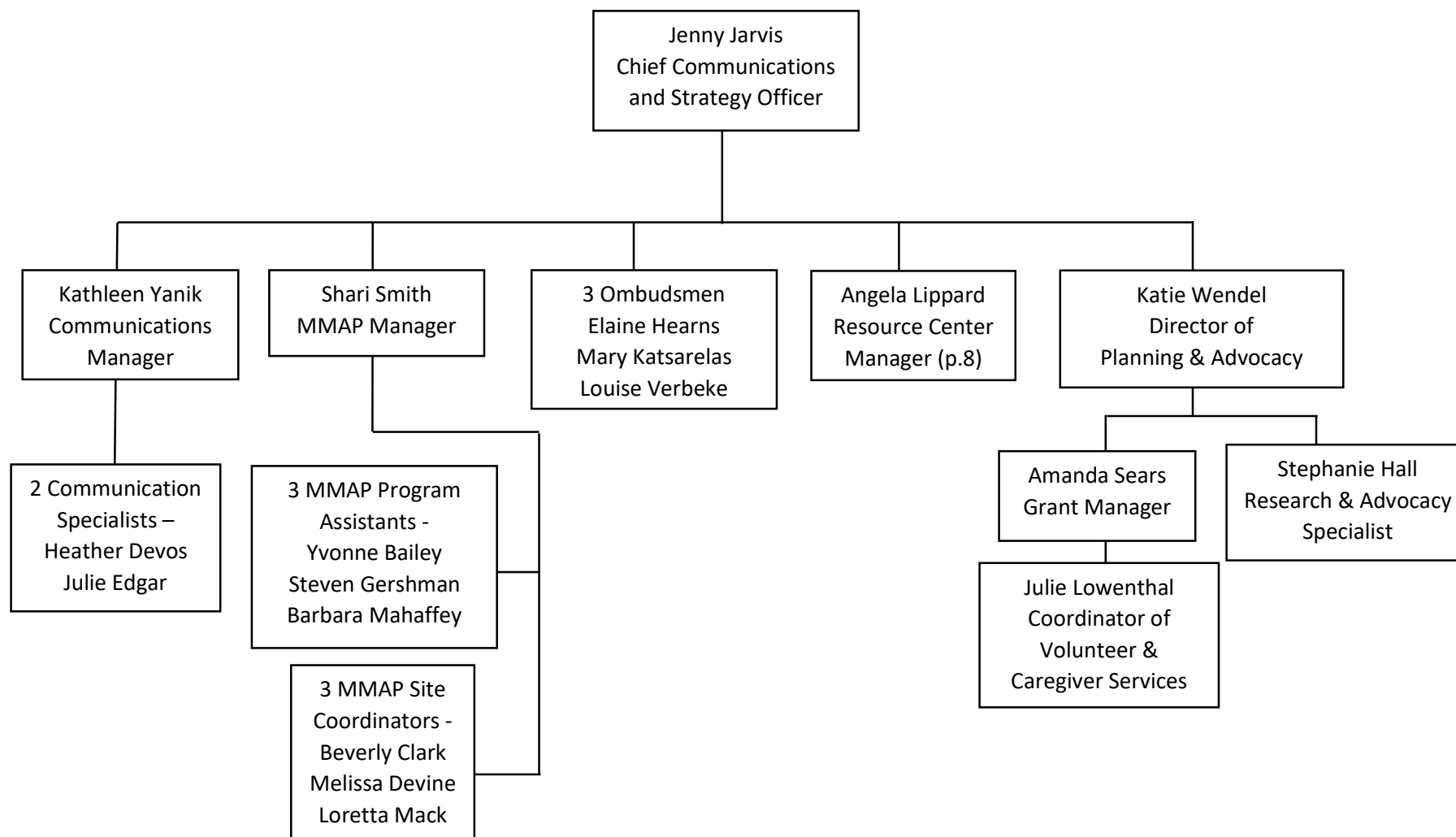
## Area Agency on Aging 1-B Human Resources Department





