

RESOLUTION

NO: 2024-12-157

LIVINGSTON COUNTY

DATE: December 9, 2024

Resolution Authorizing an Agreement with ESO/Logis to Provide EMS CAD Software – Emergency Medical Services/Central Dispatch

WHEREAS, Livingston County EMS and Livingston County Central Dispatch have had need for updated CAD software for several years. The current software has many operational challenges and inefficiencies; and

WHEREAS, The EMS and Dispatch staff have spent years evaluating available options prior to developing an RFP to meet the unique needs of Livingston County; and

WHEREAS, The RFP was developed and Livingston County procurement process followed with the assistance of CoPro; and

WHEREAS, The recommendation of the review committee was to proceed with the ESO/Logis product, after further review we have chosen the hosted option for the software; and

WHEREAS, This software will improve the operational efficiency with the use of AI and live traffic data and routing. The implementation of response algorithms will automate much the dispatch process for medical calls reducing the manual and human factors. This will reduce call times in the dispatch center as well as improve consistency in how calls are processed; and

WHEREAS, The funding source recommendation for this purchase is the General Fund Vision Tour: and

THEREFORE, BE IT RESOLVED that the Livingston County Board of Commissioners hereby authorizes entering into an agreement with ESO/Logis for the purchase ESO hosted CAD for a term of 4 years at a cost of \$259,012 and \$7,629 for training and go live support with total funding in the amount of \$266,641 from General Fund Vision Tour Committed Fund Balance.

BE IT FURTHER RESOLVED that the Board of Commissioners authorizes any budget amendments needed to effectuate the above.

BE IT FURTHER RESOLVED that the Chairman of the Livingston County Board of Commissioners, or the County Administrator if Policy Permits, is authorized to sign all forms, assurances, contracts/agreements, renewals and future amendments for monetary and contract language adjustments related to the above upon review and/or preparation of Civil Counsel.

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**MOVED:
SECONDED:
CARRIED:**