



Livingston County

911 Central Dispatch



300 S. Highlander Way
Howell, Michigan 48843
Telephone 517.546.4620
Fax 517.546.5008



Kecia S. Williams
911 Director

Amy D. Pasienza
911 Deputy Director

Memorandum

To: Livingston County Board of Commissioners

Fr: Kecia S. Williams, Director of 911

Date: 10-3-2022

Re: Resolution Authorizing the Reclassification of an Operations Supervisor to the Position of Dispatcher

Operations Supervisor Erin Dolan hired into 911 Central Dispatch on May 13, 2019, to oversee all dispatch operations on a shift. He is requesting to vacate the position and move into a dispatch communications training officer position.

Although Operations Supervisor Dolan has only been with 911 Central Dispatch for four years, prior to accepting an operations supervisor position, he had been an EMS dispatcher for 17 years with the same employer. His many years of dispatching experience far surpasses his four years as a supervisor and because of this experience, the dispatchers' union is willing to bring him in at step six (6) with annual wages of \$56,978, and I agree.

I am requesting, the Public Safety Committee authorize the Board Chair to sign the Letter of Understanding between Livingston County, the Livingston County 911 Central Dispatch Center, and the Livingston County Telecommunicators Association.

This Letter of Understanding is not precedential and shall not be used, nor admissible in any proceeding, including but not limited for the purposes of seeking to establish a past practice. The language of this Letter of Understanding was reviewed and agreed upon by the Legal Counsel for the Livingston County Telecommunicators Association and Livingston County Civil Counsel.

Kecia S. Williams, Director of 911
Livingston County Central Dispatch