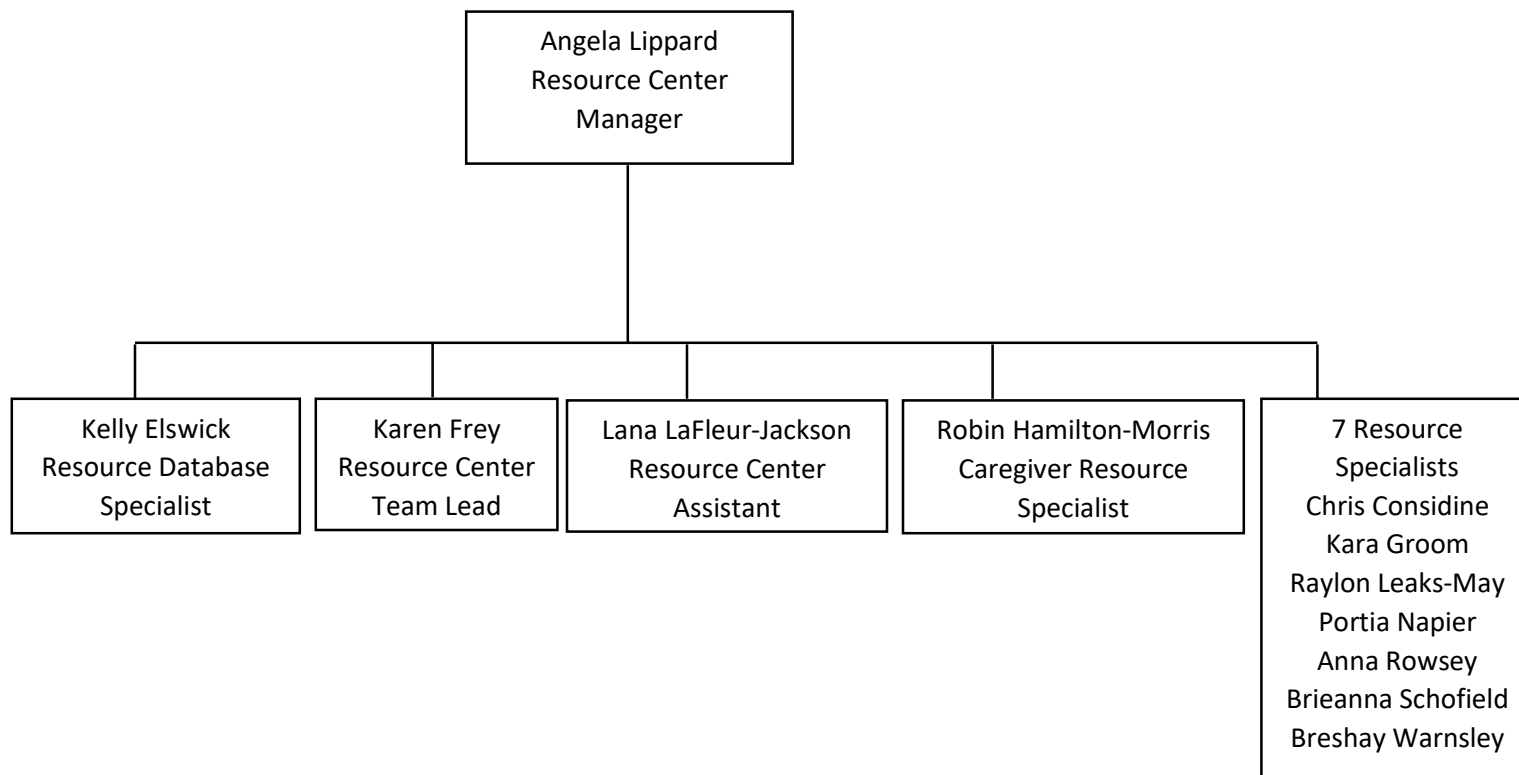


## Area Agency on Aging 1-B Communications and Strategy Departments

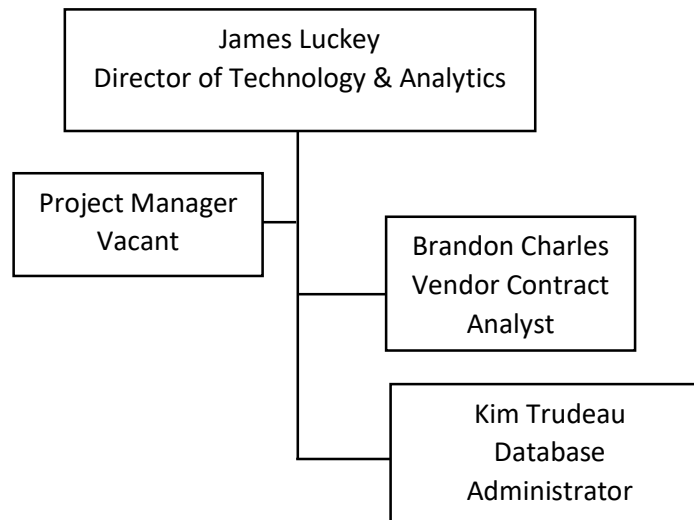


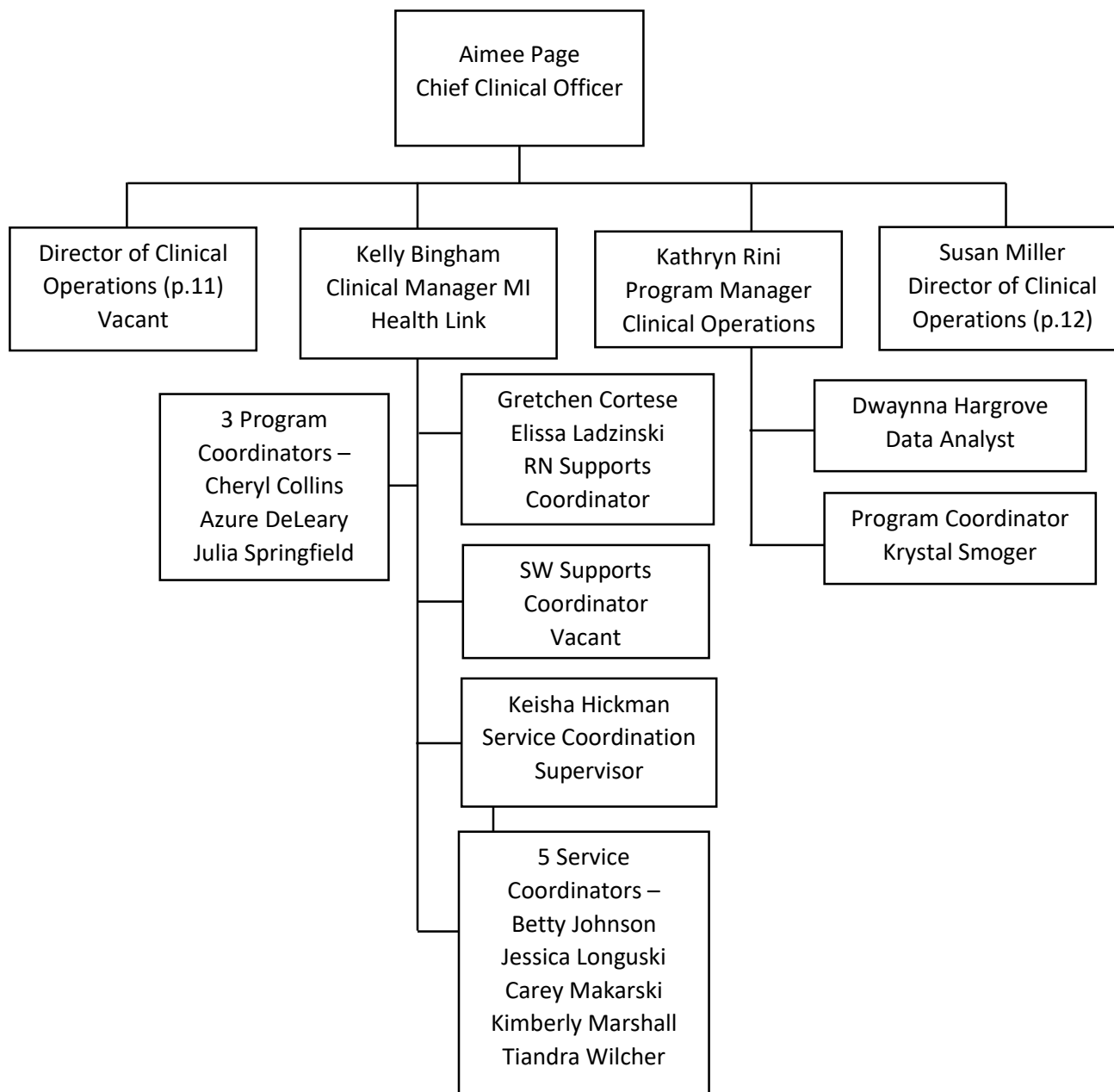


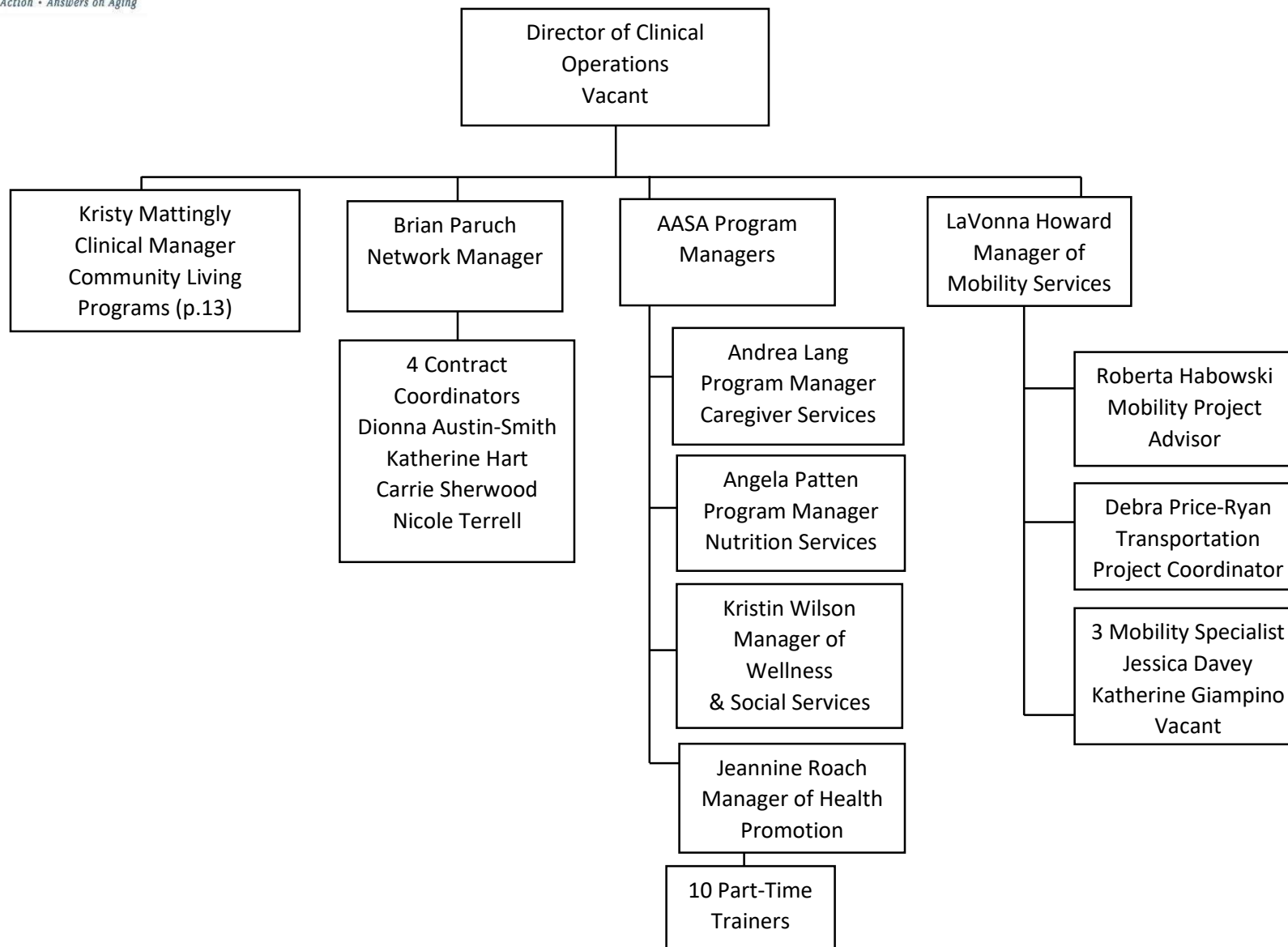
## Area Agency on Aging 1-B Resource Center

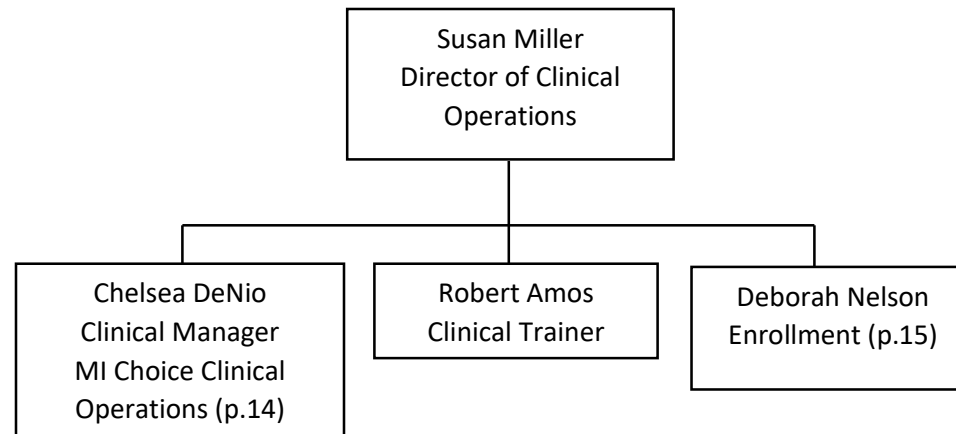


## Area Agency on Aging 1-B Technology, Analytics and AASA Departments

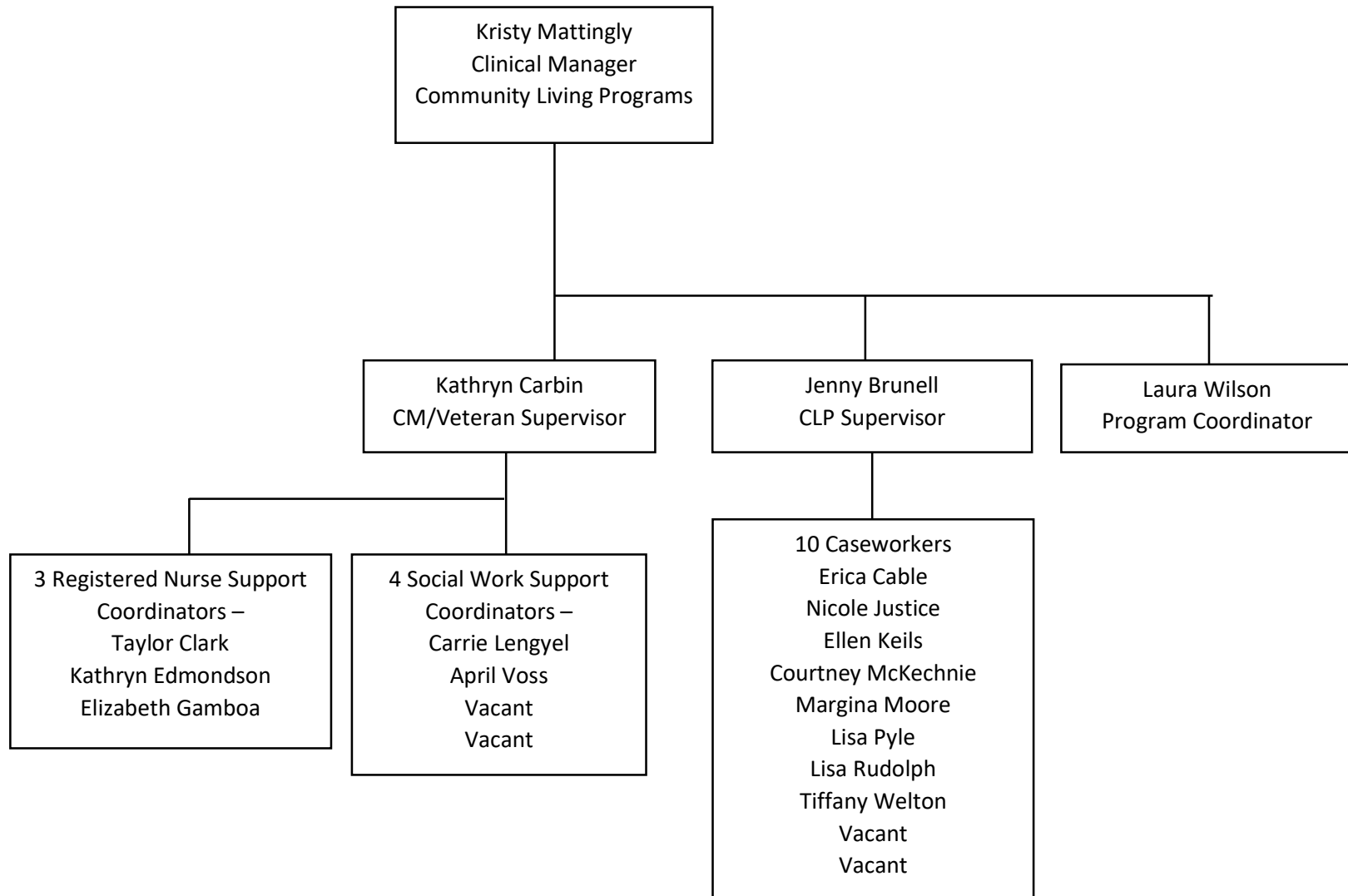


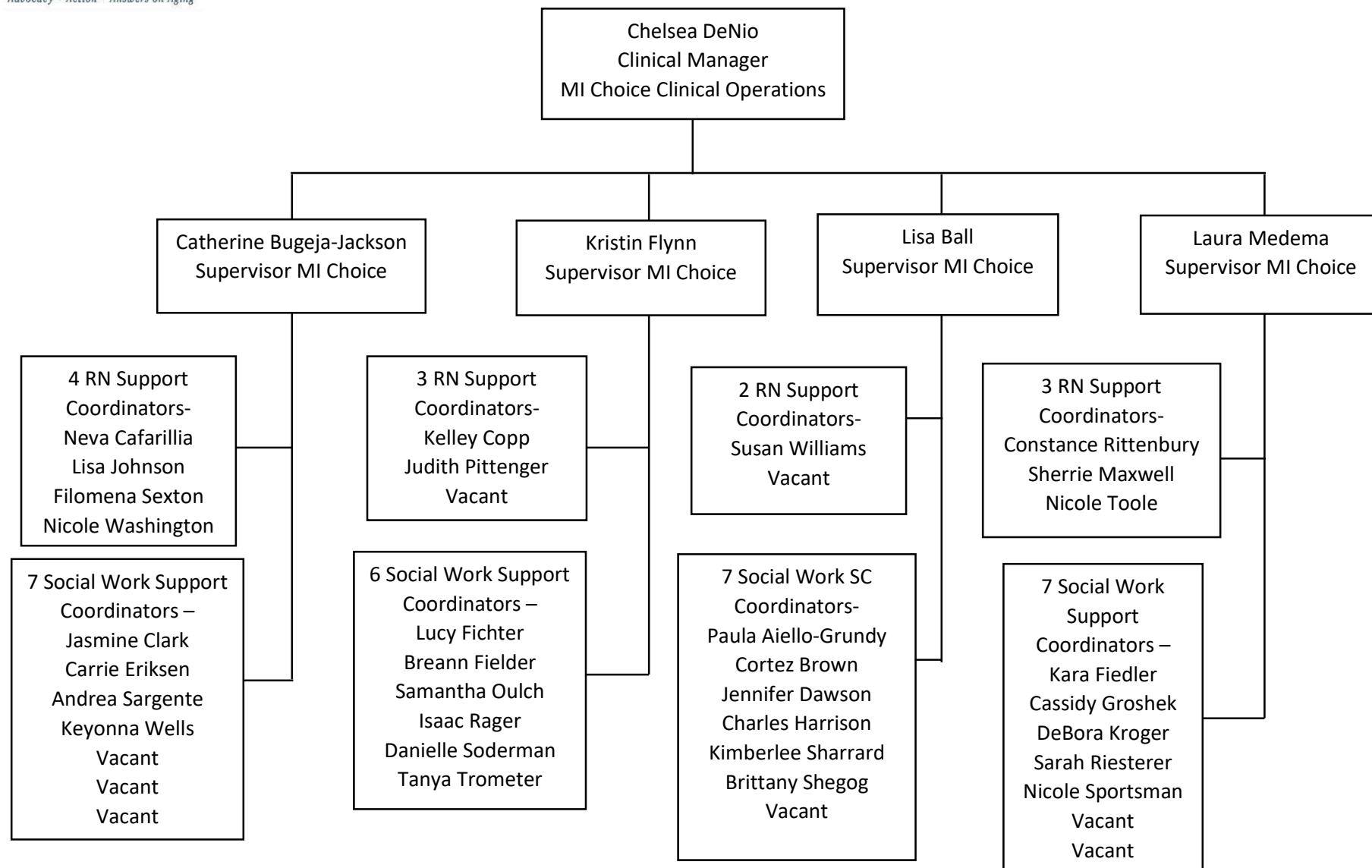


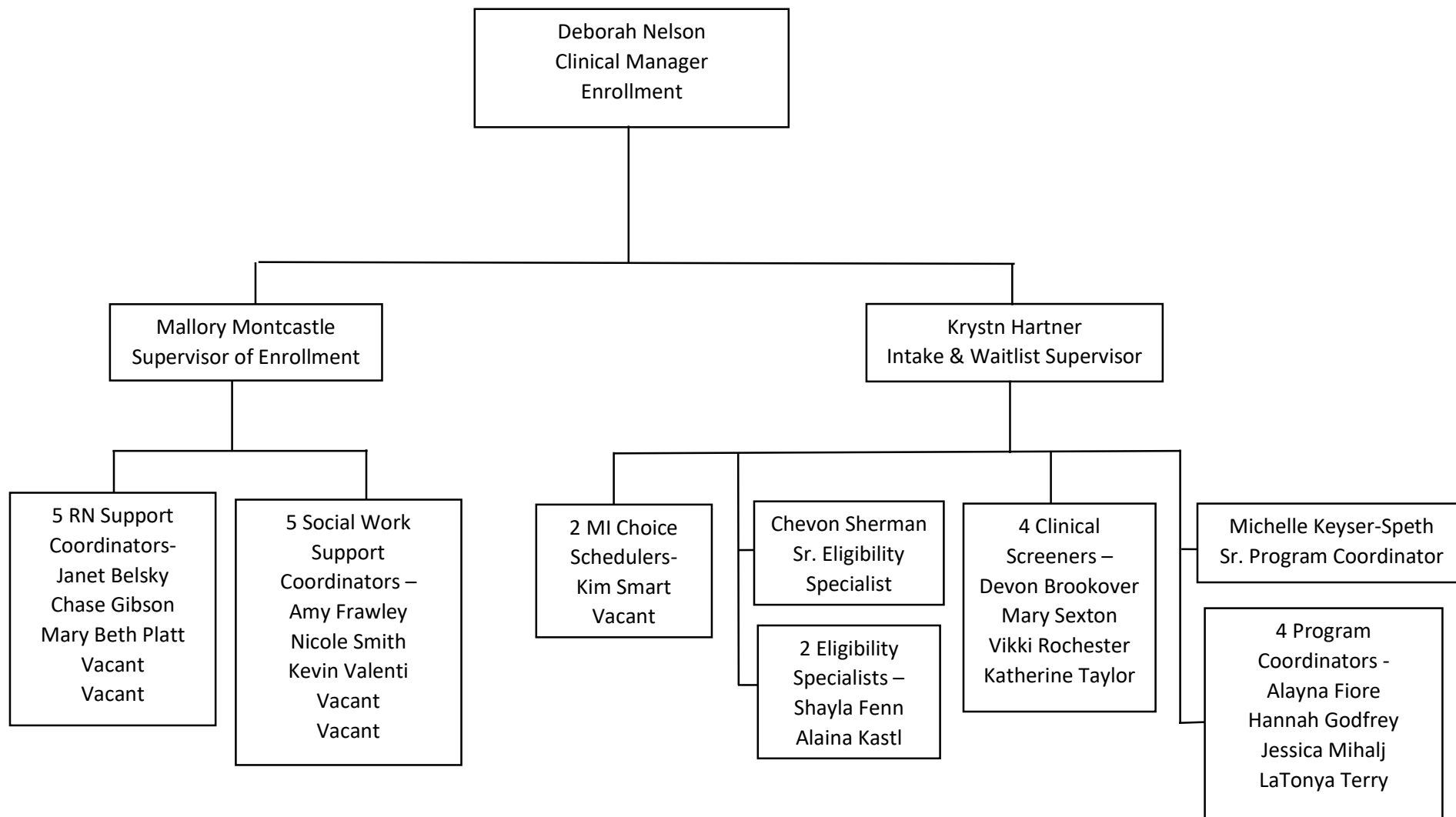












## EVIDENCE-BASED PROGRAMS PLANNED FOR FY 2023

Funded Under Disease Prevention Health Promotion Service Definition

Provide the information requested below for Evidence-Based Programs (EBDP) to be funded under Title III-D.

Title III-D funds can only be used on health promotion programs that meet the highest-level criteria as determined by the Administration for Community Living (ACL) Administration on Aging (AoA). Please see the “List of Approved EBDP Programs for Title III-D Funds” in the Document Library. Only programs from this list will be approved beginning in FY 2023. If funding has been allocated as a single amount for all Title III-D programs for a provider, enter on first line under “Funding Amount for This Service”.

Program Name	Provider Name	Anticipated No. of Participants	Funding Amount for Service
<i>Example</i> <b>Arthritis Exercise Program</b>	<i>Example: List each provider offering programs on a single line as shown below.</i> <b>1) Forest City Senior League Program</b> <b>2) Grove Township Senior Services</b> <b>3) Friendly Avenue Services</b>	<i>Example: Total participants for all providers</i> <b>80</b>	<i>Example: Funding total for all providers</i> <b>\$14,000</b>
Diabetes PATH	AAA 1-B	32	\$5,602
Chronic Pain PATH	AAA 1-B	32	\$5,602
A Matter of Balance: Managing Concerns About Falls	AAA 1-B	96	\$20,550
Powerful Tools for Caregivers	AAA 1-B	72	\$15,222
Aging Mastery Program	AAA 1-B	40	\$11,170
Aging Mastery Program for Caregivers	AAA 1-B	40	\$12,210

## EVIDENCE-BASED PROGRAMS PLANNED FOR FY 2023

Funded Under Disease Prevention Health Promotion Service Definition

Provide the information requested below for Evidence-Based Programs (EBDP) to be funded under Title III-D.

Title III-D funds can only be used on health promotion programs that meet the highest-level criteria as determined by the Administration for Community Living (ACL) Administration on Aging (AoA). Please see the “List of Approved EBDP Programs for Title III-D Funds” in the Document Library. Only programs from this list will be approved beginning in FY 2023. If funding has been allocated as a single amount for all Title III-D programs for a provider, enter on first line under “Funding Amount for This Service”.

Program Name	Provider Name	Anticipated No. of Participants	Funding Amount for Service
<i>Example</i> <b>Arthritis Exercise Program</b>	<i>Example: List each provider offering programs on a single line as shown below.</i> <b>1) Forest City Senior League Program</b> <b>2) Grove Township Senior Services</b> <b>3) Friendly Avenue Services</b>	<i>Example: Total participants for all providers</i> <b>80</b>	<i>Example: Funding total for all providers</i> <b>\$14,000</b>
Diabetes Prevention Program	National Kidney Foundation of Michigan	15	\$3,584
PATH	National Kidney Foundation of Michigan	85	\$22,714
A Matter of Balance: Managing Concerns About Falls	National Kidney Foundation of Michigan	46	\$11,779
Walk With Ease	National Kidney Foundation of Michigan	58	\$5,569
Enhance Fitness	National Kidney Foundation of Michigan	210	\$35,755
Tai Chi	National Kidney Foundation of Michigan	18	\$6,183

# FY 2023 AREA PLAN GRANT BUDGET

Rev. 10/8/21

Agency: Area Agency on Aging

Budget Period: 10/01/22 to 09/30/23

PSA: 1B

Date: 05/25/22

Rev. No.: 1 Page 1 of 3

## SERVICES SUMMARY

FUND SOURCE	SUPPORTIVE SERVICES	NUTRITION SERVICES	TOTAL
1. Federal Title III-B Services	2,737,827		2,737,827
2. Fed. Title III-C1 (Congregate)		3,615,534	3,615,534
3. State Congregate Nutrition		62,518	62,518
4. Federal Title III-C2 (HDM)		1,934,077	1,934,077
5. State Home Delivered Meals		3,117,709	3,117,709
8. Fed. Title III-D (Prev. Health)	206,062		206,062
9. Federal Title III-E (NFCSP)	1,302,059		1,302,059
10. Federal Title VII-A	18,728		18,728
10. Federal Title VII-EAP	42,555		42,555
11. State Access	186,610		186,610
12. State In-Home	3,327,050		3,327,050
13. State Alternative Care	733,341		733,341
14. State Care Management	863,653		863,653
15. St. ANS	291,000		291,000
16. St. Nursing Home Ombs (NHO)	73,035		73,035
17. Local Match			
a. Cash	108,000	-	108,000
b. In-Kind	1,066,121	1,040,900	2,107,021
18. State Respite Care (Escheat)	358,605		358,605
19. MATF	780,464		780,464
19. St. CG Support	96,294		96,294
20. TCM/Medicaid & MSO	27,308		27,308
21. NSIP		1,677,792	1,677,792
22. Program Income	100,000	-	100,000
<b>TOTAL:</b>	<b>12,318,712</b>	<b>11,448,530</b>	<b>23,767,242</b>

## ADMINISTRATION

Revenues	Local Cash	Local In-Kind	Total
Federal Administration	1,088,396	247,496	-
State Administration	188,123		188,123
MATF Administration	77,188	-	77,188
St. CG Support Administration	9,524	-	9,524
Other Admin			-
<b>Total AIP Admin:</b>	<b>1,363,231</b>	<b>247,496</b>	<b>1,610,727</b>

## Expenditures

	FTEs	
1. Salaries/Wages	27.00	1,127,850
2. Fringe Benefits		327,077
3. Office Operations		155,801
<b>Total:</b>		<b>1,610,727</b>

## Cash Match Detail

Source	Amount
County Match	247,496
2. Federal Admin	-
3. Federal Admin	-
MATFF Administration Match	-
St CG Support Match	-
	-
<b>Total:</b>	<b>247,496</b>

## In-Kind Match Detail

Source	Amount
1. Federal Admin	
2. Federal Admin	-
3. Federal Admin	-
MATF Administration Match	-
St CG Support Match	-
	-
<b>Total:</b>	<b>-</b>

BGP Allocation Amount 22,815,452

I certify that I am authorized to sign on behalf of the Area Agency on Aging. This budget represents necessary costs for implementation of the Area Plan. Adequate documentation and records will be maintained to support required program expenditures.

Laura Gruczelak  
Signature

CFO  
Title

05/25/22  
Date

FY 2023 AREA AGENCY GRANT FUNDS - SUPPORT SERVICES DETAIL																						
Agency: Area Agency on Aging		Budget Period: 10/01/22 to 09/30/23										Rev. 10/8/21										
PSA: 1B		Date: 05/25/22										Rev. No.: 1		page 2 of 3								
*Operating Standards For AAA's																						
Op	Std	SERVICE CATEGORY	Title III-B	Title III-D	Title III - E	Title VII A Title VII/EAP	OMB	State Access	State In-Home	St. Alt. Care	State Care Mgmt	State NHO	St. ANS	St. Respite (Escheat)	MATF	St. CG Suppl	TCM-Medicaid MSO Fund	Program Income	Cash Match	In-Kind Match	TOTAL	
A		Access Services																				
A-1		Care Management	265,708		297,355						250,000		120,000						68,000	35,674	1,036,737	
A-2		Case Coord/supp	150,457		312,801						613,653		146,000						40,000	95,879	1,358,790	
A-3		Disaster Advocacy & Outreach Program																				
A-4		Information & Assis	378,307		323,800			20,000					25,000							83,012	830,119	
A-5		Outreach	203,129		186,000			166,610												61,749	617,488	
A-6		Transportation													15,000						15,000	
A-7		Options Counseling	15,000		45,000					-										6,667	66,667	
B		In-Home																				
B-1		Chore	500,000															10,000		55,556	565,556	
B-2		Home Care Assis							100,000												100,000	
B-3		Home Injury Cntrl	119,500		47,000															18,500	185,000	
B-4		Homemaking							2,180,000									50,000		253,334	2,483,334	
B-6		Home Health Aide																			-	
B-7		Medication Mgt							18,000											2,000	20,000	
B-8		Personal Care							730,000	20,000								40,000		83,334	873,334	
B-9		Assistive Device&Tech			5,000				210,000											23,889	238,889	
B-10		Respite Care	377						89,050	713,341				338,605	62,676	84,458				98,581	1,387,088	
B-11		Friendly Reassure																			-	
C-10		Legal Assistance	245,000		10,000															28,334	283,334	
C		Community Services																				
C-1		Adult Day Services													472,788	11,836				53,848	538,472	
C-2		Dementia ADC												20,000	230,000					27,778	277,778	
C-6		Disease Prevent/Health Promtion		206,062																22,896	228,958	
C-7		Health Screening																			-	
C-8		Assist to Hearing Impaired & Deaf Cmty	47,500																	5,278	52,778	
C-9		Home Repair																			-	
C-11		LTC Ombudsman	137,884				18,728					73,035					27,308			26,470	283,425	
C-12		Sr Ctr Operations																			-	
C-13		Sr Ctr Staffing																			-	
C-14		Vision Services																			-	
C-15		Prevnt of Elder Abuse,Neglect,Exploitation	47,445				42,555													5,272	95,272	
C-16		Counseling Services																			-	
C-17		Creat.Conf.CG@ CCC																			-	
C-18		Caregiver Supplmt Services																			-	
C-19		Kinship Support Services			65,103															7,234	72,337	
C-20		Caregiver E.S,T	80,000		10,000															10,000	100,000	
*C-8		Program Develop	547,520																	60,836	608,356	
Sp Co		Region Specific																				
		Critical Urgent Unmet Needs																			-	
		Nursing Services																			-	
		c.																			-	
		d.																			-	
		7. CLP/ADRC Services	-		-																	-
		8. MATF Adm													77,188						77,188	
Sp Co		9. St CG Sup Adm														9,524					9,524	
SUPPRT SERV TOTAL			2,737,827	206,062	1,302,059	42,555	18,728	186,610	3,327,050	733,341	863,653	73,035	291,000	358,605	857,652	105,818	27,308	100,000	108,000	1,066,121	12,405,424	

**FY 2023 NUTRITION / OMBUDSMAN / RESPITE / KINSHIP - PROGRAM BUDGET DETAIL**

Rev. 10/8/21

Agency: Area Agency on Aging      Budget Period: 10/01/22      to      9/30/23  
 PSA: 1B      Date: 05/25/22      Rev. Number 1

page 3 of 3

**FY 2023 AREA PLAN GRANT BUDGET - TITLE III-C NUTRITION SERVICES DETAIL**

Op Std	SERVICE CATEGORY	Title III C-1	Title III C-2	State Congregate	State HDM	NSIP Title III-E	Program Income	Cash Match	In-Kind Match	TOTAL
	<b>Nutrition Services</b>									
C-3	Congregate Meals	3,483,666		62,518					354,700	3,900,884
B-5	Home Delivered Meals		1,901,110		3,117,709	1,677,792			669,700	7,366,311
C-4	Nutrition Counseling									-
C-5	Nutrition Education	131,868	32,967						16,500	181,335
	AAA RD/Nutritionist*									-
	<b>Nutrition Services Total</b>	<b>3,615,534</b>	<b>1,934,077</b>	<b>62,518</b>	<b>3,117,709</b>	<b>1,677,792</b>	<b>-</b>	<b>-</b>	<b>1,040,900</b>	<b>11,448,530</b>

\*Registered Dietitian, Nutritionist or individual with comparable certification, as approved by AASA.

**FY 2023 AREA PLAN GRANT BUDGET-TITLE VII LTC OMBUDSMAN DETAIL**

Op Std	SERVICE CATEGORY	Title III-B	Title VII-A	Title VII-EAP	State NHO	MSO Fund	Program Income	Cash Match	In-Kind Match	TOTAL
	<b>LTC Ombudsman Ser</b>									
C-11	LTC Ombudsman	137,884	18,728	-	73,035	27,308	-	-	26,470	283,425
C-15	Elder Abuse Prevention	47,445		42,555			-	-	5,272	95,272
	Region Specific	-	-		-		-	-	-	-
	<b>LTC Ombudsman Ser Total</b>	<b>185,329</b>	<b>18,728</b>	<b>42,555</b>	<b>73,035</b>	<b>27,308</b>	<b>-</b>	<b>-</b>	<b>31,742</b>	<b>378,697</b>

**FY 2023 AREA PLAN GRANT BUDGET- RESPITE SERVICE DETAIL**

Op Std	SERVICES PROVIDED AS A FORM OF RESPITE CARE	Title III-B	Title III-E	State Alt Care	State Escheats	State In-Home	Merit Award Trust Fund	Program Income	Cash/In-Kind Match	TOTAL
B-1	Chore									-
B-4	Homemaking									-
B-2	Home Care Assistance									-
B-6	Home Health Aide									-
B-10	Meal Preparation/HDM									-
B-8	Personal Care									-
	<b>Respite Service Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

**FY 2023 AREA PLAN GRANT BUDGET-TITLE E- KINSHIP SERVICES DETAIL**

Op Std	SERVICE CATEGORY	Title III-B	Title III-E				Program Income	Cash Match	In-Kind Match	TOTAL
	<b>Kinship Ser. Amounts Only</b>									
C-18	Caregiver Sup. Services	-					-		-	-
C-19	Kinship Support Services	-	65,103				-	-	7,234	72,337
C-20	Caregiver E,S,T	-	-				-	-	-	-
	<b>Kinship Services Total</b>	<b>-</b>	<b>65,103</b>				<b>-</b>	<b>-</b>	<b>7,234</b>	<b>72,337</b>



Planned Services Summary Page for FY 2023			PSA: 1B		
Service	Budgeted Funds	Percent of the Total	Method of Provision		
			Purchased	Contract	Direct
<b>ACCESS SERVICES</b>					
Care Management	\$ 1,036,737	4.35%			X
Case Coordination & Support	\$ 1,358,790	5.70%			X
Disaster Advocacy & Outreach Program	\$ -	0.00%			
Information & Assistance	\$ 830,119	3.48%			X
Outreach	\$ 617,488	2.59%			X
Transportation	\$ 15,000	0.06%	X		
Option Counseling	\$ 66,667	0.28%			X
<b>IN-HOME SERVICES</b>					
Chore	\$ 565,556	2.37%		X	
Home Care Assistance	\$ 100,000	0.42%	X		
Home Injury Control	\$ 185,000	0.78%		X	
Homemaking	\$ 2,483,334	10.41%	X		
Home Delivered Meals	\$ 7,366,311	30.88%		X	
Home Health Aide	\$ -	0.00%			
Medication Management	\$ 20,000	0.08%	X		
Personal Care	\$ 873,334	3.66%	X		
Personal Emergency Response System	\$ 238,889	1.00%	X		
Respite Care	\$ 1,387,088	5.81%	X	X	
Friendly Reassurance	\$ -	0.00%			
<b>COMMUNITY SERVICES</b>					
Adult Day Services	\$ 538,472	2.26%		X	
Dementia Adult Day Care	\$ 277,778	1.16%		X	
Congregate Meals	\$ 3,900,884	16.35%		X	
Nutrition Counseling	\$ -	0.00%			
Nutrition Education	\$ 181,335	0.76%			X
Disease Prevention/Health Promotion	\$ 228,958	0.96%		X	X
Health Screening	\$ -	0.00%			
Assistance to the Hearing Impaired & Deaf	\$ 52,778	0.22%		X	
Home Repair	\$ -	0.00%			
Legal Assistance	\$ 283,334	1.19%		X	
Long Term Care Ombudsman/Advocacy	\$ 283,425	1.19%			X
Senior Center Operations	\$ -	0.00%			
Senior Center Staffing	\$ -	0.00%			
Vision Services	\$ -	0.00%			
Programs for Prevention of Elder Abuse,	\$ 95,272	0.40%		X	
Counseling Services	\$ -	0.00%			
Creating Confident Caregivers® (CCC)	\$ -	0.00%			
Caregiver Supplemental Services	\$ -	0.00%			
Kinship Support Services	\$ 72,337	0.30%		X	
Caregiver Education, Support, & Training	\$ 100,000	0.42%			X
AAA RD/Nutritionist	\$ -	0.00%			
<b>PROGRAM DEVELOPMENT</b>	\$ 608,356	2.55%			X
<b>REGION-SPECIFIC</b>					
Critical Urgent Unmet Needs	\$ -	0.00%			
Nursing Services	\$ -	0.00%			
c.	\$ -	0.00%			
d.	\$ -	0.00%			
<b>CLP/ADRC SERVICES</b>	\$ -	0.00%			
<b>SUBTOTAL SERVICES</b>	<b>\$ 23,767,242</b>				
<b>MATF &amp; ST CG ADMINISTRATION</b>	<b>\$ 86,712</b>	<b>0.36%</b>			
<b>TOTAL PERCENT</b>		<b>100.00%</b>	<b>20.13%</b>	<b>57.72%</b>	<b>22.14%</b>
<b>TOTAL FUNDING</b>	<b>\$ 23,853,954</b>		<b>\$4,800,978</b>	<b>\$13,770,703</b>	<b>\$5,282,273</b>

Note: Rounding variances may occur between the Budgeted Funds column total and the Total Funding under the Method of Provision columns due to percentages in the formula. Rounding variances of + or (-) \$1 are not considered material.

## FY 2023 BUDGET REVIEW SPREADSHEET

Rev. 10/8/21

Agency:	Area Agency on Aging	1B		Fiscal Year:	FY 2023		
Date of SGA:		SGA No.		Date Reviewed by AASA:			
Date of Budget:	05/25/22	Revision No.	1	Initials of Field Rep Approving:			
SGA CATEGORY	SGA AWARD	C/O AMOUNT	TOTAL	AAA COMMENTS			
Title III Administration	\$ 1,088,396		\$ 1,088,396				
State Administration	\$ 188,123		\$ 188,123				
Title III-B Services	\$ 2,737,827		\$ 2,737,827				
Title III-C-1 Services	\$ 3,615,534		\$ 3,615,534				
Title III-C-2 Services	\$ 1,934,077		\$ 1,934,077				
Federal Title III-D (Prev. Health)	\$ 206,062		\$ 206,062				
Title III-E Services (NFCSP)	\$ 1,302,059		\$ 1,302,059				
Title VII/A Services (LTC Ombuds)	\$ 18,728		\$ 18,728				
Title VII/EAP Services	\$ 42,555		\$ 42,555				
St. Access	\$ 186,610		\$ 186,610				
St. In Home	\$ 3,327,050		\$ 3,327,050				
St. Congregate Meals	\$ 62,518		\$ 62,518				
St. Home Delivered Meals	\$ 3,117,709		\$ 3,117,709	AASA COMMENTS			
St. Alternative Care	\$ 733,341		\$ 733,341				
St. Aging Network Srv. (St. ANS)	\$ 291,000		\$ 291,000				
St. Respite Care (Escheats)	\$ 358,605		\$ 358,605				
Merit Award Trust Fund (MATF)	\$ 857,652		\$ 857,652				
St. Caregiver Support (St. CG Sup.)	\$ 105,818		\$ 105,818				
St. Nursing Home Ombuds (NHO)	\$ 73,035		\$ 73,035				
MSO Fund-LTC Ombudsman	\$ 27,308	\$ 27,308					
St. Care Mgt.	\$ 863,653	\$ 863,653					
NSIP	\$ 1,677,792	\$ 1,677,792					
		\$ -					
SGA TOTALS:	\$ 22,815,452	\$ -	\$ 22,815,452				
Administrative Match Requirements							
ADMINISTRATION	BUDGET	SGA	DIFFERENCE	Minimum federal administration match amount	\$362,798		
Federal Administration	\$ 1,088,396	\$ 1,088,396	\$ -	Administration match expended (State Adm. + Local Match)	\$435,619		
State Administration	\$ 188,123	\$ 188,123	\$ -	Is the federal administration matched at a minimum 25%?	Yes		
				Does federal administration budget equal SGA?	Yes		
Sub-Total:	\$ 1,276,519	\$ 1,276,519	\$ -	Does state administration budget equal SGA?	Yes		
MATF	\$ 77,188						
ST CG Supp	\$ 9,524						
Local Administrative Match				Merit Award Trust Admin. & St. Caregiver Support Admin must be expended at or below 9% of			
Local Cash Match	\$ 247,496			Total Merit Award Trust Fund & St. Caregiver Support Admin. Funds budgeted:	8%		
Local In-Kind Match	\$ -			Is Merit Award Trust Fund & St CG Support Admin. budgeted at 9% or less?	Yes		
Sub-Total:	\$ 247,496			Amount of MATF Funds budgeted on Adult Day Care	\$ 702,788		
Other Admin	\$ -			AIP TOT ADMIN	DIFFERENCE	Is at least 50% of MATF budgeted on Adult Day Care services?	Yes
Total Administration:	\$ 1,610,727			\$ 1,610,727	\$ -	Title III-E Kinship Services Program Requirements	
SERVICES:	BUDGET			SGA	% BUDGETED	Are kinship services budgeted at > 5% of the AAA's Title III-E funding?	Yes
Federal Title III-B Services	\$ 2,737,827			\$ 2,737,827	100.0000%		
Fed. Title III C-1 (Congregate)	\$ 3,615,534	\$ 3,615,534	100.0000%	[note: see TL #369 & TL#2007-141]			
State Congregate Nutrition	\$ 62,518	\$ 62,518	100.0000%	For Agencies required to budget a minimum of \$25,000 of Title III-E requirement met?	Yes		
Federal C-2 (HDM)	\$ 1,934,077	\$ 1,934,077	100.0000%	Title III-B Long Term Care Ombudsman Maintenance of Effort Requirements			
State Home Delivered Meals	\$ 3,117,709	\$ 3,117,709	100.0000%	Amount required from Transmittal Letter #2020-431. (see cell L 42)	\$27,100		
Federal Title III-D (Prev. Health)	\$ 206,062	\$ 206,062	100.0000%	Budgeted amount Title III-B for LTC Ombudsman.	\$137,884		
Federal Title III-E (NFCSP)	\$ 1,302,059	\$ 1,302,059	100.0000%	Is required maintenance of effort met?	Yes		
St. Access	\$ 186,610	\$ 186,610	100.0000%				
St. In Home	\$ 3,327,050	\$ 3,327,050	100.0000%				
St. Alternative Care	\$ 733,341	\$ 733,341	100.0000%	Service Match Requirements			
St. Care Mgt.	\$ 863,653	\$ 863,653	100.0000%	Minimum service match amount required	\$2,063,786		
State Nursing Home Ombs (NHO)	\$ 73,035	\$ 73,035	100.0000%	Service matched budgeted: (Local Cash + In-Kind)	\$2,215,021		
St ANS	\$ 291,000	\$ 291,000	100.0000%	Is the service allotment matched at a minimum 10%?	Yes		
Sub-Total:	\$ 18,450,475	\$ 18,450,475	100.0000%				
Local Service Match				Miscellaneous Budget Requirements / Constraints			
Local Cash Match	\$ 108,000			Amounts budgeted for OAA / AASA Priority Services:			
Local In-Kind Match	\$ 2,107,021			Access:	\$1,012,601		
				In-Home:	\$619,877		
				Legal:	\$245,000		
Sub-Total:	\$ 2,215,021			Total Budgeted for Priority Services:		\$1,877,478	
Title VII/A Services (LTC Ombuds)	\$ 18,728			\$ 18,728	100.0000%	Are Access Services budgeted at minimum 10% of Original ACL Title III-B	Yes
Title VII/EAP Services	\$ 42,555			\$ 42,555	100.0000%	Are In Home Services budgeted at minimum 10% of Original ACL Title III-B	Yes
NSIP	\$ 1,677,792			\$ 1,677,792	100.0000%	Are Legal Services budgeted at minimum 6.5% of Original ACL Title III-B	Yes
St. Respite Care (Escheats)	\$ 358,605			\$ 358,605	100.0000%	(Actual % of Legal)	8.95%
MATF	\$ 780,464	\$ 780,464	100.0000%				
St. CG Support	\$ 96,294	\$ 96,294	100.0000%	Title III-B award w/o carryover or Transfers in current SGA	\$2,737,827		
MSO Fund-LTC Ombudsman	\$ 27,308	\$ 27,308	100.0000%	Amount budgeted for Program Development:	\$547,520		
TCM-Medicaid / CM	\$ -			% of Title III-B Program Development (must be 20% or less):	19.0%		
Program Income	\$ 100,000			Is Program Development budgeted at 20% or less?	Yes		
				Title III-D allotment with carryover:	\$206,062		
Total Services:	\$ 23,767,242			Amount budgeted for EBDP Activities, per TL#2012-244:	\$206,062		
Grand Total: Ser.+ Admin.	\$ 25,377,969			Is 100% of Title III-D budgeted on APPROVED EBDP?	Yes		

# **PRIORITY SERVICE SECTION**

Access Services	III-B Budget Amount
a. Care Management	\$265,708
b. Case Coord/supp	\$150,457
c. Disaster Advocacy	\$0
d. Information & Assis	\$378,307
e. Outreach	\$203,129
f. Transportation	\$0
g. Options Counseling	\$15,000
<b>Access Total:</b>	<b>\$1,012,601</b>

(AAA Regional Access Service)

In Home Services	III-B Budget Amount
a. Chore	\$500,000
b. Home Care Assis	\$0
c. Home Injury Cntrl	\$119,500
d. Homemaking	\$0
e. Home Health Aide	\$0
f. Medication Mgt	\$0
g. Personal Care	\$0
h. Assistive Device&Tech	\$0
i. Respite Care	\$377
j. Friendly Reassure	\$0
<b>In Home Services Total:</b>	<b>\$619,877</b>

(AAA Regional In-Home Service)  
(AAA Regional In-Home Service)

Kinship Services	III-E Budget Amount
1. Caregiver Supplmt - Kinship Amount Only	
2. Kinship Support	\$65,103
3. Caregiver E,S,T - Kinship Amount Only	\$0
0	\$0
<b>Kinship Services Total:</b>	<b>\$65,103</b>

(Other Title III-E Kinship Service)  
(Other Title III-E Kinship Service)

Title III-B Transfers reflected in SGA	Title III-B Award
Title III-B award w/o carryover in SGA	\$2,737,827
a. Amt. Transferred into Title III-B	
b. Amt. Transferred out of Title III-B	
<b>AoA Title III-B Award Total:</b>	<b>\$2,737,827</b>

(Use ONLY If SGA Reflects Transfers)

(Always Enter Positive Number)  
(Always Enter Positive Number)

**NOTE: AoA Title III Part B award for the current FY means total award from AoA without carryover or transfers.**

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #1**

AAA: Area Agency on Aging

FISCAL YEAR: FY 2023

SERVICE: Care Management

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	407,736		278,393		68,000	35,674		789,803
Fringe Benefits	118,327		80,873					199,200
Travel	15,000		5,000					20,000
Training	6,000							6,000
Supplies	4,000							4,000
Occupancy								0
Communications	12,000		5,734					17,734
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>563,063</b>	<b>0</b>	<b>370,000</b>	<b>0</b>	<b>68,000</b>	<b>35,674</b>	<b>0</b>	<b>1,036,737</b>

SERVICE AREA:

(List by County/City if service area is not entire PSA)

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP? Yes No

If yes, please describe:

**SCHEDULE OF MATCH & OTHER RESOURCES #1**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			35,674			
Local Resources		68,000				
	Totals	68,000	35,674	0	0	

Difference

0

0

0

OK

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**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #2**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Case Coordination & Support

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	349,319		581,608		40,000	95,879		1,066,806
Fringe Benefits	101,529		168,955					270,484
Travel	5,000		5,000					10,000
Training	1,410		1,090					2,500
Supplies								0
Occupancy								0
Communications	6,000		3,000					9,000
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>463,258</b>	<b>0</b>	<b>759,653</b>	<b>0</b>	<b>40,000</b>	<b>95,879</b>	<b>0</b>	<b>1,358,790</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?**

Yes No

**If yes, please describe:**

**Explanation for Other Expenses:**

**SCHEDULE OF MATCH & OTHER RESOURCES #2**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			95,879			
Local Resources		40,000				
	Totals	40,000	95,879	0	0	

Difference

0

0

0

OK

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**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #3**

AAA: Area Agency on Aging

FISCAL YEAR: FY 2023

SERVICE: Information & Assitance

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	517,324		34,870			83,012		635,206
Fringe Benefits	150,283		10,130					160,413
Travel	3,500							3,500
Training	6,000							6,000
Supplies								0
Occupancy								0
Communications	25,000							25,000
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>702,107</b>	<b>0</b>	<b>45,000</b>	<b>0</b>	<b>0</b>	<b>83,012</b>	<b>0</b>	<b>830,119</b>

SERVICE AREA:

(List by County/City if service area is not entire PSA)

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP? Yes No

If yes, please describe:

**SCHEDULE OF MATCH & OTHER RESOURCES #3**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			83,012			
Local Resources						
Totals		0	83,012	0	0	

Difference

0

0

0

OK

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**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #4**

AAA: Area Agency on Aging

FISCAL YEAR: FY 2023

SERVICE: Outreach

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	345,407		11,623			61,749		418,779
Fringe Benefits	100,332		3,377					103,709
Travel	10,000							10,000
Training								0
Supplies	15,000							15,000
Occupancy								0
Communications	70,000							70,000
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>540,739</b>	<b>0</b>	<b>15,000</b>	<b>0</b>	<b>0</b>	<b>61,749</b>	<b>0</b>	<b>617,488</b>

SERVICE AREA:

(List by County/City if service area is not entire PSA)

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP? Yes No

If yes, please describe:

**SCHEDULE OF MATCH & OTHER RESOURCES #4**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			61,749			Insurance
Local Resources						
	Totals	0	61,749	0	0	

Difference

0

0

0

OK

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**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #5**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Options Counseling

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	46,494					6,667		53,161
Fringe Benefits	13,506							13,506
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>60,000</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6,667</b>	<b>0</b>	<b>66,667</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direst Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES #5**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			6,667			
Local Resources						
	Totals	0	6,667	0	0	

Difference      0      0      0      0

OK      OK      OK



**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #6**

AAA: Area Agency on Aging

FISCAL YEAR: FY 2023

SERVICE: Disease Prevention/Health Promotion

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	62,000					11,264		73,264
Fringe Benefits	17,980							17,980
Travel	9,000							9,000
Training								0
Supplies	10,000							10,000
Occupancy								0
Communications	2,400							2,400
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>101,380</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11,264</b>	<b>0</b>	<b>112,644</b>

SERVICE AREA: \_\_\_\_\_

(List by County/City if service area is not entire PSA) \_\_\_\_\_

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP? \_\_\_\_\_

Yes No

If yes, please describe: \_\_\_\_\_

**SCHEDULE OF MATCH & OTHER RESOURCES #6**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time						
Local Resources						
Contractors			11,264			
	Totals	0	11,264	0	0	

Difference

0

0

0

OK

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OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #7**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Long Term Care Ombudsman/Advocacy

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	73,115	14,410	77,187			26,470		191,182
Fringe Benefits	21,245	4,318	23,156					48,719
Travel	38,524							38,524
Training								0
Supplies	5,000							5,000
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>137,884</b>	<b>18,728</b>	<b>100,343</b>	<b>0</b>	<b>0</b>	<b>26,470</b>	<b>0</b>	<b>283,425</b>

**SERVICE AREA:** \_\_\_\_\_

(List by County/City if service area is not entire PSA) \_\_\_\_\_

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:** \_\_\_\_\_

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time						
Local Resources			26,470			
	Totals	0	26,470	0	0	

Difference      0      0      0      0

OK      OK      OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #8**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Caregiver Education, Support & Training

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	60,000					10,000		70,000
Fringe Benefits	18,000							18,000
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:	12,000							12,000
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>90,000</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10,000</b>	<b>0</b>	<b>100,000</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?**

Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			10,000			
Local Resources						
	Totals	0	10,000	0	0	Training Platform

Difference

0

0

0

OK

OK

OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #9**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Program Development

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	400,000					60,836		460,836
Fringe Benefits	116,200							116,200
Travel	20,000							20,000
Training	3,000							3,000
Supplies	5,000							5,000
Occupancy								0
Communications	3,320							3,320
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>547,520</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>60,836</b>	<b>0</b>	<b>608,356</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?**

Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
SOURCE OF FUNDS		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time			30,418			
Local Resources			30,418			
	Totals	0	60,836	0	0	

Difference

0

0

0

OK

OK

OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #10**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:** Nutrition Education

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries	125,000					16,500		141,500
Fringe Benefits	36,000							36,000
Travel	3,000							3,000
Training								0
Supplies	835							835
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>164,835</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16,500</b>	<b>0</b>	<b>181,335</b>

**SERVICE AREA:** \_\_\_\_\_

(List by County/City if service area is not entire PSA) \_\_\_\_\_

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:** \_\_\_\_\_

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Volunteer Time						
Local Resources						
Contractors			3,500			
Totals		0	3,500	0	0	

Difference

0

13,000

0

OK

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OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #11**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:**

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries								0
Fringe Benefits								0
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Totals		0	0	0	0	

Difference      0      0      0      0

OK      OK      OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #12**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:**

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries								0
Fringe Benefits								0
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Totals		0	0	0	0	

Difference

0

0

0

OK

OK

OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #13**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:**

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries								0
Fringe Benefits								0
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Totals		0	0	0	0	

Difference      0      0      0      0

OK      OK      OK



**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #14**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:**

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries								0
Fringe Benefits								0
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

Does the Direct Service Budget reflect any changes to the one approved as part of the agency's FY AIP? Yes No

If yes, please describe:

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Totals		0	0	0	0	

Difference      0      0      0      0

OK      OK      OK

**FY 2023 Annual Implementation Plan  
Direct Service Budget Detail #15**

**AAA:** Area Agency on Aging

**FISCAL YEAR:** FY 2023

**SERVICE:**

LINE ITEM	Federal OAA Title III Funds	Other Fed Funds (non-Title III)	State Funds	Program Income	Match		Other Resources	Total Budgeted
					Cash	In-Kind		
Wages/Salaries								0
Fringe Benefits								0
Travel								0
Training								0
Supplies								0
Occupancy								0
Communications								0
Equipment								0
Other:								0
Service Costs								0
Purchased Services (CM only)								0
								0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**SERVICE AREA:**

(List by County/City if service area is not entire PSA)

**Does the Direst Service Budget reflect any changes to the one approved as part of the agency's FY AIP?** Yes No

**If yes, please describe:**

**SCHEDULE OF MATCH & OTHER RESOURCES**

**FY 2023**

SOURCE OF FUNDS		MATCH		OTHER RESOURCES		Explanation for Other Expenses:
		VALUE		VALUE		
		Cash	In-Kind	Cash	In-Kind	
Totals		0	0	0	0	

Difference      0      0      0      0

OK      OK      OK

# Fundable Services Matrix - Updated attachment to TL #2019-384

Attachment

## ACCESS SERVICES

		Federal Funds				State Funds						
Op Std	Access Services	Title III-B	Title III-D **	Title III-E	Title VIIA ----- Title VII EAP	St. Access	St. Care Management	St. Respite Care (Escheats)	St. In- Home	St. Merit Award Trust Fund (MATF)	St. Caregiver Support (St. CG Sup.)	St. Aging Network Services (St. ANS)
A-1	Care Management	X		X		X	X					X
A-2	Case Coordination & Support	X		X		X	X					X
A-3	Disaster Advocacy & Outreach Program	X										
A-4	Information & Assistance	X		X		X						X
A-5	Outreach	X		X		X						X
A-6	Transporation (For MATF & St. CG Sup. only) - adult day service and respite related transport of service recipients including related medical and shopping assistance is allowed.	X		X						X	X	
A-7	Options Counseling	X		X		X	X					X

## IN-HOME SERVICES

		Federal Funds				State Funds						
Op Std	In-Home Services	Title III-B	Title III-D **	Title III-E	Title VIIA ----- Title VII EAP	St. Access	St. Alternative Care	St. Respite Care (Escheats)	St. In- Home	St. Merit Award Trust Fund (MATF)	St. Caregiver Support (St. CG Sup.)	St. Aging Network Services (St. ANS)
B-1	Chore	X										
B-2	Home Care Assistance	X					X		X			X
B-3	Home Injury Control	X		X								
B-4	Homemaking	X					X		X			X
B-6	Home Health Aide	X					X		X			X
B-7	Medication Management	X					X		X			X
B-8	Personal Care	X					X		X			X
B-9	Assistive Devices & Technologies (PERS)	X		X			X		X			X
B-10	Respite Care (may also include chore, homemaking, home care assistance, home health aide, meal prep./HDM & personal care serv. as a form of respite care)	X		X			X	X	X	X	X	X
B-11	Friendly Reassurance	X										

## COMMUNITY SERVICES

		Federal Funds				State Funds						
Op Std	Community Services	Title III-B	Title III-D **	Title III-E	Title VII A *****	St. Nursing	St. Alternative	St. Respite Care	MI State Ombuds	St. Merit Award Trust	St. Caregiver	St. Aging Network
C-1	Adult Day Service	X		X			X	X		X	X	X
C-2	Dementia Adult Day Care	X		X			X	X		X	X	X
C-6	Disease Prevention/Health Promotion	X	X	X								
C-7	Health Screening	X										
C-8	Assistance to Hearing Impaired & Deaf	X										
C-9	Home Repair	X										
C-10	Legal Assistance	X		X								
C-11	Long Term Care Ombudsman	X			Title VII A X	X			X			
C-12	Senior Center Operations	X										
C-13	Senior Center Staffing	X										
C-14	Vision Services	X										
C-15	Prevention of Elder Abuse, Neglect & Exploitation	X			Title VII A & EAP							
C-16	Counseling Services	X		X								
C-17	Creating Confident Caregivers® (CCC).	X	X	X								
C-18	Caregiver Supplemental Services	X		X								
C-19	Kinship Support Services	X		X								
C-20	Caregiver Education, Support & Training	X		X								

## NUTRITION SERVICES

Op Std	Nutrition Service	Title III-C1 & State Congregate	Title III-C2 & State Home Delivered Meals	Title III-E	*NSIP	Requirements from AASA Transmittal letters that establish Fundable Service Categories Replaces: TL 367, 2005-102 & 2007-142  See TL343 & TL2006-111 for guidance re St. MATF  See TL 2012-244 for guidance re Title D  See TL 2012-256 for guidance re St. ANS Rev Date 7/26/17
C-3	Congregate Meals	X			X	
B-5	Home Delivered Meals		X	X	X	
C-4	Nutrition Counseling	X	X	X		
C-5	Nutrition Education	X	X	X		

\*NSIP funds are designated for actual food costs for CDA Title III eligible meals

\*\* Note for Title III D – All funds have to be used for Evidence-Based programs.

TL #2019-384 Fundable Services Matrix, revised 2/15/2019, replaces TL #2015-301

Title III Administration  
State Administration  
Title IIIB Supportive Services  
Title IIIC-1 Services Congregate Meals  
Title IIIC-2 Services Home Delivered Meals  
Title IIID Services (Preventive Health)  
Title IIIE Services (NFCSP) National Family Caregiver Support  
Title VII/A Services (LTC Ombudsman)  
Title VII/EAP Services Elder Abuse Prevention  
State Access Services  
State In-Home Services  
State Congregate Meals  
State Home Delivered Meals  
State Alternative Care  
State Aging Network Services (St. ANS)  
State Caregiver Support  
State Respite Care  
State Merit Award Trust Fund (MATF)  
State Nursing Home Ombs  
Michigan State Ombudsman (MSO)  
State Care Management  
Nutrition Services Incentive Program (NSIP)

Federal  
State  
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Federal

Title III Administration  
State Administration  
Title IIIB Supportive Services  
Title IIIC-1 Congregate Meals  
Title IIIC-2 Home Delivered Meals  
Title IIID Preventive Health  
Title IIIE Natl. Family Caregiver  
Title VII/A LTC Ombudsman  
Title VII/EAP Eld Abuse Prevention  
State Access Services  
State In-Home Services  
State Congregate Meals  
State Home Delivered Meals  
State Alternative Care  
State Aging Network Services (St. ANS)  
State Caregiver Support  
State Respite Care  
State Merit Award  
State Nursing Home Ombs  
Michigan State Ombudsman (MSO)  
State Care Management  
Nutrition Services Incentive Program (NSIP)

# MATCHING REQUIREMENTS

Revision date 1/26/2016

Page 2

Revision to Transmittal Letter #2016-320

## FEDERAL ADMINISTRATION TOTAL - MATCH REQUIRED: 25%

STATE 15%<sup>[2]</sup> (AASA)

LOCAL 10% (AAAs)

## FEDERAL & STATE SERVICES TOTAL - MATCH REQUIRED: 15%

STATE 5% (AASA)

LOCAL 10% (AAAs)

Table 1 below describes these requirements by source of funds.

**Table 1 AAA Local Matching Requirement by Fund Source**

Funding Source	Fund Source Name	AAA Local Match Requirement	Reference
Federal	Title III Administration	15% (a)	OAA of 1965 (d)
Federal	Title IIIB Supportive Services	10%	OAA of 1965
Federal	Title IIIC-1 Congregate Meals	10%	OAA of 1965
Federal	Title IIIC-2 Home Delivered Meals	10%	OAA of 1965
Federal	Title IIID Preventive Health	10%	OAA of 1965
Federal	Title IIIE Natl. Family Caregiver	10%	OAA of 1965
Federal	Title VII/EAP Eld Abuse Prevention	No Match Required	ACL CFDA
Federal	Title VII/A LTC Ombudsman	No Match Required	AoA Fiscal Guide (b)
Federal	Nutrition Services Incentive Program	No Match Required	AoA Fiscal Guide
State	State Administration	No Match Required	AASA
State	State Access Services	10%	AASA
State	State In-Home Services	10%	AASA
State	State Congregate Meals	10%	AASA
State	State Home Delivered Meals	10%	AASA
State	State Nursing Home Ombudsman	10%	AASA
State	State Alternative Care	10%	AASA
State	MI State Ombudsman Funds (MSO)	10%	AASA
State	State Merit Award Trust Fund	No Match Required	AASA TL #1006 (7/28/09)
State	State Caregiver Support	10%	AASA
State	State Respite Care	No Match Required	Public Act 171 of 1990
State	State Care Management	10%	AASA
State	State Aging Network Services	10%	AASA

(a) 15% is an approximate amount and may vary slightly after applying the state match amount.

(b) AoA is the acronym for the federal Administration on Aging

(c) Michigan Office of Long Term Care Supports and Services (OLTCSS)

(d) OAA is the acronym for the Older Americans Act

**Per AoA requirements, if the required non-federal share is not provided by the completion date of the funded project period, to meet the match percentage, AoA will reduce the Federal dollars awarded when closing out the award, which may result in a requirement to return Federal funds. AASA verifies compliance with local matching requirements based upon a review of AAA FSRs.**

[2] The exact percentage amount may vary slightly in order to meet the federal requirement.

# AREA AGENCY ON AGING--OPERATING BUDGET

PSA: 1B  
Agency: AAA1B

Budget Period: 10/01/22

to: 09/30/23

Date of Budget: 05/02/22

Rev. No.: Page 1 of 2

Operations		Program Services/Activities									
Admin	Program Develop	HASA	MI Choice	MI Health Link	Vetrans Admin	Contracted Services	Mmap	Mobility Management	Refugee Grant		TOTAL

REVENUES											
Federal Funds	1088396	300000	11234634					312000			12935030
State Funds	188123		10004299	31413000					120473		41725895
Local Cash	247496										247496
Local In-Kind							594000				594000
Interest Income	5917										5917
Fund Raising/Other	150000			6917000	2150000	55000		370080			9642080
<b>TOTAL</b>	<b>1679932</b>	<b>300000</b>	<b>21238933</b>	<b>31413000</b>	<b>6917000</b>	<b>2150000</b>	<b>55000</b>	<b>906000</b>	<b>370080</b>	<b>120473</b>	<b>0 65150418</b>

EXPENDITURES											
Contractual Services			12504543	23125915	6134225	1555924				114674	43435281
Purchased Services			4300605					594000			4894605
Wages and Salaries	2372138	300000	2400395	4598304	292292	215323	31516	197770	190588	3808	0 10602134
Fringe Benefits	789400		644966	861448	80692	37982	5294	29605	23665	961	2474013
Payroll Taxes			209112	351779	22361	16471	1569	15130	14580	291	631293
Professional Services	211850		48000	140000	800		8265	5651	92000		506566
Accounting & Audit Services	45000		18000								63000
Legal Fees	160000										160000
Occupancy	291708										291708
Insurance	74000										74000
Office Equipment	941610		8000	30000				4454	9636		993700
Equip Maintenance & Repair	13200							500			13700
Office Supplies	66150		30000	4500	400	700		4500	1260	739	108249
Printing & Publication	24550		72000	1000				4000	2204		103754
Postage	29350		15000	3200	80	100	100	6000	220		54050
Telephone	362500		20000					1890			384390
Travel	23650		60000	90000	1500	2500	2256	2500	3700		186106
Conferences	97224		40000	7854	650			2000	3500		151228
Memberships	84900		8000						575		93475
Special Events	32000		12000					10000	2152		56152
	41371										41371
	-3739312		848312	2199000	484000	151000	3000	28000	26000		0
<b>TOTAL</b>	<b>1921289</b>	<b>300000</b>	<b>4433785</b>	<b>8287085</b>	<b>882775</b>	<b>424076</b>	<b>52000</b>	<b>312000</b>	<b>370080</b>	<b>5799</b>	<b>0 16988889</b>

[illegible]



AAA 1-B MYP Listening Session

November 18 –19, 2021

66 total Participants. 13 staff

A. Adult Day Programs

a. Individual from Silver Cloud

- i. Adult day programs are struggling financially and continuing to lose money.
- ii. Waitlists are a problem. There is a limited number of spots in the program due to both the staff to client ratios that are required and a decreased number of available spots due to COVID restrictions and social distancing.
- iii. Prior to COVID, the capacity was 18 at most and post COVID the capacity is capped at 9 or 10.
- iv. There has been a financial impact due to the several closures. Staff needed to be furloughed to save money. Online classes were offered online when possible.
- v. The program has lost tens of thousands of dollars. Potentially as high as 50-60K.
- vi. Not able to increase capacity due to COVID spikes even now.

B. Grandparents Raising Grandchildren

a. Individual from OLHSA

- i. Results from a Zoom poll conducted during a Grandparents Raising Grandchildren support meeting on respite needs (13 responses).
  1. Most participants said they need respite – only 2 said they didn't.
  2. Participants often don't have the finances to acquire respite care.
  3. 27% would be interested in summer camp for their child if the funds were available or provided.
  4. 20% were interested in activities like sports, camps, etc for their grandchildren.
  5. 20% said they need help paying babysitters.
  6. 20% said they needed respite but weren't sure what exactly they would need.
  7. OLHSA is planning to do further surveys to assess respite.
- ii. Kinship Caregivers experience a gap in technology and are in need of both devices and training.
  1. Virtual telehealth calls are much more common and often kinship caregivers are unsure how to connect with a healthcare provider virtually.
  2. Court dates necessary to maintain custody and also submitting forms are often completed online.

b. Individuals from the Grandparents Raising Grandchildren program (9)

- i. Praised the program and is advocating for additional funding to expand the program.
- ii. There is a need in the community for more assistance to Kinship Caregivers and to make more individuals aware of this resource.
- iii. Orthodontics is not included in Medicaid for grandchildren which is an unmet need.

- iv. There is a need for counseling services for both the grandparent and the grandchild.
- v. The grandparent is often navigating healthcare for both themselves and their grandchild and need assistance.
- vi. Grandparents are in need of respite care such as house cleaning, chore services, and other assistance around the house.
- vii. Need assistance in finding vision, hearing, and dental services for older adults.
- viii. Would like more events specifically for grandparents raising grandchildren to interact with one another.
- ix. There is difficulty getting a parent the needed facility care.
- x. Respite care such as assistance with vacations or complimentary dinner would be helpful.

c. Chat comments

- i. "Kinship Caregivers/Grandparents Raising Grandchildren long for in-person support group meetings again. Some will not participate virtually. We are going our best with the virtual experience, with a platform that has a call-in option. We have had curb-side /drive thru events to help with socialization."
- ii. "We all know what the sandwich generation is....Raising grandchildren, still parenting young adult children AND caregiving another older adult = the "TRIPLE DECKER" GENERATION"

C. Elder Abuse and Financial Exploitation

a. Individual from Guaranteed Hearing Inc.

- i. Older adults often don't have the access to alert authorities or unsure how to report abuse.
- ii. There are gaps in communication on how workers who come into the homes should be reporting abuse.
- iii. In home workers are often hesitant to report issues that aren't physical such as yelling or screaming.
- iv. More training is needed for Meals on Wheels workers in addressing and reporting abuse and neglect.

b. Individual from Novi

- i. Also has experienced instances where the Meals on Wheels worker didn't have much training on how to report abuse.
- ii. Often seeing abandonment and neglect not necessarily physical abuse.
- iii. Cases of abuse and neglect have been reported, but nothing really happens.

c. Individual from the COA – St. Clair County

- i. St. Clair County has a funding for a community liaison specifically charged with collecting reports of abuse and neglect from contractors in the community.
- ii. During COVID, Adult Protective Services were not investigating reports of abuse and neglect in person.
- iii. St. Clair County has a group of individuals working within this space who meet and develop a plan of care or a plan of service to seniors who are being abused or neglected.

- 1. The issue is with seniors who do not agree to the assistance.

- iv. St. Clair County holds strong community connections between the different social service programs in the community. This allows for multiple spots for referrals and multiple sets of eyes on seniors in the community.
- v. The Human Service Coordinating Body in St. Clair County meet frequently and work together to assist seniors.

#### D. Housing

- a. Individual from Southeast Oakland
  - i. The Senior Center in Ferndale had a roof failure in the spring and has yet to be repaired by the city.
  - ii. There are also issues with lead in the water in Southeast Oakland.
- b. Individual from the Housing Bureau for Seniors and Ypsilanti Senior Center
  - i. Affordable housing is an issue for older adults. 13,000 older adults in Washtenaw County are renters and 53% of them are cost burden meaning they spend over 33% of their income on housing.
- b. Chat comment
  - i. "My sister has a mild disability and works full time. She doesn't drive and she is about to lose her apartment. There is no housing near her job. All the affordable near her job is closed lists for years. The rents in the area are exploding. I'm trying to find help for her but keep getting dead ends. The second 8 lists have a 2 year wait list. She makes less than \$13 an hour and bounced her rent check 2 in the past 6 months. I let her know a but Cera but I need a good solution for her. She is 48 so doesn't qualify for senior housing which has openings in the area."

#### E. Senior Centers

- a. Individual from the COA – St. Clair County
  - i. Experiencing hesitancy by seniors to go back out into the community and attend Senior Centers.
  - ii. The community is working on ways to get seniors back into the community and interacting with the available resources but are having issues reengaging.
- b. Individual from the Washtenaw Commission on Aging
  - i. There is inequality between the different Senior Centers in Washtenaw County. For example the Saline Senior Center is well funded while the Ypsilanti Senior center isn't.
- c. Individual from Livingston County Catholic Charities
  - i. There is inequality in the Senior centers in Livingston County. Depending on the location of the individual, the services and resources available largely varies.
- d. Chat comment
  - i. "is there any targeted outreach through cable TV advertising on (ahem) Fox (and other channels targeting seniors)?"

#### F. Suicide/Mental Health

- a. Individual from the COA – St. Clair County
  - i. Seeing an uptick in suicide in Seniors. Seniors now make up the majority of suicides in St. Clair County.
- b. Individual from Pontiac

- i. There are seniors in Pontiac who are struggling with mental health issues and the facilities in the area are not able to address the issues properly.
  - ii. There are not enough programs and facilities in the area to address the issue.
- G. Social Isolation
  - a. Individual from the Washtenaw Commission on Aging
    - i. Social isolation is an issue in the community and COVID has exacerbated the issue.
    - ii. The ability of older adults to use technology has increased due to COVID which has allowed for more connection in some instances, but many still lack the ability to use technology effectively.
      - 1. Believes one on one tutoring would be a positive edition in helping seniors use technology.
    - iii. Participation in some virtual classes has increased when compared to turn out in person prior to COVID.
    - iv. There is a program at EMU that connects college students with Senior Centers to provide assistance to older adults in how to use technology.
  - b. Chat comment
    - i. "The loss of socialization was devastating- we've seen a huge decline in cognition for our members during the shut down. The caregivers also had such a challenging time, caring for their loved ones all alone. It's so important that these programs (such as adult day, and other programs others are speaking to) continue to stay open/have enough funds to be able to provide services."
- H. Benefits Access
  - a. Individual from Novi
    - i. Expressed positive regard for the MMAP program being that navigating health insurance is very hard for older adults.
  - b. Individual from the Kidney Foundation of MI
    - i. Older adults are often uneasy about going to the doctor which forces them to delay receiving care. Older adults need help feeling empowered to manage their own healthcare.
    - ii. The Kidney Foundation of MI has virtual classes for older adults to assist them in managing their own healthcare.
    - iii. The lack of technology or the lack of being able to properly use technology impacts older adults health.
- I. Transportation
  - a. Individual from the Washtenaw Commission on Aging
    - i. There is a lack of public transportation in certain areas of Washtenaw County – observing regional gaps in public transportation.
    - ii. There is a lack of door through door transportation.
  - b. Individual from Oakland County
    - i. The lack of transportation inhibits older adults in retaining employment
    - ii. In home COVID testing and vaccinations are needed.
- J. Housing Repairs/Chore Services
  - a. Individual from the Housing Bureau for Seniors

- i. There is a huge shortage of housing repair assistance and chore services.
  - b. Individual from Livingston County Catholic Charities
    - i. There is a deficit in chore services and home injury control.
    - ii. The contracts given to LCCC from the AAA 1-B are not enough to fulfill the needed services, so LCCC provides internal funding as well.
- K. Senior Millage
  - a. Individual from Livingston County Catholic Charities
    - i. 4 out of the 6 counties in the AAA 1-B region do not have a senior millage even though most of the state does and the lack of a millage largely impacts what services are available.
- L. Staffing
  - a. Individual from Livingston County Catholic Charities
    - i. LCCC is having difficulty filling open staff positions and retaining hires.